

Daily Program – 2009 Summer Meeting & Exhibition

Saturday, June 13

12:30 p.m. – 2:20 p.m.

Navigating the ASHP Policy Process

Student Program. [Learn more.](#)

12:30 p.m. – 2:15 p.m.

Affiliate Volunteer Forum—The Value Proposition: Attracting and Keeping Members in Troubled Times

Join your state affiliate peers to hear a very timely presentation by **Greg Fine**, CAE, Director of Communications and Marketing for the Association Forum of Chicagoland. He will lead a discussion of increasing your association's value proposition and provide a series of best practices that have been used by other associations. [Learn more.](#)

1:00 p.m. – 5:30 p.m.

House of Delegates Registration

2:30 p.m. – 4:30 p.m.

Open Forum for Members

4:30 p.m. – 5:30 p.m.

Delegate Primer on House of Delegates Processes

5:30 p.m. – 6:30 p.m.

Pharmacy Student Renew-Rewire-Recharge Reception

[Learn more.](#)

Sunday, June 14

7:30 a.m. – 8:30 a.m.

ASHP-PAC Breakfast – Grassroots Advocacy

Bacon, Eggs, and the Making of Sausage

[Learn more.](#)

7:30 a.m. – 12:00 p.m.

House of Delegates Registration

8:00 a.m. – 10:00 a.m.

House of Delegates Caucuses Facilitated by the Chair of the House

8:00 a.m. – 10:00 a.m.

Survive and Thrive: Hospitals, Pharmacy Departments, and the Global Financial Crisis

Get the big picture; then drill down to the details. In this session, get specific data on the impact of the global economic crisis on hospitals, and what it means to you. Hear from a panel of pharmacists who have used strategies that work to manage with the challenges of the current crisis.

Due to the late-breaking nature of this program, CE cannot be offered.

Faculty:

Patricia Killingsworth, RPh, BSP Pharm, National Pharmacy Services Manager, Catholic Health Initiatives, Denver, CO

Scott Knoer, MS, PharmD, Director of Pharmacy, Fairview-University Medical Center, Minneapolis, MN

Kathleen Pawlicki, MS, FASHP, Director of Pharmaceutical Services, William Beaumont Hospital, Royal Oak, MI

Steve Rough, MS, Director of Pharmacy, University of Wisconsin Hospital and Clinics; and Clinical Assistant Professor, University of Wisconsin School of Pharmacy, Madison

10:00 a.m. – 11:20 a.m.

Pharmacy Student Leadership Development Workshop, Part I

[Learn more.](#)

10:00 a.m. – 12:30 p.m.

The Joint Commission Hospital Update 2009

Planned in cooperation with The Joint Commission

Hot Topic

ACPE Program #204-000-09-101-L03P

2.5 Contact Hours / Knowledge-based

Moderator: Darryl S. Rich, PharmD, MBA, FASHP, Surveyor, The Joint Commission, Oakbrook Terrace, IL

Get the latest on The Joint Commission hot topics. Find out what the most common medication-related standards scored non-compliant are and why, as well as 2009 National Patient Safety

Goals' (NPSG) requirements and medication-related standards. Learn about The Joint Commission's perspective on the new NPSG requirements on reducing healthcare-acquired infections, due for implementation in January 2010, specifically as it relates to hospital pharmacists.

Learning Objectives:

- Describe the most common Joint Commission medication-related standards and National Patient Safety Goals (NPSG) scored non-compliant on hospital surveys in 2008 and the reasons why.
- Discuss new requirements for The Joint Commission medication-related standards and National Patient Safety Goals in 2009.
- List the three major focus areas for the 2009 Joint Commission surveys.
- Summarize The Joint Commission's perspective on the new NPSG requirements for reducing healthcare-acquired infections.

10:00 a.m. – 10:05 a.m.

Announcements

10:05 a.m. – 11:30 a.m.

The Joint Commission Medication Management Update for 2009

Darryl S. Rich

11:30 a.m. – 12:15 p.m.

National Patient Safety Goal on Healthcare-Acquired Infections

Louise M. Kuhny, RN, MPH, Senior Associate Director, Standards Interpretation, The Joint Commission, Oakbrook Terrace, IL

12:15 p.m. – 12:30 p.m.

Questions, Answers, and Discussion

11:30 a.m. – 12:20 p.m.

Pharmacy Student Caucus

[Learn more.](#)

11:30 a.m. – 1:00 p.m.

National Hospital & Health-System Pharmacy Week Open House

12:00 p.m. – 1:30 p.m.

Clinical Specialists and Scientists Networking Session: Residency Preceptor Skills Development

[Learn more.](#)

12:30 p.m. – 1:30 p.m.

Inpatient Care Practitioners Networking Session: Medication Safety

[Learn more.](#)

12:30 p.m. – 1:30 p.m.

Pharmacy Practice Managers Networking Session: Managing No-Pay Conditions—One More Challenge in Challenging Times

[Learn more.](#)

12:30 p.m. – 1:30 p.m.

Home, Ambulatory, and Chronic Care Practitioners Networking Session: Current Dilemmas Facing Pharmacists Today

[Learn more.](#)

12:30 p.m. – 1:50 p.m.

Pharmacy Student Leadership Development Workshop, Part II

Continued from morning session. [Learn more.](#)

12:40 p.m. – 1:50 p.m.

Idea Sharing: Successful Ways of Managing Current Financial Challenges

Here's your chance to do some serious idea sharing and problem solving with your colleagues. This dialogue will be facilitated by pharmacists just like you who are coping in the trenches. *Due to the late-breaking nature of this program, CE cannot be offered.*

Faculty:

Kathleen Pawlicki, MS, FASHP, Director of Pharmaceutical Services, William Beaumont Hospital, Royal Oak, MI

Paul J. Mosko, MS, Director of Pharmacy, Good Samaritan Hospital and Health System, Dayton, OH

12:40 p.m. – 1:50 p.m.

Taking Care of Yourself When Times are Tough

You are giving your all to help your institution deal with the current crisis – but what about you? ASHP wants to help you on a personal level, too. In this session, a financial expert tells what you can do now to take care of you.

Due to the late-breaking nature of this program, CE cannot be offered.

Faculty:

Edward W. Gjertsen II, CFP[®], Vice President, Mack Investment Securities, Inc., Glenview, IL

2:00 p.m. – 4:30 p.m.

House of Delegates First Meeting

5:00 p.m. – 7:00 p.m.

Grand Opening Reception

A celebratory, first ever, Grand Opening Reception in the Exhibit Hall featuring the tastes and sounds unique to Chicago. [Learn more.](#)

Monday, June 15

7:30 a.m. – 5:00 p.m.

Posters

[Learn more.](#)

8:00 a.m. – 10:00 a.m.

Branding and Influence for Critical Change in Challenging Times

Planned in cooperation with the ASHP Foundation Center for Health-System Pharmacy Leadership

Leading the Pharmacy Enterprise in Challenging Times Learning Community

ACPE Program #204-000-09-102-L04P

2.0 Contact Hours / Application-based

Moderator: Sharon M. Enright, RPh, MBA, President, Envision Change, Richmond, VA

With an environment of change that is both dynamic and incessant, every leader (small or large) needs to be conscious of the opportunity to influence change and to take advantage of opportunities to impact organizational transformation, patient safety and quality of care. With no shortage of ideas—good and bad—of how to change, some ideas become mainstream, some new concepts get legs, some get funded, and some fail. How we are perceived and how we influence others—as individuals and as a departmental team—affects how well we can execute our vision and achieve results. This session will explore the critical concepts of personal and departmental branding as strategies for increasing personal and organizational effectiveness. Transforming a brand, and building brand strength and stature are explored in the context of the traditional “pharmacy” brand and some of the brand challenges we face.

Learning Objectives:

- Define and apply personal branding techniques and their importance to effective leadership of the pharmacy enterprise.
- Apply five savvy leadership and branding component elements to sound strategic and tactical leadership approaches.
- Evaluate your personal brand and apply key principles to building a personal development plan for your brand.

8:00 a.m. – 8:15 a.m.

Announcements

8:15 a.m. – 10:00 a.m.

Building a Personal and Organizational Leadership Brand and Influencing Skills

John Daly, PhD, Professor, University of Texas, Austin

James A. Jorgenson, RPh, MS, FASHP, Executive Director of Pharmacy, Clarian Health Partners, Indianapolis, IN

8:00 a.m. – 10:00 a.m.

