



Section of
**PHARMACY PRACTICE
MANAGERS**



Message from the Chair – November, 2011

Michael F. Powell, MS, FASHP

Chair, Section of Pharmacy Practice Managers (2011-2012)

sections@ashp.org

Innovation and Creation – Moving the needle for positive change!

Dear Colleagues,

What a month! During the last 30 days, I have had the privilege of moderating the 2011 Conference for Leaders in Health-System Pharmacy followed by meeting with the Section Advisory Group Chairs and Vice Chairs leadership as they provided reports to the Section Executive Committee on their work over the past several months. It is incredible the work being done on behalf of our Section members!!

The planning committee for the Leadership Conference assembled an outstanding program again this year. Attendance at this year's conference set records! The Section's Managers' Boot Camp set the tone with an exceptional program. On Monday morning, ASHP President Stan Kent provided opening remarks and Dr. Edmund A. Tori, Director of the MedStar Institute for Innovation, led off the program with insights into creating a culture of innovation. **Dr. Tori's prescription for change included: (1) Think differently, (2) Change the question, and (3) Write stuff down.** His presentation gave us all key insights into creation of a culture of innovation. I believe innovation WILL be essential to thriving in the health care reform world.

The other plenary sessions covered innovative roles for pharmacy technicians in organizations, health care reform, and leading the pharmacy enterprise. Regardless of the final shape of health care reform, it is clear we will need to create value by focusing our pharmacy enterprise on services that will reduce unnecessary hospitalizations. Opportunities will exist for us to focus in ambulatory care, specialty pharmaceuticals, utilization management and outcomes to establish our value as a profession. This broad perspective of pharmacy as an enterprise (both clinical and business) must continue to be at the forefront of our leadership agenda as a profession.

Section members can view the four Conference plenary sessions at:

<http://www.ashpadvantage.com/leaders/>.

Changing topics somewhat, I want to say how invigorated I am today for the future of our profession. Despite the concern expressed over the future of leadership in health systems pharmacy, I was reassured about our future listening to the reports from our [Section's Committee and Advisory Group Chairs and Vice Chairs](#). The energy demonstrated in these reports secures my confidence in the quality of leadership existing in our profession working to create tools for the profession to enable change. If you are attending MCM 2011 you will have an opportunity to experience some of the member education and services these Committees and Advisory Groups have created for you.

They include the following networking sessions:

Monday, December 5, 2011

11:30 a.m. – 12:30 p.m. | Room 261, Level 2

Pharmacy Practice Model Innovations: Moving the Needle towards Success

Facilitator: Julie Williams, PharmD, BCPS

12:30 p.m. – 1:30 p.m. | Room 267, Level 2

Multi-Hospital Health-System Pharmacy Leaders

Facilitator: Bonnie Levin, PharmD, MBA

5:15 p.m. – 6:15 p.m. | Room 291, Level 2

Administrative Residency Program Hot Topics for Current and Future Administrative Residents and Preceptors

Facilitator: Veena Rajanna, PharmD, BCPS

Tuesday, December 6, 2011

11:30 a.m. – 12:30 p.m. | Room 261, Level 2

Managing Medication-Related Outcomes for Patients as an Enterprise versus an Individualized Approach

Facilitator: Osmel Delgado, PharmD, BCPS

12:30 p.m. – 1:30 p.m. | Room 272, Level 2

Integration and Impact of Specialty Pharmacy Services into the Health-System Pharmacy Enterprise

Facilitator: Philip Brummond, PharmD, MS

Additionally, there are several management and leadership programs at MCM 2011 developed through the work of our Section members including:

- The Inside Job: Preventing Large Scale Controlled Substances Diversion from within Pharmacy
- Platforms for Performance: Clinical Dashboards to Improve Quality and Safety
- Accountable Care Organizations in the Era of Healthcare Reform
- 2012 Changes to Medicare Reimbursement: Billing and Compliance Tools

- Specialty Pharmacy - The good, the bad and the ugly
- Social Media: FB us about #Recruiting, #Training, #Employee Engagement & Fun #Faux Pas
- Multi-hospital pharmacy organizations: Leadership Strategies for Integration and Innovation
- Pharmacy Manager Turned IT Guru: Managing Technology Implementations Management Pearls

I want to close by encouraging you to give us your feedback on the Section. I would welcome your input on topics you would like the Section's Executive Committee to consider in its planning process as we strive to innovate and create opportunities, services, and resources for you, our Section members. You can send your comments to me at mpowell@nebraskamed.com

Regards,

Michael F. Powell, MS, FASHP
Chair, Section of Pharmacy Practice Managers (2011-2012)