

Closing the Cracks

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Pharmacy Driven Vaccinations



Why vaccinate, why pharmacy?

- All pneumonia patients must be screened for vaccination status for both pneumococcal vaccine and influenza (in season)
- Success measures are publicly reportable
- Rare opportunity to provide significant wellness initiative

Pharmacy Driven Program

- Manager of program is clinical lead technician “vaccine queen”
- Lack of enterprise-wide clinical solution requires use of multiple information systems
- Integrated delivery network requires “closing the loop” with outpatient systems

Barriers to Success

- Lack of consistency in physician use of preprinted pneumonia orders
- Patients with secondary diagnosis of pneumonia
- Logistics of using multiple clinical systems to monitor and administer the vaccine process

Path to Success

- Establish an owner- clinical lead tech takes great pride in the success of the program
- Document, document, document
- Educate, educate, educate
- Measure, measure, measure

Measure of gains

- Average monthly vaccination success rate for last year has been 96%
- Each of the last 3 months (June, July, August) has been 100%
- We have updated more than 300 ambulatory EMR's since we started the process