Crash Course: Recent Landmark Papers You Need to Know About

Planned in cooperation with the ASHP Quality Improvement Initiative

Quality Standards in Clinical Practice Series

ACPE Program #204-000-09-103-L01P

2.0 Contact Hours / Application-based

Moderator: Joseph J. Saseen, PharmD, Associate Professor, University of Colorado Denver, Aurora

Bring yourself up to date! Get the latest on critical trials you need to know about. Get the scoop about the trials, research, and their implications for your practice.

Learning Objectives:

- Identify current research that is significant for pharmacy practice.
- Summarize key findings of selected landmark papers.
- Define implications of the findings for pharmacy practice and your setting.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:55 a.m.

Landmark Papers: Focusing on Chronic Cardiovascular Care
Joseph J. Saseen

8:55 a.m. – 9:45 a.m.

Landmark Papers: Focusing on Acute Cardiovascular Care
Joel C. Marrs, PharmD, BCPS, Clinical Assistant Professor, Oregon State University/Oregon Health & Science University, Portland; and Clinical Pharmacy Specialist, Oregon Health & Science University Hospital and Clinics, Portland

9:45 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:00 a.m.

National Patient Safety Goal in Anticoagulation Update 2009

Anticoagulation Series

ACPE Program #204-000-09-104-L03P

2.0 Contact Hours / Application-based

Moderator: William E. Dager, PharmD, Pharmacist Specialist, UC Davis Medical Center, Sacramento, CA

How is it going with the implementation of the National Patient Safety Goal (NPSG) on anticoagulation? Get updated on the status of the NPSG on anticoagulation and approaches to developing a successful program. Assess where you stand and how you can help your institution improve in the safe use of anticoagulants.

Learning Objectives:

- Explain the status and most current issues in the implementation of the National Patient Safety Goal (NPSG) on anticoagulation.

- Assess your progress in implementing the NPSG on anticoagulation.
- Explain challenges and solutions to improved implementation of the NPSG on anticoagulation.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:30 a.m.

Update on the Implementation of The Joint Commission Anticoagulation National Patient Safety Goal

Darryl S. Rich, PharmD, MBA, FASHP, Surveyor, The Joint Commission, Oakbrook Terrace, IL

8:30 a.m.– 8:45 a.m.

Questions, Answers, and Discussion

8:45 a.m. – 9:15 a.m.

Justification and Implementation of an Anticoagulation Program: Partnering with Hospital Administration for Success

Sean T. O'Grady, FACHE, Senior Vice President, Northshore University HealthSystem, Evanston, IL

9:15 a.m. – 9:45 a.m.

Standardizing Approaches to Anticoagulation Management in Your System

Ann K. Wittkowsky, PharmD, FCCP, FASHP, Clinical Professor, University of Washington School of Pharmacy, Seattle; and Director, Anticoagulation Services, University of Washington Medical Center, Seattle

9:45 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:00 a.m.

Healthcare Informatics: Quality Improvement through CPOE and the Electronic Health Record

Informatics Series

ACPE Program #204-000-09-105-L04P / 204-000-09-105-L04T

2.0 Contact Hours / Application-based

Moderator: Brent I. Fox, PharmD, PhD, Assistant Professor, Auburn University Harrison School of Pharmacy, Auburn, AL

Information technology is viewed as a tool to assist in the improvement of healthcare delivery. It allows for data presentation, collection, and analysis to support healthcare providers. Information technology can also support documentation necessary for regulatory requirements. This session will focus on Computerized Physician Order Entry (CPOE) as a method to achieve quality improvement initiatives facing health systems today.

Learning Objectives:

- Define quality measures reportable to Centers for Medicare and Medicaid Services, The Joint Commission, and other regulatory agencies and advocacy groups.
- Describe the role of Computerized Physician Order Entry (CPOE) as an enabling technology for quality improvement initiatives.
- Describe the role of pharmacy informatics staff in institutional quality improvement initiatives utilizing CPOE.
- Explain successful and unsuccessful strategies to implement information systems to support Quality Initiative (QI) efforts.
- Describe the desirable quality improvement reports of a CPOE information technology implemented as party of a QI effort.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:10 a.m.

Table Discussions: Quality/Regulatory Challenges

8:10 a.m. – 8:40 a.m.

Introduction to Technology Enabled Quality Improvements

Katie DeJuras, BSN, MSN, Clinical Informatics Nurse, Northwestern Memorial Hospital, Chicago, IL

8:40 a.m. – 9:10 a.m.

Informatics Pharmacist's Role in Quality Improvement Initiatives

Anne M. Bobb, BS Pharm, Clinical Informatics Pharmacist, Northwestern Memorial Hospital, Chicago, IL

9:10 a.m. – 9:40 a.m.

Physician Perspective and Data Driven Improvements

David Liebovitz, MD, Medical Director for Clinical Information Systems, Northwestern Memorial Hospital, Chicago, IL; and CMIO, Northwestern Medical Faculty Foundation, Chicago, IL

9:40 a.m. – 9:50 a.m.

Presentation and Discussion of Challenges Identified at Table Discussion

9:50 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:30 a.m. – 10:00 a.m.

New Drugs in Primary Care 2009*Hot Topic*

ACPE Program #204-000-09-106-L01P

1.5 Contact Hours / Knowledge-based

Faculty: J. Thomas Frank, PharmD, BS, Associate Professor of Pharmacy Practice, Area Health Education Center Northeast, Jonesboro, AR

As drug therapy experts, pharmacists are often called upon for facts and opinions about recently introduced drugs. This presentation is intended to provide a broad-based discussion and objective information about new drug options, including cost information, to be considered by your Pharmacy and Therapeutics Committee.

Learning Objectives:

- Assess new trends in drug development.
- Explain indications, pharmacology, adverse effects, and dosing of the products discussed.
- Determine the role these products will play in your practice.
- Evaluate the economic implications of these choices.
- Examine products in the short-term pipeline that will be important to your practice.

8:30 a.m. – 8:35 a.m.

Announcements

8:35 a.m. – 9:55 a.m.

New Drugs in Primary Care 2009

9:55 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

10:10 a.m. – 11:00 a.m.

Opening Session

Presidential Address: *Kevin J. Colgan*, MA, RPh, FASHP, Senior Vice President of Health Economics and Outcomes Research, EPI-Q, Inc., Oakbrook, IL

Acknowledgement of the 2009 Harvey A.K. Whitney Award Recipient: *Paul W. Abramowitz*, PharmD, FASHP, Director of Pharmacy, University of Iowa Hospitals and Clinics; and Professor and Assistant Dean, University of Iowa College of Pharmacy, Iowa City

Keynote Address: *Howard Putnam*

In an engaging address that explores how leaders can help their organizations survive and thrive through turbulence, Mr. Putnam shares inspiring examples and behind-the-scenes experiences from the business success stories that mark his long and distinguished career in aviation.

[Learn more.](#)

11:00 a.m. – 2:00 p.m.

Exhibit Program

[Learn more.](#)

11:15 a.m. – 12:30 p.m.

Meet the Experts

Consult with big names in pharmacy. Head for the Exhibit Hall, where pharmacy experts are stationed at tables, each labeled with their area of expertise. Choose an expert in an area important to you and ask your burning questions.

[Learn more.](#)

12:00 p.m. – 1:30 p.m.

Meet the Candidates—Candidates for ASHP Offices to Go On-the-Record

12:30 p.m. – 2:00 p.m.

Posters Presentations

Poster presenters will be at their posters ready to answer your questions.

[Learn more.](#)

2:00 p.m. – 5:00 p.m.

Building Branding and Influence Skills

Planned in cooperation with the ASHP Foundation Center for Health-System Pharmacy Leadership

Leading the Pharmacy Enterprise in Challenging Times Learning Community

ACPE Program #204-000-09-107-L04P

3.0 Contact Hours / Application-based

Moderator: Sharon M. Enright, RPh, MBA, President, Envision Change, Richmond, VA

Ideas have consequences when they are memorable and when persuasively presented and marketed. Every organization is a market place of ideas, and those ideas that survive to implementation get adopted because their value was clear, timely, and relevant. In the race to—increasingly limited—resources, the ability to wield influence, to be persuasive, and to advocate for change concepts is an increasingly critical leadership asset in today’s complex healthcare environment. This highly interactive session will provide key concepts, strategies, and tactics you can employ to build your influence and persuasion skills and to fine-tune your role as an advocate for change. Smaller group breakouts will offer facilitated discussions for affinity groups to address building on personal branding, explore departmental brands enhancement, and application of influence skills to the demands of a challenging environment. Participants will use exercises to assess their traditional and evolving departmental branding within the larger organization, and strategize how to transform their personal and departmental brands to increase their influence and advocacy on key issues.

