

Changing the Paradigm of Pharmacy

"Clinical pharmacists need to be conscientious of what we, as a profession, cost to a health-system and what we bring to it. Our education and post-graduation training allows us to offer a vast array of assistance to improve patients' healthcare. We are capable of performing multiple steps in delivery of medication: Identify drug problem(s) and alternative drug therapies, develop a new medication regimen, and implement a new medication regimen, follow-up on laboratory work and/or drug titrations, and patient counseling. These are valuable services; however, many can also be performed by other healthcare professionals in collaboration with a pharmacist.

"With that in mind - what do we offer to healthcare that no other profession can provide? We have the distinct talent and skill as clinical pharmacists to identify drug-related problems, potential solutions, and develop a new medication plan. This responsibility and leadership role is the next generation of a strong pharmacy profession."

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Brief Bio: After completing her pharmacy residency training at the Detroit Medical Center, Dr. Pindola joined the Henry Ford Health System (HFHS) as a Bone Marrow Transplant Pharmacy Specialist where she established inpatient and clinic-based pharmacist roles while conducting and managing oncology research. Subsequently, she transitioned to ambulatory care pharmacy as the Manager of Pharmacy Benefits and into her current role as the Director of Pharmacy Care Management for the HFHS Ambulatory Services. Dr. Pindola has been extensively involved in the development and oversight of many highly successful pharmacy specialty, clinical outcome, quality-improvement, and drug utilization programs, including a nationally-recognized Medication Management Program for the senior population.

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