

THE COMMUNIQUÉ

Serving Pharmacy Residency and Technician Program Directors
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Actions of the Commission on Credentialing

The summer Commission on Credentialing (COC) meeting was held at ASHP headquarters in Bethesda on August 20-22, 2006. The Commission took action on 171 programs; of those, 93 programs were surveyed for initial accreditation or reaccreditation. The COC granted accreditation to 44 new residencies (23 pharmacy practice, 1 pharmacy practice with emphasis in community care, 1 managed care program, and 18 specialized residencies) and to five new pharmacy technician training programs. Also reviewed were 117 residencies and pharmacy technician training programs for continued accreditation. Action was deferred on one residency program. The Commission also reviewed the credentials of 89 new residency program directors and technician program directors.

The Commission voted to approve the required and elective educational outcomes, goals and objectives for the following: PGY2 pharmacy informatics residency programs; PGY2 ambulatory care pharmacy residency programs; and, PGY1 community pharmacy residency programs. The Commission voted to recommend that the ASHP Board of Directors approve the following: the Accreditation Standard for Postgraduate Year One (PGY1) Community Pharmacy Residency Programs (also requiring the approval of the APhA Board of Trustees); approve the ASHP Regulations on Accreditation of Pharmacy Residencies, as revised on August 21, 2006; and to approve the addition of one resident as a voting member of the ASHP Commission on Credentialing.

Of note, two firsts occurred at the August 2006 meeting of the Commission on Credentialing: the first PGY2 pharmacy informatics residency program was approved for accreditation; and the first pharmacy technician training program conducted by a chain drug store was approved for accreditation.

Revisions to the **ASHP Regulations on Accreditation of Pharmacy Residencies**, which are effective immediately, include new terminology for programs in the accreditation process (accreditation status will appear in the ASHP online residency directory).

- **Pre-candidate** status (NEW) has been developed for new programs that are recruiting their first resident. Programs will be allowed to participate in the Match and be listed in the ASHP online residency directory as Pre-candidate status.
- **Candidate** status replaces the application-submitted status for those programs that have a resident enrolled in the program, have applied for accreditation, and are awaiting survey.
- **Preliminary Accreditation**, previously termed “provisional accreditation”, applies to programs that have been surveyed for accreditation and the survey team recommends this status to Accreditation Services Division staff, but accreditation has not been granted by the Commission on Credentialing and the ASHP Board of Directors.
- **Accredited** status applies to programs as in the past.
- **Conditional Accreditation** applies to accredited programs that have serious deficiencies that, if not resolved, may result in the withdrawal of accreditation. This new category uses the same terminology used by JCAHO in their accreditation process.

Accreditation Services Division staff will begin utilizing these terms immediately. Residency program directors interested in applying for the pre-candidate status should contact Bruce Nelson at ASHP (bnelson@ashp.org) for information.

Important dates to note:

- Specialized (PGY2) programs that intend to convert to PGY1 programs must do so by December 31, 2006. After that time, conversions will not be allowed, and programs that wish to convert to will be required to reapply for accreditation, which includes additional fees and an onsite residency survey.
- The Commission on Credentialing will allow program directors of PGY2 residencies for which BPS certification is required until December 31, 2008 to acquire required credentials.
- A new ASHP website, including information for the Accreditation Services Division, is scheduled for launch in November 2006.

Previewing the 2006 Midyear Clinical Meeting

Many residency-related activities are planned for the 41st ASHP Midyear Clinical Meeting and Exhibition in Anaheim, California, from December 2-7, 2006 at the Anaheim Convention Center. Please plan to attend all meetings and events relevant to your programs that are scheduled each day from Saturday through Wednesday:

SATURDAY, December 2, 2006

7:30am – 3:30pm Marriott Hotel

Resident Program – ASHP Career Management Conference sponsored by Amgen <http://www.ashpadvantage.com/careers/overview.html>

Must pre-register

8:30am – 5pm

RLS PGY1 New – Must pre-register

8:30am – 5pm

RLS PGY1 Existing Programs – Must pre-register

8:30am – 5pm

RLS PGY2 – Must pre-register

8:30am – 5pm

RLS Community- Must pre-register

12noon – 5pm

Career Pharm PPS Opens for set up & interview preparation

SUNDAY, December 3, 2006

7:30am - 5pm

Career Pharm PPS

8:30am -12:30pm

Surveyor Training – invitation only

1:30pm – 2:30 pm

New and Prospective Residency Training Programs

1:30pm – 2:30pm

New and Prospective Technician Training Programs

3pm – 5pm

Residency Townhall

MONDAY, December 4, 2006

7:30am – 5pm

Career Pharm PPS

8am – 9am

VA Residency Open Forum

1pm – 4pm

Residency Showcase

4pm – 5pm

Community Residency Open Forum

TUESDAY, December 5, 2006

7:30am – 5pm

Career Pharm PPS

8am – 11am

Residency Showcase

1pm – 4pm

Residency Showcase

4pm – 5pm

Managed Care Residency Open Forum

4pm – 5:30pm

Regional Residency Conference Planners Meeting

5:30pm-6:30pm

Whitney Reception

WEDNESDAY, December 6, 2006

7:30am – 5pm

Career Pharm PPS

8 am – 9am

Practice Management Open Forum – New Goals & Objectives

9 am – 10 am

Ambulatory Care/Primary Care Open Forum – New Goals & Objectives

10am – 11am

Informatics Open Forum – New Goals & Objectives

11 am – 12 noon

Resident Matching Program Questions Open Forum

1pm - 2pm

RLS Round tables

1pm – 2pm

Pharmacy Technician Training Open Forum

2pm – 3pm

Emergency Department Pharmacy Services & Residency interest group

Posters for Residents sessions will occur on Wednesday at three different times: 8-10am, 11:30-1:30pm, and 3-5pm. More information can be found at www.ashp.org/meetings/index.cfm - see the 2006 Midyear Clinical Meeting link on that page that says "Student and Resident Poster Submission".