Learning Objectives:

- Develop a personal action plan for building and refining departmental branding skills.
- Apply newly learned storytelling elements and skills to build core elements of a brand message for departmental branding.
- Identify potential impact of sources of influence and apply to the development of a preliminary plan for building influence skills in your workforce.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 3:00 p.m.

Building Branding and Influencing Skills

John Daly, PhD, Professor, University of Texas, Austin

James A. Jorgenson, RPh, MS, FASHP, Executive Director of Pharmacy, Clarian Health Partners, Indianapolis, IN

3:00 p.m. – 3:20 p.m.

Introduction to Breakout Groups

3:20 p.m. – 3:30 p.m.

Move into Breakout Groups

3:30 p.m. – 4:45 p.m.

Breakout Groups by Functional Area

Steven R. Abel, BS, PharmD, FASHP, Assistant Dean for Clinical Programs; and Bucke Professor and Head, Department of Pharmacy Practice, Purdue University, Indianapolis, IN

James A. Jorgenson, RPh, MS, FASHP, Executive Director of Pharmacy, Clarian Health Partners, Indianapolis, IN

Despina Kotis, PharmD, Northwestern Memorial Hospital, Chicago, IL

Sara J. White, MS, FASHP, Pharmacy Leadership Coach, Mountain View, CA

4:45 p.m. – 5:00 p.m.

Wrap Up and Introduction to Tuesday's Sessions

2:00 p.m. – 5:00 p.m.

Perspectives in Preventing and Treating Thrombosis with Anticoagulant Medications

Anticoagulation Series

ACPE Program #204-000-09-108-L01P

3.0 Contact Hours / Application-based

Moderator: William E. Dager, PharmD, Pharmacist Specialist, UC Davis Medical Center, Sacramento, CA

Get the latest on new anticoagulants, expanding the pharmacist's role, and challenges with the Surgery Care Improvement Project guidelines, and upcoming venous thromboembolism measures from The Joint Commission.

Learning Objectives:

- Explain select issues related to the Surgery Care Improvement Project (SCIP) and the pending venous thromboembolism (VTE) measures.
- Describe the newest anticoagulants and their impact on pharmacy systems and safe anticoagulation.
- Describe how to measure impact and adapt the use of anticoagulation therapy.

- Identify potential roles for pharmacists in managing thromboembolic disease and anticoagulation.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:45 p.m.

Exploring How SCIP Guidelines and Pending VTE Measures from The Joint Commission Will Impact Anticoagulation Therapy

Edith Nutescu, PharmD, FCCP, Clinical Associate Professor; and Director, Antithrombosis Center, University of Illinois at Chicago

2:45 p.m. – 3:15 p.m.

Exploring Expanded Practice Roles for Pharmacists in Managing Current and Future Anticoagulant Therapy

William E. Dager

3:15 p.m. – 3:30 p.m.

Questions, Answers, and Discussion

3:30 p.m. – 3:40 p.m.

Break

3:40 p.m. – 4:20 p.m.

Optimal Anticoagulation Management Approaches

William E. Dager

Michael Gulseth, PharmD, BCPS, Program Director of Anticoagulation Services, Sanford USD Medical Center, Sioux Falls, SD

4:20 p.m. – 4:50 p.m.

Challenges in Measuring the Use of Anticoagulant Medications in Your System and Adjusting Practice

John Fanikos, RPh, MBA, Assistant Director of Pharmacy, Brigham and Women's Hospital, Boston, MA

4:50 p.m. – 5:00 p.m.

Questions, Answers, and Discussion

2:00 p.m. – 5:00 p.m.

IV Safety: Preventing Death and Harm from IV Medication Errors

Planned in cooperation with the ASHP Quality Improvement Initiative

Quality Standards in Clinical Practice Series

ACPE Program #204-000-09-109-L05P

3.0 Contact Hours / Application-based

Moderator: Bona E. Benjamin, BS Pharm, Director, Medication-Use Quality Improvement, American Society of Health-System Pharmacists, Bethesda, MD

If we know how to prevent harmful or fatal intravenous medication errors, why do they continue to occur? Can a serious IV medication error happen at your organization? What are the essential practices for preventing harm from intravenous medication errors? Can a diverse group of physicians, nurses, pharmacists, safety experts, industry representatives, and healthcare leaders achieve consensus on the best approach? Most importantly, what actions are needed to make real and sustained improvements in intravenous medication use safety? Find out how standardizing concentrations creates savings and efficiencies.

Learning Objectives:

- Summarize key findings on intravenous medication safety from ASHP's IV Safety Summit.
- Explain how to plan and conduct an organizational assessment for intravenous medication-use safety.
- Develop a strategy for organization-wide improvement of the safety of intravenous medication use.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:25 p.m.

Overview of Findings from the IV Safety Summit: Best Practices

Bona E. Benjamin

2:25 p.m. – 2:55 p.m.

Performing an Organization-Wide IV Safety Self-Assessment

Allen J. Vaida, BSc, PharmD, FASHP, Executive Vice President, Institute for Safe Medication Practices, Horsham, PA

2:55 p.m. – 3:30 p.m.

Essential Concepts and Practical Recommendations for Improving IV Safety – Interactive Case Study

Frank A. Federico, BS, Executive Director, Institute for Healthcare Improvement, Cambridge, MA

3:30 p.m. – 4:15 p.m.

Is IV Medication Use Safe in Your Hospital? Group Exercise: Improving Specific Areas of IV Safety

Allen J. Vaida

Frank A. Federico

Bona E. Benjamin

4:15 p.m. – 4:45 p.m.

Group Exercise: Developing an Effective Action Plan for IV Safety

Frank A. Federico

Allen J. Vaida

Bona E. Benjamin

4:45 p.m. – 5:00 p.m.

Questions, Answers, and Discussion

2:00 p.m. – 5:00 p.m.

Implementation of New Technology: Planning for the Changing Roles and New Opportunities for Pharmacists and Technicians

Informatics Series

ACPE Program #204-000-09-110-L04P / 204-000-09-110-L04T

3.0 Contact Hours / Application-based

Moderator: Christopher Fortier, PharmD, Manager, Pharmacy Support Services, Medical University of South Carolina, Charleston

Hospitals are faced with technology implementations, but where are the pharmacy informaticists trained to carry out these projects? What formal training is available? Once your staff has been trained and systems have been implemented, what impact is there on the pharmacy department? Are pharmacists twiddling their thumbs after implementing Computerized Physician Order Entry (CPOE), or are they freed up to focus on clinical activities? In this session learn the status of pharmacy informatics education and training, and identify the impact of technology implementation on pharmacy personnel.

Learning Objectives:

- Describe pharmacy informatics education and training opportunities.
- Describe the evolving roles of pharmacy informaticists.
- Explain how to prepare staff for their changing roles necessary for successful technology implementation.
- Describe the impact of technology implementation on pharmacy personnel.
- Explain steps for enabling technicians to take on increasing responsibility for managing automation in the pharmacy.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:55 p.m.

Pharmacy Informatics Education, Training, and Evolving Roles

Terry L. Seaton, PharmD, BCPS, Interim Assistant Dean for Research, St. Louis College of Pharmacy, St. Louis, MO

2:55 p.m. – 3:45 p.m.

Workflows: How to Get from Here to There

Sandi H. Mitchell, BS Pharm, MSIS, Senior Consultant, maxIT Healthcare, Rosedale, MD; and Assistant Clinical Professor, University of Maryland, School of Pharmacy, Baltimore

3:45 p.m. – 4:40 p.m.

Impact of Evolving Technology on Clinical Pharmacists and Other Pharmacy Personnel

Lance J. Oyen, BS, PharmD, Assistant Director Clinical Pharmacy Services and Critical Care Clinical Pharmacist, Mayo Clinic, Rochester, MN

4:40 p.m. – 5:00 p.m.

Questions, Answers, and Discussion

2:00 p.m. – 5:00 p.m.

