

THE COMMUNIQUE'



SERVING PHARMACY RESIDENCY PROGRAMS FALL AND MCM EDITION 2011 VOLUME 14 ISSUE 3

American Society of Health-System Pharmacists Accreditation Services Division asd@ashp.org 7272 Wisconsin Avenue Bethesda, MD 20814 301-664-8645/8840 www.ashp.org

Recommendations for Resident appointments to the Commission on Credentialing and other Councils

The deadline for submission of applications for consideration of appointment to the Commission on Credentialing (including the PGY2 pharmacy resident position appointment or as new practitioners for other Councils) is **November 15, 2011**. Information regarding the application process can be found at:

<http://www.ashp.org/menu/AboutUs/OurLeadership/CouncilsCommitteesandAdvisoryBodies.aspx>

2011 Mid-Year Clinical Meeting, New Orleans, December 4-8 Residency Showcase Update:

Due to high demand, the Residency Showcase 2011 is **SOLD OUT!** If you missed this opportunity, ASHP can still include your program in the printed listing. Please contact EducServ@ashp.org or call 1-866-279-0681 for more information.

New this year, expanded showcase hours. Showcase hours are as follows:

Monday	December 5, 2011	1:00 pm to 4:30 pm
Tuesday	December 6, 2011	8:00 am to 11:30 pm
Tuesday	December 6, 2011	1:00 pm to 4:30 pm

View the [residency showcase floor plan](#) to find your assigned location in advance of the meeting. We look forward to seeing you there!

For Your Residents: 2011 MCM Resident Programming

Saturday, December 3rd, 9 am to 12 noon
Career Management Seminar for Pharmacy Residents, Hilton Riverside

Sunday, December 4th, 8:00 am to 6:05 pm, Convention Center
Great eXpectations Live for New Practitioners, will provide 6.25 hours of CE.
<http://www.ashp.org/Midyear2011/General/InformationFor/New-Practitioners.aspx>

Poster Mentors

You're needed - You're wanted - You're INVITED - to be a **Poster Mentor**. Share an hour of your time with student or resident poster presenters during the Midyear Clinical Meeting, and you'll be giving a much-needed boost to the rising stars of our profession. Sign up by **Monday, November 21, 2011** by clicking on the links below.

- [Student Poster Mentor](#)
- [Resident Poster Mentor](#)

Posters for Residents will occur on Wednesday, December 7, 2011 in four, 1 hour long sessions beginning at 8:30 am and concluding at 2:30 pm. Check the onsite Program for specific times, location, and topics.

Residency Learning System (RLS) Workshops at MCM

Pre-meeting workshops announced in conjunction with the MCM in New Orleans on Saturday, December 3, 2011.

Please Note: Registration is at or near capacity and there will be no onsite registration available for workshops.

Registration must be received on or before **November 21**.

PGY1 (A) New Programs (Limited to 80 participants) **FULL***

PGY1 (B) Existing Programs (Limited to 120 participants) **OPEN***

PGY2 (C) New and Existing Programs (Limited to 80 participants) **OPEN**

Capacity has been increased from the numbers published on the website and the meeting notice brochure to accommodate interest from residency program directors and preceptors.

*Space is currently available in the PGY1 (B) existing programs and can be taken by individuals interested in the "New" programs session as similar material is covered by the instructors.

Visit the ASHP website to register. www.ashp.org/meetings

ASHP Research and Education Foundation

2011 Pharmacy Residency Excellence Awards Reception

Congratulate the new recipients of this year's awards at a reception in their honor on Saturday, December 3rd, 6:30-7:30 pm at the Midyear Clinical Meeting in New Orleans. The reception will be held at the Hilton Riverside, Grand Ballroom, Suite C. And the awards go to:

2011 Program Award

University of Utah Hospitals and Clinics Postgraduate Year 1 Residency Program
Salt Lake City, Utah

2011 Preceptor Award

Margaret M. Chrymko, B.S., M.A., Pharm.D., FASHP
Erie Veterans Affairs Medical Center, Erie, Pennsylvania

2011 New Preceptor Award

Dorothy McCoy, Pharm.D.
Hackensack University Medical Center, Hackensack, New Jersey

Whitney Reception Invitations Being Sent Electronically

Directors of pharmacy and residency program directors will be receiving an invitation by email in late October or early November to attend the Whitney Reception to be held on Tuesday, December 6th from 5:30-6:30 pm. The reception will be held at the Hilton Riverside, Grand

Ballroom, Suite D. Questions about the invitations or reception can be addressed to Brandi Goswick at bgoswick@ashp.org.

