

## In the Spotlight



Cathy L. Sasser, R.Ph. brings more than 25 years of healthcare experience to her position with Critical Care Systems, Inc. as Clinical Operations Performance Manager (COPM). As COPM, she coordinates clinical orientation and training for all new clinical staff, including Pharmacy Managers and General Managers, conducts branch audits, provides clinical support for the branches, and is responsible for facilitating bi-monthly national clinical education calls for the branches, among other duties and responsibilities.

Cathy recently served as Chair for the American Society of Health-System Pharmacists' Executive Committee for Home, Ambulatory, and Chronic Care Practitioners Section, and sits on the ASHP Task Force on Caring for Patients Served by Specialty Suppliers. She is also an active member of the National Home Infusion Association where she is past Chair of the Education Committee, and is currently a member of that committee. In addition, Cathy sits on the editorial board for *Home Healthcare Nurse*, the official journal of the Home Healthcare Nurses Association.

Cathy was a Joint Commission Home Care Surveyor for over 10 years, has made numerous national presentations on behalf of ASHP, The Joint Commission, and other professional organizations, and has served as reviewer for publications such as *Home Care Provider* and *Hospice Drug Handbook*. Cathy received her Bachelor of Science in Pharmacy from Auburn University in Auburn, Alabama.

### ***Why Did I Choose Home Infusion?***

I don't think I chose Home Infusion – I think it chose me!! I was working with Owen Healthcare as a Project Manager/New Operations back in the late 1980's. The Vice President of Home Infusion came to me and asked if I would like to work with him as a Regional Director of Home Infusion. Knowing nothing about home infusion, I declined his offer, but told him I was certainly intrigued with the concept and would take a Branch Manager position if he had one available. Well, the rest is history. The experiences and knowledge I have gained over the past 20 years, as well as the relationships and friendships I have made, have been invaluable to me. I think I have worked in almost every practice setting of Home Infusion: large and small organizations, hospital-based infusion, private and public organizations, in industry, and as an accreditation surveyor. Each one has been very fulfilling and definitely a lifetime of experiences!

### ***What Do I Love Most About My Job?***

In my current position, I am able to mentor and guide practitioners in providing quality patient care. It's that mentorship that keeps me engaged, learning as much from those I work with as they learn from me. I will be taking another position within my company soon, and will be providing direct patient care, my other passion in this profession. The relationships I develop with my patients definitely keep me going, knowing that I'm able to positively impact their health, well-being, and spiritual life. Working closely with my co-workers and peers keep me challenged and engaged in this ever-evolving profession. Each day brings rewarding experiences!