Helping Safety-Net Providers Control Drug Expenditures: The 340B Drug Pricing Program

Hot Topic

ACPE Program #204-000-09-111-L04P

3.0 Contact Hours / Knowledge-based

Moderator: Christopher A. Hatwig, MS, RPh, Vice President, Apexus/340B Prime Vendor Program, Irving, TX

Attendees will learn about pending 340B legislation and the Health Resources and Services Administration's (HRSA) recently published Federal Register Notices (FRNs) regarding definitions of patient, multiple contract pharmacies, and children's hospitals. Pharmacy leaders will share their experiences in making adjustments in their pharmacy programs to comply with the new FRNs. Apexus, HRSA's 340B Prime Vendor, will provide an update on the latest developments with the program, which has improved access to affordable medications for participants. Pending investigations, litigation, and Medicaid audits involving the pharmaceutical industry and covered entities will also be discussed.

Learning Objectives:

- Describe key changes within the Federal Register Notices and their implications for covered entities' outpatient pharmacy operations.
- Describe the latest developments with the 340B Prime Vendor Program and value delivered to participating 340B covered entities.
- Explain the implications that pending litigation and investigations may have on the pharmacy operations of disproportionate share hospitals.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:40 p.m.

HRSA's 340B Program and Patient Safety and Clinical Pharmacy Services Collaborative Updates

Jimmy R. Mitchell, RPh, MPH, Director, Office of Pharmacy Affairs, Health Resources and Services Administration, Rockville, MD

Krista M. Pedley, PharmD, MS, Improvement Advisor, Office of Pharmacy Affairs, Health Resources and Services Administration, Rockville, MD

2:40 p.m. – 3:05 p.m.

Pharmacy Services Support Center Update

Lisa Scholz, PharmD, MBA, Senior Director, HRSA Pharmacy Services Support Center, American Pharmacists Association, Washington, DC

3:05 p.m. – 3:30 p.m.

340B Prime Vendor Program: Adding Value

Christopher A. Hatwig

3:30 p.m. - 3:35 p.m.

Break

3:35 p.m. – 4:00 p.m.

340B Legislative Update

William H. von Oehsen, JD, President and General Counsel, Safety Net Hospitals for Pharmaceutical Access, Washington, DC; and Principal, Powers Pyles Sutter & Verville, PC, Washington, DC

4:00 p.m. – 4:45 p.m.

Pearls in Managing a 340B Pharmacy to Optimize Savings in Tough Economic Times

4:00 p.m. – 4:15 p.m.

Burnis D. Breland, MS, PharmD, FASHP, Director of Pharmacy, Columbus Regional Healthcare System, Columbus, GA

4:15 p.m. – 4:30 p.m.

Michael V. Benedict, RPh, MS, Senior Director of Pharmacy, Denver Health and Hospital Authority, Denver, CO

4:30 p.m. – 4:45 p.m.

Petra A. Fippen, RPh, Pharmacy Manager, Inventory, Contracting, and Patient Assistance Programs, Wishard Health Services, Indianapolis, IN

4:45 p.m. – 5:00 p.m.

Questions, Answers, and Discussion

5:15 p.m. – 6:15 p.m.

Pharmacy Informatics and Technology Networking Session: Update and Future Imperatives

[*Learn more.*](#)

5:30 p.m. – 6:30 p.m.

Delegate Reception

Open to delegates and alternate delegates.

6:00 p.m. – 8:30 p.m.

Industry-Supported Symposia

[Learn more.](#)

6:00 p.m. – 10:00 p.m.

Monday Evening's Night-on-the-Town!

Experience the excitement of downtown Chicago. ASHP is providing free shuttle service from/ to the Convention Center Main Lobby and downtown Chicago. *Schedule is subject to change.*

[Learn more.](#)

Tuesday, June 16

7:30 a.m. – 5:00 p.m.

Posters

[*Learn more.*](#)

8:00 a.m. – 10:00 a.m.

Resolving Wicked Problems with High-Reliability Leadership

Planned in cooperation with the ASHP Foundation Center for Health-System Pharmacy Leadership

Leading the Pharmacy Enterprise in Challenging Times Learning Community

ACPE Program #204-000-09-112-L04P

2.0 Contact Hours / Application-based

Moderator: Sharon M. Enright, RPh, MBA, President, Envision Change, Richmond, VA

Wicked problems can't be solved, but they can be managed. They are not just difficult, but different because they can't be solved with traditional solutions. But as John Foster Dulles reminded us, "The measure of success is not whether you have a tough problem to deal with, but whether it is the same problem you had last year."

High-reliability organizations (HROs) function in high consequence enterprises—like pharmacy's medication use system. Yet somehow, HROs have fewer than their fair share of accidents. Risk is a function of consequence and probability. By decreasing the probability of an accident, HROs recast a high-risk enterprise as merely a high-consequence enterprise. What does it take to achieve high-reliability performance? Creating a robust culture of safety and the conditions necessary to achieve high reliability performance are critical, and a key element is a defined leadership method. HROs understand the science of human performance and event prevention and integrate this knowledge into how they design and manage their systems.

We need a new way of thinking, a new culture, a new set of skills, and a realization that we will have to behave differently. This session reviews foundational concepts of human performance in complex systems, describes characteristics of HROs, and provides insights into high-leverage leadership tactics that can be applied by all leaders, regardless of title, in optimizing reliability in medication safety.

Learning Objectives:

- Describe core principles of human performance in complex systems, and apply these concepts to improve performance reliability in medication practices.
- Describe the characteristics of high-reliability organizations (HROs) and the importance of a strong leadership culture.
- Define and apply high-leverage strategies and tactics for high-reliability leadership, specifically related to ensuring medication safety.

8:00 a.m. – 8:15 a.m.

Announcements

8:15 a.m. – 9:30 a.m.

Resolving Wicked Problems with High-Reliability Leadership

Carole A. Stockmeier, MHA, CMQ/OE, Practice Director, Healthcare Performance Improvement, Norfolk, VA

Dan Degnan, PharmD, MS, Medication Safety Officer and Interim Vice President of Pharmacy, Community Health Network, Indianapolis, IN

9:30 a.m. – 10:00 a.m.

Panel and Audience Dialogue

Carole A. Stockmeier

Steven R. Abel, BS, PharmD, FASHP, Assistant Dean for Clinical Programs; and Bucke Professor and Head, Department of Pharmacy Practice, Purdue University, Indianapolis, IN

Sara J. White, MS, FASHP, Pharmacy Leadership Coach, Mountain View, CA

8:00 a.m. – 10:00 a.m.

Clinical Update for Managers

Planned in cooperation with the ASHP Quality Improvement Initiative

Quality Standards in Clinical Practice Series

ACPE Program #204-000-09-113-L01P

2.0 Contact Hours / Application-based

Moderator: Kevin W. Garey, PharmD, MS, Associate Professor and Chair, University of Houston College of Pharmacy, Houston, TX

Has being in management taken you away from the front lines? Feeling out of touch? This session will help bridge the gap. Get the latest clinical pearls most important for managers.

Learning Objectives:

- Describe current key clinical issues impacting pharmacy.
- Define challenges and solutions in the current clinical arena.
- Determine clinical applications appropriate to your setting.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 9:00 a.m.

Clinical Update in Emergency Medicine

8:05 a.m. – 8:30 a.m.

State of the Art Mini-Review: Emergency Medicine

George Delgado, Jr., PharmD, Coordinator Emergency Pharmacy Services, Detroit Receiving Hospital, Detroit, MI

8:30 a.m. – 8:50 a.m.

Implementing an Emergency Medicine Pharmacy Service

Joyce A. Tipton, RPh, MBA, Chief Pharmacy Officer, Baylor Clinic and Hospital, Houston, TX

8:50 a.m. – 9:00 a.m.

Questions, Answers, and Discussion

9:00 a.m. – 10:00 a.m.

Clinical Update in Drug Safety Monitoring

9:00 a.m. – 9:30 a.m.

State of the Art Mini-Review: Drug Safety and Clinical Pharmacy

Milap C. Nahata, PharmD, MS, FASHP, Chairman and Professor, Pharmacy, Pediatrics and Internal Medicine, The Ohio State University - College of Pharmacy, Columbus; and Associate Director of Pharmacy, The Ohio State University Medical Center, Columbus

9:30 a.m. – 9:50 a.m.

Protocols to Improve Drug Safety Monitoring

Vikas Gupta, PharmD, BCPS, Director, Cardinal Health, Birmingham, AL

9:50 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:00 a.m.

Telepharmacy: Innovative Methods and Increasing Access to Clinical Pharmacy

Informatics Series

ACPE Program #204-000-09-114-L04P / 204-000-09-114-L04T

2.0 Contact Hours / Application-based

Moderator: Brent I. Fox, PharmD, PhD, Assistant Professor, Auburn University Harrison School of Pharmacy, Auburn, AL

Have you explored the possibilities of using information technology to expand and increase access to the clinical services of pharmacists and as a time and cost-saving measure?