PGY2 Emergency Medicine Comments Sought at Midyear Town Hall

Your comments are encouraged on the draft of the outcomes, goals, and objectives for the PGY2 Pharmacy Residency in Emergency Medicine. The Town Hall will take place on Monday, December 5, 2011, from 5:15 to 6:15 pm in Room 276 at the Convention Center. ASD staff and primary developers of the draft, Alison M. Jennett, Pharm.D., BCPS and Daniel P. Hays, Pharm.D., BCPS, FASHP, will be available to receive feedback, answer questions, and discuss the draft. You may review the draft, which will be posted soon on the Accreditation web page, ahead of time. Look under the tab "Additional Accreditation Resources". Copies will also be available at the Town Hall.

If you are unable to attend the Town Hall, you may send comments directly to nschultheis@ashp.org.

Get Involved in the Update to the ASHP Accreditation Standard for Pharmacy Technician Training Programs

The process of updating the ASHP Accreditation Standard for Pharmacy Technician Training Programs has begun. An online survey has been developed for pharmacy directors, pharmacy managers, pharmacists, technicians, and technician training program directors and educators, etc., to provide input into the revision of the current pharmacy technician training standard.

Access the survey by clicking the "Accreditation" tab on the ASHP website (www.ashp.org), then select "Additional Resources" and "Technician Standards Update Survey." Or use this link: <http://www.ashp.org/menu/Accreditation/Resources.aspx>

Input received from the survey will be considered by a group of experts to develop the first draft of the revision to the standard. This first draft will be made available for review and comment this spring by all interested parties before final revisions and approval. The plan calls for requesting approval of the newly revised pharmacy technician training standard at the August 2013 Commission on Credentialing meeting. We look forward to your comments.

ASHP staff will be available at the Pharmacy Technician Training Program Directors and Instructors Town Hall at the MCM on Sunday, December 4th from 2:00-3:00 pm in Room 339 at the Convention Center. All interested parties are invited to attend.

National Matching Services Dates (www.natmatch.com/ashprmp)

November 1, 2011 Participating programs posted ([of programs](#))

December 16, 2011 Early Commitment Deadline

The ASHP Resident Matching Program incorporates an Early Commitment Process, whereby a position in a PGY2 program can be committed to a current PGY1 resident within the same organization in advance of the matching process. Information on this Early Commitment Process is available from the Match web site at [.natmatch.com/ashprmp](http://natmatch.com/ashprmp).

March 9, 2012

This is the final date for submission of applicant and program Rank Order Lists.

No Rank Order Lists or registrations can be accepted after this date.

March 21, 2012

Results of the Match are released to applicants and program directors. No action to fill positions remaining unfilled is to be taken prior to 12 noon Eastern Daylight Savings Time on this date.

March 21, 2012-April 22, 2012

Program directors must send letters of confirmation of the Match result to matched applicants, who must sign and return the letters of confirmation by April 22, 2012.

Online Residency Directory Update

It's that time of year to review your online directory information in the residency program accreditation link of the ASHP website. Are your contact names, phone numbers, and email addresses correct? Is your stipend up to date? Candidates searching for residency programs will be surfing the pages looking for what different residency programs have to offer in advance of the Midyear Clinical Meeting Residency Showcase or CareerPharm PPS. All listings for programs, including pre-candidate, candidate, and accredited, should be reviewed for accuracy.

If you are a pre-candidate or candidate program and have not created your online directory listing, the **Residency Directory Information form** can be found on our website under "Applying for Accreditation > Application Forms for Accreditation" See:

<http://www.ashp.org/menu/Accreditation/ResidencyAccreditation.aspx>

If you wish to link your website to this directory, provide ASD with the link information. Send all other requests for changes to asd@ashp.org

Board of Pharmaceutical Specialties Announcement

The Board of Pharmacy Specialties announced on September 28, 2011 that the cost of the examination for the Board Certified Ambulatory Care Pharmacist credential is reimbursable through the federal GI Bill for current or former members of the Uniformed Services who are participating in the GI Bill, in addition to all other specialty certification examinations administered currently. http://www.bpsweb.org/news/pr_092811.cfm

ASHP Headquarters "Virtual Visit" Webinar for Residents, Program Directors, and Preceptors

If you were unable to send your residents or come along with them to the fall visits to ASHP headquarters this year, don't despair!

The New Practitioner's Forum has recorded all the sessions that were presented to the residents, preceptors, and program directors and will post a link to a video feed on the ASHP website under the New Practitioner's Forum section. You will be able to listen to and see the slide presentations that were made, and sessions can be viewed individually as well. The video feed link is expected to be posted by early December, so check the website periodically!

