



### Learning Targets

- **I will be exposed to components of a health-system and be able to explain:**
  - ❖ Various roles of pharmacists in these settings
  - ❖ Trends in health-system pharmacy
  - ❖ Potential future path
- **I will be able to share tips on how to interact with other healthcare professionals to increase my knowledge**

### Health-care systems

- **What is a health-care system?**
  - ❖ "...hospitals, health maintenance organizations, long-term care facilities, home care, and other components of health care systems."
- **Abbreviations and Alphabets**
  - ❖ Amb Care, HIS, VA, LTC, Hinf, DI, etc.
- **The activity: Patient care is being provided by a variety of health care professionals**
- **The environment: limitless possibilities**

### "Practice Clinical Pharmacy"

- **"Pharmaceutical care is the responsible provision of drug therapy for the purpose of achieving definite outcomes that improve a patient's quality of life"**
- **We all want to do this all day, every day**
- **Where and How to make it happen is the key ☺**
- **Many choices, even more options in the future**

### Pharmacist Roles

- **"They just get the drugs for us, right? Wait, no, make IVs?"**
- **Clinical Pharmacist**
- **Clinical Pharmacy Specialist**
- **Clinical Coordinator**
- **Long Term Care Pharmacy Consultant**
- **Clinical Resource & Development Director**
- **Drug Information Specialist**
- **Assistant, Associate, Full Professor**

### A few more roles...

- Assistant Director of Pharmacy
- Vice President, Operations, Home Infusion
- Clinical Research Scientist
- Pharmacy Manager
- Medication Safety Pharmacist
- Consultant Pharmacist
- Pharmacy Executive
- USPHS

### What's the Landscape?

- Residencies required?
- Certification (BCPS) required?
- Healthcare team members
- Interdisciplinary (MD, RN, RT, SW, PT, OT, DN, DDS, PhD, etc)
- Experience: how do you get it if everyone wants you to have it for your first job
- Well-roundedness
- Service with a smile

### ASHP Sections and Forums: Did you know?

- Clinical Specialists and Scientists
- Home, Ambulatory and Chronic Care
- Inpatient Care Practitioners
- Pharmacy Informatics and Technology
- Pharmacy Practice Managers

### Trends in health-system pharmacy

- Before: hospital setting, centralized, no windows, no rounds, little management, little input
- Now: windows? Decentralized, rounding, prescriptive authority, training, consulting, expanded managerial opportunities, continually expanding technology
- Your Future: wide-open...

### ASHP Advocacy Goals and community ideals

- Improving quality and patient safety
  - ❖ Increased technology used wisely with standard
  - ❖ Decrease patient and medication errors
  - ❖ Use of guidelines and standards: "bring all boats up"
- Expanding residency opportunities
- Increasing personal satisfaction and investment in the profession
- Paying pharmacists for patient care services

### Visions of the future of pharmacy...

- What will practice look like?
- Will you be in Atlanta verifying orders for a patient in Montana?
- Will you wear bunny-slippers and jammies while creating treatment plans?
- Will orders be voice activated?
- Drug vending machines?
- We, as pharmacists, must ensure our role as health care providers and patient advocates

### **Interacting with other HCPs: Professional Conduct**

- **Proper communication:** interrupt only when necessary, clear, concise and accurate
- **Careful and complete listening**
- **Maintain confidentiality**
- **Appearance does count:** button your shirt
- **Attitude:** be alert and cheerful
- **Empathize with others**
- **Accept Responsibility**
- **Show Respect**

### **Forming your goals, networking, and finding your future**

- **Talk to practitioners in area of interest or outside:** the more the better
- **Hand-shake:** firm not wet
- **Introduce yourself with a brief explanation of where you are (10 words tops)**
- **Enunciate**
- **Let them talk and LISTEN**
- **Effective eye contact**

### **Other communication tips**

- **Breathe ☺**
- **Ask valuable and informed questions**
  - ❖ Do you pay for parking? ☹
  - ❖ Do you interact with patients on a daily basis? ☹
- **Be aware of the vibes you send: your attitude makes an impression**
- **Body language:** relaxed, open, and inviting discussion

### **Questions you could ask...**

- **Personal professional experience**
- **What does a day in your world look like?**
- **Areas of specialty or strength**
- **Clinical questions**
- **What are your greatest challenges?**
- **What are your favorite experiences?**
- **Where will you be in three years?**

### **Practitioners actions**

- **They may take notes while you talk**  
--- it's okay
- **They may look bored or preoccupied**  
--- it's okay
- **They may leave to take a page or call**  
--- it's okay
- **They may not know your name at the beginning of the discussion**  
--- it's okay

### **After the discussion...**

- **Thank them for their time and insight**
- **Obtain email address to send note if you choose to keep in touch (networking opportunity)**
- **Firm handshake, good eye contact**
- **Don't hover or stalk ☹**

## Roundtable Time ☺

- **Health-System Pharmacy is an amazing, diverse field of opportunity**
- **Remember Why You Are Here**
- **It takes time to learn about your profession:**
  - ❖ **The more you learn, the more you see**
  - ❖ **The more you see, the more you can be a part of shaping the future**

## Roundtables – 15 Minute Rounds

1. Long Term Care / Consulting
2. US Public Health Service
3. Academia
4. Ambulatory care
5. Pharmaceutical Industry
6. Pharmacy Association Management
7. Pediatrics
8. Home Care / Infusion
9. Emergency Medicine
10. Drug Information
11. Pharmaceutical Marketing
12. Academic Pharmacy Administration
13. Pharmacy Informatics
14. Pharmacy Hospital Administration
15. Oncology
16. Critical Care
17. Geriatrics
18. Infectious Disease
19. Toxicology / Poison Center
20. Medication Use Safety
21. Health Outcomes Research