Career Pharm PPS (Personnel Placement Service) will be open to candidates and employers for setup and interview preparation on Saturday from 12 noon through 5pm. Tours will be offered on the hour on Saturday for new participants. Individuals must be registered to participate. Interviews are to occur between 7:30am -5:00pm, Sunday – Wednesday.

Volunteers Needed to Provide Assistance at the Residency Showcase Information Booth during the Midyear Clinical Meeting in Anaheim, California

It's difficult to believe that December is right around the corner! We are in the process of getting ready for the Midyear Clinical Meeting and one way that you can be a part of it is to be a volunteer at the Residency Showcase information booth located within the Residency Showcase. Many of you have done this in past years. This is a great opportunity for you to lend your expertise and guide residency applicants who may have questions or might just be lost. Questions generally range from "Where is the VA in City, State?", "How do I register for the Resident Matching Program?", or basic questions like "Why should I do a residency?". Volunteering for this activity provides you with a chance to see first-hand the applicants who are considering residencies.

So, you may be wondering, what are the details? We need volunteers to be present for one hour blocks during the Residency Showcase hours. The Residency Showcase is conducted Monday afternoon, Tuesday morning, and Tuesday afternoon. There will always be a member of the ASHP Commission on Credentialing or an Accreditation Services Division staff member with you to help field questions. You can even pass this on to your residents: they are welcome to volunteer, too.

Please reply by October 17th to Lisa Lifshin, at llifshin@ashp.org, with the time block that you will be able to participate. A confirmation with your assigned time will be sent to you in late October or early November.

Looking forward to seeing you in Anaheim!

Time Slots Available:

Monday, December 4, 2006

1 p.m. to 2 p.m.

2 p.m. to 3 p.m.

3 p.m. to 4 p.m.

Tuesday, December 5, 2006

8 a.m. to 9 a.m.

9 a.m. to 10 a.m.

10 a.m. to 11 a.m.

1 p.m. to 2 p.m.

2 p.m. to 3 p.m.

3 p.m. to 4 p.m.

12 pm to 1 pm

Resident Evaluation Requirements Clarified

The Commission on Credentialing clarified the intent of resident evaluation requirements at its August meeting. This clarification of assessment should provide guidance to program directors and preceptors for the design and conduct of their residency programs. Please note the following:

1. The primary purpose of preceptor evaluation of resident performance is to provide specific, criteria-based feedback to help improve performance.
2. All goals (with supporting objectives) that are used in a residency training program must be evaluated.
3. There are two general types of evaluation espoused in the RLS Model: goals that are actively evaluated during learning experiences (listed on the front of the summative evaluation form), and those goals that are monitored during learning experiences (listed on the back of a summative evaluation form).
4. Most goals used to guide resident learning should be actively evaluated in order to provide constructive feedback. However some goals may be determined by the program director and/or preceptors to be adequately performed by the resident prior to entering the residency. It is acceptable for these goals to be monitored during the residency program. However, such goals must be moved to active evaluation if there is determined to be any problem with resident performance during the year.
5. The rationale for any goals and objectives that are not actively evaluated (are monitored) must be outlined in the residency program's written assessment strategy.

Linking your Residency Website to the ASHP Website

Currently ASHP has website links with a number of ASHP-accredited pharmacy residency programs and technician training programs. These links serve as an excellent source of information for prospective residents and pharmacy technician training program students. If you are not linked to the ASHP website, please send an email request with your website's URL to asd@ashp.org to be listed.

Offering an Innovative Residency Program or Pharmacy Service?

Are you offering a non-traditional residency program? An informatics residency program? A residency in emergency medicine? Have you developed clinical pharmacy services in the emergency department of your institution? We are seeking opportunities to meet with these component groups to discuss current and future methods of offering current and future residency programs. If you are interested in opportunities to meet and network, please contact Dave Warner in Accreditation Services Division at ASHP.

Contact Information for the ASD Staff: NOTE NEW TELEPHONE NUMBERS

Headquarters Staff:

Janet Teeters: jteeters@ashp.org; 301-664-8656.

Lisa Lifshin: llifshin@ashp.org; 301-664-8720.

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Dave Warner: dwarner@ashp.org; 301-664-8780.

Karon Williams, administrative assistant: kwilliams@ashp.org; 301-664-8645

Goldie Holloman, database coordinator: gholloman@ashp.org; 301-664-8712

The ASHP telephone number is (301) 657-3000. Our ASD fax number is (301) 664-8867.

Contract Staff:

Wayne Conrad: conradwf@ucmail.uc.edu; telephone 513-558-0695, fax 513-558-0731.

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