SAVE THE DATE: National Residency Preceptors Conference Washington, DC AUGUST 16-18, 2012

The National Residency Preceptors Conference (NRPC) is the only meeting purely dedicated to pharmacy residency training. The NRPC covers timely topics important to all program directors and preceptors of ASHP-accredited, ASHP-application submitted and newly emerging residency training programs. This is a must-attend event for residency preceptors and directors who seek quality programming and networking opportunities with other preceptors across the country.

Sessions will include strategies for effective preceptor development, integrating residents into the precepting of students, identifying obstacles to learning, workshops on the Residency Learning System, and more.

Location and logistics will be posted to the ASHP website in 2012 and in the next issue of the 'Communique'. We look forward to seeing you and your preceptors there!

Commission on Credentialing Meeting Highlights

The Commission on Credentialing (COC) met at ASHP headquarters in Bethesda on August 11-14, 2011. The Commission took action on 289 programs.

Length of Accreditation Granted to programs at August 2011 meeting:

Residencies	Total	Not Accred.	Conditional	1yr	2 yr	3 yr	4 yr	5 yr	6 yr	Defer	Continue Status*
New survey	83	1	0	8	0	28	0	0	42	4	-----
Re-accreditation survey	59	0	2	4	0	29	0	0	24	0	-----
*Extend/Continue Accreditation	114	0	2	10	17	60	0	0	0	1	24
Subtotal Residency	256	1	4	22	17	117	0	0	66	5	24
Technician Training Programs											
New surveys	8	0	0	4	0	1	0	0	3	0	-----
Re-accreditation Surveys	6	0	0	1	0	4	0	0	1	0	-----
*Extend/Continue Accreditation	19	0	0	4	0	10	0	2	0	0	3
Subtotal Technicians	33	0	0	9	0	15	0	2	4	0	3
Total All (Residency & Tech)	289	1	4	31	17	132	0	2	70	5	27

*Based on written reports (not on site survey visits)
 ----Does not apply to these programs.

The COC reviewed the credentials of 128 new residency program directors and 29 new technician program directors.

The next meeting of the ASHP Commission on Credentialing occurs on March 2-4, 2012. Programs surveyed for accreditation between June 1 and November 30, 2011 will be reviewed at this meeting.

August 2011 Top Areas of Partial Compliance with PGY1 Pharmacy Residencies (n=71)

Residency Program Issues:

- 89% Not all preceptors have made adequate contributions to the total body of pharmacy knowledge & meet 4/7 preceptor criteria- **CF**
- 79% Preceptors do not adequately apply clinical teaching roles or provide criteria based feedback - **CF**
- 73% Preceptors have not adequately developed & documented descriptions of learning experiences - **CF**
- 72% Preceptors development is inadequate/ RPD does not have a plan for improving the quality of preceptors' instruction
- 63% Customized plans for residents are not documented/implemented/updated adequately - **CF**

Service Issues at the site:

- 69% Services are not of a scope and quality commensurate with identified patient needs.
- 68% Unit dose is not complete & does not extend to all patient care areas - **CF**
- 55% Pharmacists do not prospectively help develop individualized patient treatment plans - **CF**
- 39% Pharmacists do not adequately design and implement medication therapy monitoring plans for patients-**CF**

- 37% Automated medication system & software do not support a safe medication use system- **CF**
- 32% Facilities do not promote safe and efficient work - **CF**

August 2011 Top Areas of Partial Compliance with PGY2 Pharmacy Residencies (n=66)

Residency Program Issues:

- 86% Preceptors have not adequately developed and documented descriptions of learning experiences - **CF**
- 71% Preceptors do not complete assessment of resident performance
- 71% Not all preceptors have made adequate contributions to the total body of pharmacy knowledge & meet 4/7 preceptor criteria- **CF**
- 64% Customized plans for residents are not documented/implemented/updated adequately - **CF**
- 64% Preceptors development is inadequate/ RPD does not have a plan for improving the quality of preceptors' instruction

Service Issues at the site:

- 64% Pharmacists do not prospectively develop individualized patient treatment plans - **CF**
- 58% Services are not of a scope and quality commensurate with identified patient needs.
- 47% Scope of patient pharmacy services is not based upon assessment of pharmacy functions needed to provide care to all patients served.
- 45% Unit dose is not complete & does not extend to all patient care areas - **CF**

CF tags indicate Critical Factors

The following voted action by the COC was approved by the ASHP Board of Directors:

Voted Action 292: To sunset (discontinue) the 1997 ASHP Accreditation Standard for Residency in Managed Care Pharmacy Systems; further, To **not** develop PGY2 educational outcomes, goals, and objectives for residencies in pharmacoconomics and outcomes research until there is a greater interest in the area.

