

Pharmacy Management

Pharmacist Leadership of the Pharmacy Department (0606)

Source: Council on Administrative Affairs

To affirm the importance of an organizational structure in hospitals and health systems that places administrative, clinical, and operational responsibility for the pharmacy department under a pharmacist leader.

Pharmacy Staff Fatigue and Medication Errors (0504)

Source: Council on Administrative Affairs

To encourage pharmacy managers to consider workload fatigue, length of shifts, and similar performance-altering factors when scheduling pharmacy staff, in order to ensure safe pharmacy practices; further,

To oppose state or federal laws or regulations that mandate or restrict work hours for pharmacy staff; further,

To support research on the effects of shift length, fatigue, and other factors on the safe practice of pharmacy.

Workload Monitoring and Reporting (0406)

Source: Council on Administrative Affairs

To advocate the development and implementation of a pharmacy workload monitoring system that analyzes the impact of pharmacy services on patient outcomes; further,

To define pharmacy workload as all activities related to providing pharmacy patient care services; further,

To continue communications with health-system administrators, consulting firms, and professional associations on the value of pharmacists' services and on the use of valid and reliable data to assess pharmacy workload and staffing effectiveness; further,

To encourage practitioners and vendors to develop and use a standard protocol for collecting and reporting pharmacy workload data and patient outcomes; further,

To advocate to health-system administrators, consulting firms, and vendors of performance-measurement services firms the use of comprehensive pharmacy workload and staffing effectiveness measurements.

This policy supersedes ASHP policy 9907.