Telepharmacy has been shown to be successful in supporting medication use over distances large and small. Learn how telepharmacy supports a variety of innovative pharmacy activities, including ICU needs, order entry and review, and specialty clinics.

Learning Objectives:

- Describe examples of successful and innovative uses of telepharmacy to support medication management to increase access to pharmacy services.
- Explain anticipated cost and time savings that can be achieved through uses of telepharmacy.
- Identify ways that telepharmacy may be effectively used in your institution.
- Describe regulatory and organizational barriers to telepharmacy.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:50 a.m.

From Conception to the Present: Telepharmacy at Oregon Health and Science University

Michael J. Brownlee, PharmD, MS, Assistant Director, Oregon Health & Science University, Portland

8:50 a.m. – 9:35 a.m.

Telepharmacy at Aurora Health: Meeting a Defined Critical Care Need

Tom Woller, MS, FASHP, Vice President, Pharmacy Services, Aurora Health Care, Milwaukee, WI

9:35 a.m. – 9:50 a.m.

Small Group Discussion: Telepharmacy Challenges, Successes, and Plans

9:50 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:00 a.m.

Shrink Your ADE Hospital Admissions

ASHP Research and Education Foundation Award for Excellence in Medication-Use Safety Winner

Hot Topic

ACPE Program #204-000-09-115-L05P

2.0 Contact Hours / Knowledge-based

Moderator: Cynthia L. LaCivita, PharmD, Director of Education and Special Programs, ASHP Research and Education Foundation, Bethesda, MD

Find out how Novant Medical Group of Winston-Salem, North Carolina, created a remarkable 29% reduction in all-cause hospital admissions and reduced adverse drug event admissions to less than 5% of all hospital admissions. This session will describe the successful process that achieved these results, which you can replicate in your setting to improve safety and reduce costs.

Learning Objectives:

- Describe the process used at Novant Medical Group for reducing hospital admissions due to adverse drug events.
- Identify three patient specific and three disease specific risk factors for adverse drug events.
- Identify three ways that you can apply this process in your setting.
- Identify effective methods for decreasing adverse drug events in all populations.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 9:00 a.m.

Bridging the Gap

Terri B. Cardwell, BS Pharm, PharmD, Safe Med Team Leader, Novant Health, Winston-Salem, NC

9:00 a.m. – 9:05 a.m.

Questions, Answers, and Discussion

9:05 a.m. – 9:55 a.m.

The Patient Experience

Jennifer M. Rief, PharmD, Safe Med Clinical Pharmacist, Novant Health, Charlotte, NC

9:55 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:00 a.m.

Are You Ready? Emergency Management Planning in Today's World

Hot Topic

ACPE Program #204-000-09-116-L04P

2.0 Contact Hours / Knowledge-based

Moderator: Mary Andrawis, PharmD, MPH, Medication-Use Quality Improvement Associate, American Society of Health-System Pharmacists, Bethesda, MD

Would you be ready if a hurricane hits your hospital? How about an extended power outage? Terrorist attack? Hear from pharmacists who have experienced emergencies and managed them successfully. How did they do it? What do they recommend you do to be ready? Leave this session knowing what to do next so you can be prepared for the unthinkable.

Learning Objectives:

- Identify the essential elements of a comprehensive program of pharmacy emergency management.
- Write a continuity plan for one key pharmacy department process.
- Discuss one training exercise to prepare staff to respond to an emergency or disaster.
- Describe how the plans of the pharmacy department, healthcare institution, the local health department, and the community can be integrated.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:15 a.m.

Introduction to Emergency Management Planning

Mary Andrawis

8:15 a.m. – 8:45 a.m.

Emergency Management Planning from a National Perspective

Erin Mullen, RPh, PhD, Assistant Vice President, Rx Response, Pharmaceutical Research and Manufacturers of America, Washington, DC

8:45 a.m. – 9:15 a.m.

Emergency Management Planning from a State Perspective

Michael J. Robbins, PharmD, Pharmacist, Chicago Department of Public Health, Chicago, IL

9:15 a.m. – 9:45 a.m.

Emergency Management Planning from an Institutional Perspective

Joanne C. Witsil, PharmD, RN, Clinical Pharmacist, Emergency Medicine/Toxicology, John H. Stroger Jr. Hospital of Cook County, Chicago, IL

9:45 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

10:10 a.m. – 11:00 a.m.

The Inaugural and Awards

Welcoming Remarks: ASHP President *Kevin J. Colgan*, MA, RPh, FASHP, Senior Vice President of Health Economics and Outcomes Research, EPI-Q, Inc., Oakbrook, IL

2009 ASHP Practitioner Recognition Awards Presentation

ASHP Board of Directors Awards Presentation:

Honorary Membership: *Fela Viso-Gurovich*, PhD, Faculty, University of The State of Hidalgo, Pachuca, Hidalgo, Mexico

Award of Excellence: *Christopher A. Hatwig*, MS, RPh, FASHP, Vice President, Apexus/340B Prime Vendor Program, Irving, TX

Incoming ASHP President Inaugural Address: *Lynnae M. Mahaney*, MBA, FASHP, Chief, Pharmacy Services, William S. Middleton Memorial Veterans Hospital, Madison, WI

[Learn more.](#)

11:00 a.m. – 12:00 p.m.

House of Delegates Caucuses Facilitated by the Chair of the House

11:00 a.m. – 2:00 p.m.

Exhibit Program and Lunch in the Exhibit Hall

[Learn more.](#)

11:15 a.m. – 12:30 p.m.

Meet the Experts

Consult with big names in pharmacy. Head for the Exhibit Hall, where pharmacy experts are stationed at tables, each labeled with their area of expertise. Choose an expert in an area important to you and ask your burning questions.

[Learn more.](#)

12:30 p.m. – 2:00 p.m.

Poster Presentations

[Learn more.](#)

2:00 p.m. – 4:30 p.m.

The Economic Stimulus Package: A Catalyst for Healthcare Reform

Hot Topic

ACPE Program #204-000-09-120-L03P

2.5 Contact Hours / Knowledge-based

Moderator: Kasey K. Thompson, PharmD, Assistant Director, Office of Policy, Planning and Communications, American Society of Health-System Pharmacists, Bethesda, MD

Find out the latest legislative and regulatory issues affecting hospital and health-system pharmacy. Learn about issues being considered by Congress, the Centers for Medicare and Medicaid Services, the Food and Drug Administration, and state legislators and regulators. Apply this information to a range of practice topics and settings.

Learning Objectives:

- Identify current regulatory and legislative issues impacting health-system pharmacists in a variety of practice settings.
- Explain how the regulatory and legislative information applies to a range of practice topics.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:20 p.m.

The Political Landscape in 2009: Challenges and Opportunities for Health-System Pharmacy

Brian M. Meyer, BA, MBA, Director, Government Affairs Division, American Society of Health-System Pharmacists, Bethesda, MD

2:20 p.m. – 2:40 p.m.

The 111th Congress: Can It Pass Health Care Reform and Recognize Pharmacists as Providers?

Joseph M. Hill, MA, Director, Federal Legislative Affairs, American Society of Health-System Pharmacists, Bethesda, MD

2:40 p.m. – 3:00 p.m.

The Obama Administration Beyond Healthcare Reform: The Rest of the Agenda at Health and Human Services

Justine K. Coffey, JD, LLM, Director, Federal Regulatory Affairs, American Society of Health-System Pharmacists, Bethesda, MD

3:00 p.m. – 3:20 p.m.

Creative Laboratories for Change: Improving Health Care One State at a Time

Gerilyn Trujillo, MPP, Director, State Government Affairs, American Society of Health-System Pharmacists, Bethesda, MD

3:20 p.m. – 3:40 p.m.

Understanding the HITECH Act: Health Information Technology Provision in the Stimulus Package

Kevin C. Marvin, MS, FASHP, FHIMSS, Principal, Kevin Marvin Consulting LLC, Burlington, VT

3:40 p.m. – 4:00 p.m.

Grassroots Advocacy: Bringing it Home to Your Practice Site

Brian M. Meyer

4:00 p.m. – 4:30 p.m.

Questions, Answers, and Discussion

2:00 p.m. – 4:30 p.m.

