



Managed Care Pharmacy Residency Programs

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Outline

- New Commission on Credentialing Representative
- Critical Factors and Residency Accreditation
- Modifications to PGY1 Managed Care Residency Standard

ASHP's Commission on Credentialing (CoC)

- Formulates and recommends standards for accreditation of pharmacy residency programs
- Partner Organizations recommend 1 member for appointment to represent them
- Carey Cotterell, RPh retiring from CoC, becoming Lead Surveyor effective 1/1/2011
- Jim Carlson, PharmD has been appointed AMCP's representative effective 1/1/2011

Critical Factors

- > 150 Factors in PGY1 Managed Care Pharmacy Residency Standard
- CoC has identified factors “critical” for the success of the residency program
- Those “Critical Factors” will be used to determine length of accreditation

Critical Factors (Cont'd)

- Critical Factors include:
 - Design and Structure of Program
 - Quality of Feedback
 - Qualifications of Program Director and Preceptors
 - Qualifications of Practice Environment

Modifications to PGY1 MC Residency Standard

- Purpose of PGY1 Managed Care Residency Program:
 - Accelerate growth beyond entry level competence in patient-centered and pharmacy operational services
 - Training to deliver care in three practice models:
 - Individual patient care
 - Care provided to targeted groups of patients
 - Population care management

Modifications – Areas for Consideration

- Drug Distribution Process (Area 4.1 of standard)
 - Increase Focus on Safety and Quality
- Accreditation Standards (Area 6.1 of standard)
 - Ensure resident has knowledge of quality and accreditation programs

Modifications – Areas for Consideration (cont'd)

- Pharmacy Services (Area 7.2 of standard)
 - All pharmacy services should be overseen for quality and compliance by pharmacy personnel
 - Pharmacy services extend to all area of practice site and care delivery environments

Modifications – Areas for Consideration (cont'd)

- Population and Patient care Services (Area 7.6 of standard)
 - Practice environment must provide or ensure the provision of necessary patient and population care services
- Pharmacy Leadership (Area 7.7)
 - Adverse drug event reporting and medication safety
 - Assess the quality of pharmacy services provided



Open Discussion/Questions