

**ASHP Center of Excellence in Medication-Use Safety**

**and Pharmacy Practice Certification Standard**

**Required Documents by Document Type and Standard**

PROGRESS ACCOUNTABILITY TOOL

Standard 6: Quality and Performance Improvement

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| **DOCUMENT TYPE** | **STANDARD** | **RESPONSIBLE**  **PERSON** | **PROGRESS** |
|  |  |  |  |
| Data and Self-Audits |  |  |  |
| Interventions | 6.2.2.d |  |  |
|  |  |  |  |
| Self-Assessments and Gap Analyses |  |  |  |
| ISMP,  PAI,  Pharmacy Forecast and similar | 6.2.2.c |  |  |
|  |  |  |  |
| Scorecards, Dashboards and Similar |  |  |  |
| Balanced Scorecards and dashboards – pharmacy department | 6.3.2.b |  |  |
| Balanced scorecards and dashboards – hospital and/or health-system | 6.1.e  6.2.2.a  6.2.2.b  6.2.2.c  6.3.2.b |  |  |
| Quality indicators not included on scorecards and dashboards | 6.2.2.d |  |  |
| Quality scorecards and dashboards | 6.3.1.c  6.3.2.a |  |  |
|  |  |  |  |
| Descriptions |  |  |  |
| Pharmacy department quality program | 6.1.a  6.1.b |  |  |
| CQI projects for past 3 years (not reported on dashboards and scorecards | 6.4.1.a |  |  |
|  |  |  |  |
| Examples |  |  |  |
| Pharmacy department CQI projects for 3 years | 6.4.1.b |  |  |
| Reporting processes to report pharmacy department metrics | 6.4.1.b |  |  |
| Pharmacist interventions documentation | 6.2.2.d |  |  |