Individuals currently involved or interested in developing this type of PGY2 program should call ASHP to develop unique goals and objectives for this specialized area of practice. Please also refer to the website for the document "Pharmacy Residency Training in an Advanced Area of Practice", listed under the PGY2 Outcomes, Goals, and Objectives for further information.

<http://www.ashp.org/menu/Accreditation/ResidencyAccreditation.aspx>



ASD Welcomes a New Staff Member:

Cynthia Taylor has joined the Accreditation Services Division as an administrative assistant. Cynthia can be reached at ctaylor@ashp.org or by calling her at 301- 664-8645.



Pharmacy Residency Related Programs Midyear Clinical Meeting (MCM) 2011 -New Orleans, LA

Saturday, December 3, 2011

8:00 am -5:00 pm	RLS - PGY1 New Programs Rm 278 - Must pre-register
8:00 am -5:00 pm	RLS - PGY1 Existing Programs Rm 276 - Must pre-register
8:00 am - 5:00 pm	RLS - PGY2 Rm 280- Must pre-register
9:00 am- 12:00 noon	Special Program for Residents Only - Hilton Riverside
12 noon - 5:00 pm	Career Pharm PPS Opens for set up & interview preparation, Hall E
6:30 pm - 7:30 pm	Pharmacy Residency Excellence Awards Reception - <i>ASHP Foundation</i> Hilton Riverside, 1 st Flr, Grand Ballroom Suite C

Sunday, December 4, 2011

7:30 am - 5:00 pm	Career Pharm PPS (Personnel Placement Service) Hall E
12:30 pm- 1:00 pm	Starting a Residency Program- You can Do It, We Can Help Rm 354
1:00 pm - 2:00 pm	Applying for Accreditation- Finding the Pathway and Taking the Right Steps Rm 354
1:00 pm - 2:00 pm	New and Prospective Technician Training Programs Rm 339
2:00 pm - 3:00 pm	Pharmacy Technician Training Program Directors & Instructors Town hall Rm 339
3:00 pm - 5:00 pm	Residency Town hall Rm 354
8:00 am - 6:00 pm	Great Expectations programming for new practitioners - Residents are encouraged to attend, no need to preregister, included with MCM registration, located in the Convention Center: http://www.ashp.org/Midyear2011/General/InformationFor/New-Practitioners.aspx

Monday, December 5, 2011

7:30 am - 5:00 pm	Career Pharm PPS - Hall E
7:30 am - 9:00 am	VA Residency Open Forum Rm 352
1:00 pm - 4:30 pm	Residency Showcase - NOTE extended times! Hall G
5:00 pm - 6:00 pm	Community Pharmacy Residency Open Forum -Rm 274
5:15 pm - 6:15 pm	PGY2 Pharmacy Residency in Emergency Medicine - Town hall on proposed Outcomes, Goals & Objectives - done in conjunction with the Clinical Specialist and Scientist special advisory group on Emergency Medicine Rm 276 (Review draft ahead of time: To be posted soon on the Accreditation website under the tab: "Additional Accreditation Resources")

Tuesday, December 6, 2011

7:30 am - 5:00 pm	Career Pharm PPS - Hall E
8:00 am - 11:30 am	Residency Showcase - NOTE extended times! Hall G
9:00 am - 10:00 am	Ask the Pharmacy Residency Accreditation Surveyors Roundtable Discussion Rm 256
1:00 pm - 4:30 pm	Residency Showcase - NOTE extended times! Hall G
2:00 pm - 3:00 pm	Ask the Pharmacy Residency Accreditation Surveyors Roundtable Discussion Rm 256
4:30 pm - 5:30 pm	Managed Care Residency Open Forum- Rm 274
4:30 pm - 5:30 pm	Regional Residency Conference Planners Meeting Rm 270
5:30 pm - 6:30 pm	Whitney Reception - <i>ASHP Foundation</i> Hilton Riverside, 1 st flr, Grand Ballroom Suite D

Wednesday, December 7, 2011

7:30 am - 5:00 pm Career Pharm PPS - Hall E

8:00 am - 9:30 am Raise the Bar: Expanding Your Pharmacy Residency Program and
Improving Patient Care Services Rm 280

8:30 am - 2:30 pm Resident Poster Sessions - four, 1 hour sessions

Posters for Residents will occur on Wednesday beginning at 8:30 am until 2:30 pm, check the onsite Program for details. Sign up to be a Poster Mentor: [Resident Poster Mentor](#)



SEE YOU AT THE MIDYEAR CLINICAL MEETING!