Applying Skills to Resolve Wicked Problems

Planned in cooperation with the ASHP Foundation Center for Health-System Pharmacy Leadership

Leading the Pharmacy Enterprise in Challenging Times Learning Community

ACPE Program #204-000-09-117-L04P

2.5 Contact Hours / Application-based

Moderator: Sharon M. Enright, RPh, MBA, President, Envision Change, Richmond, VA

This highly interactive workshop session will offer facilitated breakout discussions for affinity groups addressing critical characteristics of high-reliability organizations and explore the use of tools and resources presented during the two presentation sessions. Discussions will focus on application of the tools, techniques, and strategies to the wicked problems of medication safety and the larger challenges facing healthcare organizations in the current turbulent climate of change and fiscal pressure. Participants will use exercises and cases to establish preliminary plans for exporting these concepts into their daily practice.

Learning Objectives:

- Develop a personal action plan for recognizing and applying leadership strategies and tactics, and critical thinking skills needed in complex environments.
- Apply critical thinking and change management skills to contemporary “wicked messes” resulting from the prevailing healthcare financial environment.

- Evaluate the potential impact of critical practice issues and organizational culture within your organization, and apply leadership principles to develop organizational strategies for success.

2:00 p.m. – 2:20 p.m.

Announcements and Introduction to Breakout Groups

2:20 p.m. – 2:30 p.m.

Move into Breakout Groups

2:30 p.m. – 4:15 p.m.

Breakout Sessions by Type/Size of Institutional Setting

Steven R. Abel, BS, PharmD, FASHP, Assistant Dean for Clinical Programs; and Bucke Professor and Head, Department of Pharmacy Practice, Purdue University, Indianapolis, IN
James A. Jorgenson, RPh, MS, FASHP, Executive Director of Pharmacy, Clarian Health Partners, Indianapolis, IN

Despina Kotis, PharmD, Northwestern Memorial Hospital, Chicago, IL

Sara J. White, MS, FASHP, Pharmacy Leadership Coach, Mountain View, CA

4:15 p.m. – 4:20 p.m.

Reconvene to Session

4:20 p.m. – 4:30 p.m.

Wrap Up and Introduction to Wednesday's Session

2:00 p.m. – 4:30 p.m.

Surely, You CHEST: Implementing American College of Chest Physicians' 2008 Guidelines for Antithrombotic and Thrombolytic Therapy

Planned in cooperation with the ASHP Quality Improvement Initiative

Quality Standards in Clinical Practice Series

ACPE Program #204-000-09-118-L01P

2.5 Contact Hours / Application-based

Moderator: Ann K. Wittkowsky, PharmD, FCCP, FASHP Clinical Professor, University of Washington School of Pharmacy, Seattle; and Director, Anticoagulation Services, University of Washington Medical Center, Seattle

Find out what you need to know about the recent changes to the American College of Chest Physicians' (ACCP) Guidelines for Antithrombotic and Thrombolytic Therapy. Learn how to apply the guidelines in your institution.

Learning Objectives:

- Describe recent changes to the American College of Chest Physicians' Guidelines for Antithrombotic and Thrombolytic Therapy.
- Summarize implications of the guideline changes for your institution.
- Identify ways to implement guideline changes in your practice.
- Discuss the overlap of guideline changes with National Patient Safety Goals and venous thromboembolism performance measures.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:25 p.m.

The ACCP Guidelines: Grades of Recommendation, Development Methodology, and Application to Patient Care

Ann K. Wittkowsky

2:25 p.m. – 2:55 p.m.

New Guidelines for VTE Prophylaxis

Edith Nutescu, PharmD, FCCP, Clinical Associate Professor; and Director, Antithrombosis Center, University of Illinois at Chicago, Chicago

2:55 p.m. – 3:25 p.m.

New Guidelines for VTE Treatment

Ann K. Wittkowsky

3:25 p.m. – 4:00 p.m.

New Guidelines for Special Populations

Edith Nutescu

4:00 p.m. – 4:15 p.m.

New Guidelines for Bridge Therapy

Ann K. Wittkowsky

4:15 p.m. – 4:30 p.m.

Questions, Answers, and Discussion

2:00 p.m. – 4:30 p.m.

Optimizing Medication Reconciliation with ePrescribing (E-Rx)

Informatics Series

ACPE Program #204-000-09-119-L04P / 204-000-09-119-L04T

2.5 Contact Hours / Application-based

Moderator: Brent I. Fox, PharmD, PhD, Assistant Professor, Auburn University Harrison School of Pharmacy, Auburn, AL

Institutions are faced with medication reconciliation requirements. Pharmacy is a key stakeholder and is currently using both paper and electronic methods to document this process. Software applications have been implemented to address the medication reconciliation requirement. At the same time, electronic prescribing for outpatients continues to gain momentum. Come to this session to hear from your colleagues who have successfully addressed medication reconciliation using electronic tools. Get the scoop on electronic prescribing including a regulatory and vendor update, and how it can positively impact the overall medication reconciliation process. Learn how this can help justify the pharmacist role in these financially challenging times.

Learning Objectives:

- Describe benefits and limitations of electronic tools designed to facilitate medication reconciliation.
- Summarize the current status of electronic prescribing including usage trends, regulatory issues, the vendor marketplace, and physician incentives.
- Describe the importance of electronic prescribing and implementation methods for institutional healthcare facilities.
- Compare and contrast ways that electronic prescribing information can be integrated into the medication reconciliation process.

2:00 p.m. – 2:05 p.m.

Announcements

2:05 p.m. – 2:45 p.m.

Current State of ePrescribing and the Link to eMedication Reconciliation

Ken Majkowski, BS, PharmD, VP Clinical Affairs and Product Strategy, SureScripts-RxHub LLC, Saint Paul, MN

2:45 p.m. – 3:30 p.m.

Moving Medication Reconciliation from Paper to Electronic: Lessons Learned

Joan S. Kramer, PharmD, BCPS, Clinical Research and Hospital Medicine Specialist, Wesley Medical Center, Wichita, KS

3:30 p.m. – 4:15 p.m.

Utilizing an Electronic Medication History to Fully Implement Medication Reconciliation

Janice M. Dunsavage, RPh, MAS, Director of Pharmacy, Pinnacle Health System, Harrisburg, PA

4:15 p.m. – 4:30 p.m.

Questions, Answers, and Discussion

2:00 p.m. – 4:30 p.m.

Effective Management of Pharmaceutical and Hazardous Waste*Hot Topic*

ACPE Program #204-000-09-121-L04P

2.5 Contact Hours / Knowledge-based

Moderator: Kathy Pflaum, BA, Inventory Control Coordinator, St. Francis Health Center, Topeka, KS

In this session, learn how the Resource Conservation and Recovery Act can guide your institution's procedures for the disposal of pharmaceutical and hazardous waste. Share the issues you face and find out how others are effectively managing this challenge.

Learning Objectives:

- Summarize issues and challenges in the disposal of pharmaceutical and hazardous waste in the pharmacy.
- Describe applications of the Resource Conservation and Recovery Act to the disposal of pharmaceutical and hazardous waste.
- Identify effective practices for management of pharmaceutical and hazardous waste that you can apply in your institution.

2:00 p.m. - 2:05 p.m.

Announcements

2:05 p.m. - 3:25 p.m.

Managing Pharmaceutical Hazardous Waste

Firouzan "Fred" Massoomi, PharmD, FASHP, Pharmacy Operations Coordinator,
Nebraska Methodist Hospital, Omaha

3:25 p.m. - 3:40 p.m.

Questions, Answers, and Discussion

3:40 p.m. - 3:50 p.m.

Case in Action

Kathy Pflaum

3:50 p.m. - 4:10 p.m.

Small Group Action Plan Development

Kathy Pflaum

Firouzan "Fred" Massoomi

4:10 p.m. - 4:30 p.m.

General Discussion by Group of Action Plans

Kathy Pflaum

Firouzan "Fred" Massoomi

4:30 p.m. – 6:00 p.m.

House of Delegates Second Meeting

7:00 p.m. – 10:00 p.m.

Harvey A.K. Whitney Lecture Award Reception and Dinner

Tickets required. [Learn more.](#)

Wednesday, June 17

8:00 a.m. – 10:00 a.m.

Facilitating the Use of Barcoding for the Successful Closed-Loop Medication Management System

Informatics Series

ACPE Program #204-000-09-123-L04P / 204-000-09-123-L04T

2.0 Contact Hours / Application-based

Moderator: Christopher Fortier, PharmD, Manager, Pharmacy Support Services, Medical University of South Carolina, Charleston

One of the first questions to ask regarding barcode medication administration is “repackage in-house or outsource?” Explore financial and other advantages and disadvantages for both options requiring different cost and personnel resources. Regardless, pharmacy must ensure that all medications used within the organization have a barcoding solution to ensure the successful use of barcode-enabled medication administration (BCMA). With BCMA representing such a change in the medication-use process, it is critical for pharmacy to have an efficient and effective plan for implementing and maintaining the medication piece of the BCMA system. This session will address the critical planning and preparation steps to ensure 100% medication barcode scanning.

