

## In the Spotlight



**Christene Jolowsky, MS, RPh**  
IPPE Coordinator / Senior Consultant  
University of Minnesota College of Pharmacy / Visante, Inc.

Christene is a graduate of the University of Minnesota College of Pharmacy who went on to complete a residency in hospital pharmacy and a Master's degree in Hospital Pharmacy Administration at UM. Her career in pharmacy management began as the Assistant Manager of Clinical Support Services at The Methodist Hospital in Houston, Texas. Christene went on to be the Assistant Manager of Patient Services at Methodist before returning to Minneapolis as the Manager of Pharmacy Operations at Abbott Northwestern Hospital where she also accepted an appointment as a Clinical Assistant Professor at the University of Minnesota College of Pharmacy. After gaining 13 years of experience in hospital pharmacy management, Christene joined The Enright Group, a consulting firm based in Richmond, Virginia where she developed and provided educational materials and services to healthcare organizations as well as the pharmaceutical industry. She returned to the twin cities once again and held Director of Pharmacy positions at Children's Hospitals and Clinics, Allina Hospitals and Clinics, and HealthEast Care System. Today, Christene leverages her wealth of experiences in pharmacy practice management as the Introductory Pharmacy Practice Experience (IPPE) coordinator at the University of Minnesota's College of Pharmacy. She is also a Senior Consultant for Visante, Inc. of Eden Prairie, Minnesota where she focuses on reimbursement, patient safety, and quality.

Throughout her career, Christene has maintained her commitment to life long learning and professional growth. As both a published author and leader in state and national organizations she has contributed to the development of our profession and it's future leaders. In ASHP, Christene has served on the Practice Interest Advisory Panel, the Council on Educational Affairs, and the Council on Administrative Affairs. She was also Delegate to the House of Delegates four times. Most recently, Christene was on the Board of Directors for the Section of Pharmacy Practice Managers, the chair of the Ad Hoc Committee to the Develop Qualified Provider Models, and currently chairs the Quality and Compliance Section Advisory Group. Other accomplishments include serving as the the chair of the Minnesota Pharmacy Leadership Task Force, the vice-chair of the Novation Pharmacy Executive Council, the President of the Minnesota Society of Health-System Pharmacists, and a member of the Minnesota Board of Pharmacy Rules Committee.

### **Advice for New Managers**

First, look for experiences in quality and performance improvement. These are transferable skills that will help you adapt to new roles throughout your career. They will teach you to think a few steps ahead and pursue continual improvement. Second, don't be afraid to beg, borrow, or steal good ideas and learn from other industries and communities.

### **Value of ASHP**

As a longtime member, Christene believes the value of ASHP comes down to networking and the fellowship of working with like minded people. She not only enjoys seeing "old friends and old faces", but takes pride in learning the "new faces" and seeing their growth.