Learning Objectives:

- Summarize the steps and strategies to prepare the medication-use system for the implementation of a barcode-enabled medication administration (BCMA) system.
- Explain the advantages and disadvantages for both in-house and outsourced barcode repackaging.
- Describe the common barriers, challenges, and lessons learned in preparing the medication-use process for BCMA.
- Explain the various repackaging technologies, resources needed, and ongoing maintenance required.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:45 a.m.

In-House Repackaging: Challenges and Options to Barcoding Medications with the Implementation of Barcode Medication Administration **Christopher Fortier**

8:45 a.m. – 9:50 a.m.

Outsourcing Barcode Packaging: RFP Development, Conversion, Implementation, and ROI

Noel C. Hodges, RPh, MBA, Division Director of Pharmacy Services, HCA Central Atlantic Supply Chain, Richmond, VA

9:50 a.m. – 10:00 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:30 a.m.

Bringing It All Together: Solving Problems in Turbulent Times

Planned in cooperation with the ASHP Foundation Center for Health-System Pharmacy Leadership

Leading the Pharmacy Enterprise in Challenging Times Learning Community

ACPE Program #204-000-09-122-L04P

2.5 Contact Hours / Application-based

Moderator: Sharon M. Enright, RPh, MBA, President, Envision Change, Richmond, VA

Pull up a chair; sit down and talk; listen and learn. You might be surprised at the outcome. . . .

The concept of the Knowledge Café is based on the assumption that people already have within them the wisdom and creativity to confront and control even the most difficult issues—even the most wicked problems. The Knowledge Café is a method of creating collaborative dialogue around key questions that matter in addressing challenging situations in organizations and communities. Given the proper context and focus it is possible for participants to access and use their own deeper knowledge about what is important.

In the Knowledge Café environment, the power of collaborative thinking sparks insights and perspectives to cross-pollinate ideas and trigger discoveries that lead to innovative opportunities. Collective knowledge grows, evolves and group wisdom emerges.

- What makes this conversation so important?
- Why do you need to be here, and be a part of this critical conversation?
- What is the best outcome for our professional future that we can imagine, and how do we build that in our own organizations?

This is no ordinary session. . .

- Focus on what matters
- Contribute your thinking
- Speak your mind and your heart
- Listen to understand
- Link and connect ideas
- Listen together for insights, patterns, and deeper questions

Join the conversation and HAVE FUN!

Learning Objectives:

- Describe how to apply the techniques and principles of Knowledge Café and Mind Mapping to strategic and tactical planning for the pharmacy enterprise.
- Describe new learning that emerges in open dialog to unleash what we “know.”
- Define issues, strategies, and solutions for success identified through the session, and build them into preliminary personal and departmental plans for change.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:30 a.m.

Introduction to the “Knowledge Café”

Sharon M. Enright

8:30 a.m. – 10:00 a.m.

Cafe Conversations: A Unique Problem Solving Process

Sharon M. Enright

Stephen J. Allen, Executive Vice President / Chief Executive Officer, ASHP Research and Education Foundation, Bethesda, MD

Sue Keely, Graphic Recorder and Facilitator, Wauwatosa, WI

10:00 – 10:30 a.m.

Summary, Conclusions and Open Discussion

Sharon M. Enright

8:00 a.m. – 10:30 a.m.

Operating Room (OR) Pharmacy Essentials

Planned in cooperation with the ASHP Quality Improvement Initiative

Quality Standards in Clinical Practice Series

ACPE Program #204-000-09-124-L01P

2.5 Contact Hours / Application-based

Moderator: Julie Golembiewski, PharmD, Clinical Associate Professor, University of Illinois Medical Center, Chicago

This session expands upon one of the 2008 Summer Meeting’s most popular topics. Come learn more about the mysteries of what goes on behind the double doors. Regulatory issues in the perioperative setting including The Joint Commission standards and National Patient Safety Goals, the role of computerized/clinical decision support, and roles and opportunities for pharmacists in the OR setting will be covered.

A limited number of participants will have the opportunity for short-term mentoring beyond this session in ASHP’s new “Extensions into Practice (XIP)” education format. More information on XIP will be given in the session.

Learning Objectives:

- Explain the impact of regulatory issues in the perioperative setting on your institution.
- Define the role your pharmacy can play in developing processes and interpreting data related to automation, surgical preference cards, and anesthesia information systems.
- Solve cases involving how to effectively perform distribution and non-distribution activities in the operating room.
- Identify operating room opportunities for pharmacists at your institution.

8:00 a.m. – 8:05 a.m.

Announcements

8:05 a.m. – 8:35 a.m.

Regulatory Issues in the Perioperative Setting

Tricia A. Meyer, MS, PharmD, FASHP, Director, Scott and White Healthcare, Temple, TX; and Assistant Professor Anesthesiology, Texas A&M College of Medicine, Temple

8:35 a.m. – 9:05 a.m.

Role of Computerization/Clinical Decision Support in the Perioperative Setting

Deborah Wagner, PharmD, Associate Professor, University of Michigan Health Systems, Ann Arbor

9:05 a.m. – 9:15 a.m.

Break

9:15 a.m. – 9:45 a.m.

Retooling the Pharmacist—The Basics of Operating Room Pharmacy

Peggy Bickham, PharmD, Assistant Director of Pharmacy and Clinical Assistant Professor, University of Illinois Medical Center, Chicago

9:45 a.m. – 10:15 a.m.

Beyond the Basics—What are the Opportunities for the Operating Room Pharmacist?

Eric L. Chernin, RPh, Pharmaceutical Care Specialist-OR Pharmacy, Sarasota Memorial Hospital, Sarasota, FL

10:15 a.m. – 10:30 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:30 a.m.

Meeting Today's Challenges in Implementing USP <797>

Hot Topic

ACPE Program #204-000-09-125-L03P / 204-000-09-125-L03T

2.5 Contact Hours / Knowledge-based

Moderator: Eric S. Kastango, MBA, RPh, FASHP, President, Clinical IQ, LLC, Florham Park, NJ

Get the latest on strategies in complying with USP <797>. Define issues and challenges that you face. Learn ways that others are meeting similar challenges and identify strategies that you can use in your institution.

Learning Objectives:

- Define issues and challenges in complying with both USP <797> and the National Institute for Occupational Safety and Health Alert (NIOSH).
- Describe strategies and methods that are being used to successfully comply with specific aspects of USP <797>.

- Identify strategies for handling the change management issues in getting employees to embrace the principles required by USP <797> standards.

8:00 a.m. – 8:10 a.m.

Announcements

8:10 a.m. – 8:40 a.m.

**Issues and Challenges Complying with Both USP <797> and the NIOSH Alert
Eric S. Kastango**

8:40 a.m. – 9:20 a.m.

**Case Study: Strategies and Methods to Successfully Comply with Specific Aspects of
USP <797>**

Allison Hoff, BS Pharm, RPh, Pharmacy Operations Supervisor, Champlain Valley
Physicians Hospital, Plattsburgh, NY

9:20 a.m. – 10:00 a.m.

**Case Study: Strategies for Handling Change Management and Getting Employees to
Embrace the Principles**

Jennifer V. Kacmarcik, PharmD, Health-System Pharmacy Administration Resident, The
Johns Hopkins Hospital, Baltimore, MD

10:00 a.m. – 10:30 a.m.

Questions, Answers, and Discussion

8:00 a.m. – 10:30 a.m.

Don't Bug Me! Ramping Up an Antimicrobial Stewardship Program

Hot Topic

ACPE Program #204-000-09-129-L01P

2.5 Contact Hours / Knowledge-based

Moderator: Kevin W. Garey, PharmD, MS, Associate Professor and Chair, University of
Houston College of Pharmacy, Houston, TX

“Numerous studies show that inappropriate and unnecessary antimicrobial usage leads to increased selection of resistant pathogens....Not only can antimicrobial stewardship programs improve patient care and outcomes, but they also can pay for themselves.” *IDSAnews, Winter 2007*. Learn from experts to create or improve an antimicrobial stewardship program in your institution.

Learning Objectives:

- Explain key antimicrobial stewardship program guidelines and how to apply them in your setting.
- Describe exemplary antimicrobial stewardship programs and elements that can be implemented in your setting.
- Outline a preliminary plan for implementing or improving an antimicrobial stewardship program in your institution.

8:00 a.m. – 8:10 a.m.

Announcements

8:10 a.m. – 8:45 a.m.

State of the Art Minilecture: Antibiotic Stewardship

Robert C. Owens, PharmD, Co-Director, Antimicrobial Stewardship Program, Maine Medical Center, Portland; and Clinical Assistant Professor, Tufts University School of Medicine, Boston, MA

8:45 a.m. – 9:30 a.m.

Pro / Con Debate #1: What is the Best Strategy to Use for an Effective Antibiotic Stewardship Program?

8:45 a.m. – 9:00 a.m.

Position A: The Prospective Audit and Feedback Strategy is the Most Effective Program

Marc H. Scheetz, PharmD, MSc, Assistant Professor, Northwestern University, Downers Grove, IL; and Infectious Diseases Pharmacist, Northwestern Memorial Hospital, Chicago, IL

9:00 a.m. – 9:15 a.m.

Position B: The Preauthorization Strategy is the Most Effective Program

Hannah R. Palmer, PharmD, Clinical Coordinator, Infectious Diseases, St. Luke's Episcopal Hospital; and Director, Infectious Diseases Fellowship, Houston, TX

9:15 a.m. – 9:20 a.m.

Rebuttal A

Marc H. Scheetz

9:20 a.m. – 9:25 a.m.

Rebuttal B

Hannah R. Palmer

9:25 a.m. – 9:30 a.m.

Questions, Answers, and Discussion

9:30 a.m. – 10:15 a.m.

Pro / Con Debate #2: What is the Primary Function of an Effective Antimicrobial Control Program?

9:30 a.m. – 9:45 a.m.

Position A: The Primary Function of Antimicrobial Control Programs is to Contain Drug Costs

Kevin W. Garey

9:45 a.m. – 10:00 a.m.

Position B: The Primary Function of Antimicrobial Control Programs is to Decrease Antibiotic Resistance and Save Lives

Robert Owens

10:00 a.m. – 10:05 a.m.

Rebuttal A

Kevin W. Garey

10:05 a.m. – 10:10 a.m.

Rebuttal B

Robert Owens

10:10 a.m. – 10:15 a.m.

Questions, Answers, and Discussion

10:15 a.m. – 10:30 a.m.

Roundtable Discussion

10:45 a.m. – 1:15 p.m.

Who's in Charge? Sorting Out Faculty Roles in Hospitals

Hot Topic

ACPE Program #204-000-09-126-L04P

2.5 Contact Hours / Knowledge-based

Moderator: Eric H. Hobson, PhD, Associate Dean for Academic Affairs, Belmont University School of Pharmacy, Nashville, TN

You work for the university but spend time at the local hospital. Whose rules apply: the university's or the hospital's? How do hospital staff members relate to faculty they work with who report to someone at the college rather than the hospital? What about students? How do finances impact these issues? Explore these thorny issues and get tips on effectively managing them.

Learning Objectives:

- Identify issues that arise in the roles of faculty and students in hospitals.
- Explain ways to effectively manage these issues.
- Solve scenarios describing typical issues that are encountered when faculty have a role in hospitals.

10:45 a.m. – 10:50 a.m.

Announcements

10:50 a.m. – 11:30 a.m.

Where are We? How Did We Get Here? Why are We Here?

Eric H. Hobson

Philip E. Johnston, BS Pharm, PharmD, Dean, Belmont University School of Pharmacy, Nashville, TN; and Adjunct Professor of Medicine, Vanderbilt University, Nashville, TN

11:30 a.m. – 12:00 p.m.

Small Group Activity: Naming the Issues and Isolating the Catalysts

12:00 p.m. – 12:30 p.m.

Point - Counterpoint: You Work for Us AND Us (Oh, and Them Too)

Eric H. Hobson

Philip E. Johnston

12:30 p.m. – 12:45 p.m.

Small Group Activity: Strategy Development

12:45 p.m. – 1:00 p.m.

Making the Many Staffing Models Work for All Parties

Eric H. Hobson

Philip E. Johnston

1:00 p.m. - 1:15 p.m.

Questions, Answers, and Discussion

10:45 a.m. – 1:15 p.m.

Seek and IT Shall Find: Clinical Surveillance Systems

Informatics Series

ACPE Program #204-000-09-127-L04P / 204-000-09-127-L04T

2.5 Contact Hours / Application-based

Moderator: Christopher Fortier, PharmD, Manager, Pharmacy Support Services, Medical University of South Carolina, Charleston

Pharmacists are trained experts. They have considerable knowledge that can improve patient outcomes. Unfortunately, they are often faced with an overwhelming workload and a simultaneously cumbersome method for gathering requisite information to support their clinical decision making. This session will demonstrate how clinical surveillance systems gather, organize, and present information to support care. Learn from your colleagues how they have saved time, improved care, and increased efficiency with clinical surveillance systems.

Learning Objectives:

- Describe the various available clinical surveillance systems and their functionality.
- Describe how clinical surveillance systems have been implemented across institutions to support clinical care.
- Explain how to increase efficiency and improve patient outcomes using clinical surveillance systems.
- Explain the impact of clinical surveillance systems on workflow in the pharmacy department.

- Evaluate ways in which clinical surveillance systems can provide cost savings in your institution.

10:45 a.m. – 10:50 a.m.

Announcements

10:50 a.m. – 11:30 a.m.

Clinical Decision Support Software (CDSS): Why is It Useful? Considerations for Choosing One, Applications for Use, and Results in a Non-Academic Community Hospital Setting

John Russillo, BS Pharm, Clinical Pharmacy Manager, John Muir Medical Center, Concord, CA

11:30 a.m. – 12:05 p.m.

Using CDSS to Address The Joint Commission Core Measures and National Patient Safety Goals

Christian Hartman, PharmD, MBA, Medication Safety Officer and Assistant Professor of Medicine, UMass Memorial Medical Center, Worcester, MA

12:05 p.m. – 12:40 p.m.

Implementing CDSS to Facilitate Development and Integration of an Antimicrobial Surveillance Program within Your Current Clinical Staffing Model

David J. Taber, PharmD, BCPS, Clinical Pharmacy Specialist, Medical University of South Carolina, Charleston; and Assistant Professor of Pharmacy, South Carolina College of Pharmacy, Charleston

12:40 p.m. – 1:15 p.m.

Using CDSS to Enhance Pharmacist Clinical Impact in an Integrated Practice Model

Michael Postelnick, RPh, BCPS with AQ Infectious Diseases, Clinical Coordinator and Senior Infectious Diseases Pharmacist, Northwestern Memorial Hospital, Chicago, IL

10:45 a.m. – 1:15 p.m.

Physician and Nursing Perspectives on Operating Room (OR) Pharmacy Issues

Planned in cooperation with the ASHP Quality Improvement Initiative

Quality Standards in Clinical Practice Series

ACPE Program #204-000-09-128-L01P

2.5 Contact Hours / Application-based

Moderator: Julie Golembiewski, PharmD, Clinical Associate Professor, University of Illinois Medical Center, Chicago

Get a physician's perspectives on current issues in moderate sedation including fospropofol and intraoperative glycemic control. In addition, a nurse will share thoughts on opportunities for pharmacist support in the Postanesthesia Care Unit.

Learning Objectives:

- Describe appropriate use of select drugs for moderate sedation including fospropofol.

- Explain issues in end-tidal carbon dioxide monitoring and appropriate sedation providers.
- Describe challenges of intraoperative glycemic control in given patient cases.
- Define key issues facing Postanesthesia Care Unit nurses and the roles pharmacists can play in this setting.

10:45 a.m. – 10:50 a.m.

Announcements

10:50 a.m. – 11:20 a.m.

Current Issues in Moderate Sedation

Guy Edelman, MD, Associate Professor of Anesthesiology, University of Illinois, Chicago

11:20 a.m. – 12:00 p.m.

Intraoperative Glycemic Control

Guy Edelman

12:00 p.m. – 12:35 p.m.

Pharmacist Support in the Postanesthesia Care Unit (PACU)

Denise O'Brien, MSN, RN, Clinical Nurse Specialist, Perianesthesia Care Areas, University of Michigan Health System, Ann Arbor; and Adjunct Clinical Instructor, University of Michigan School of Nursing, Ann Arbor

12:35 p.m. – 1:15 p.m.

Questions, Answers, and Discussion