



THE COMMUNIQUE

Serving Residency and Technician
Program Directors

Published by the Accreditation
Services Division

American Society of Health-System
Pharmacists

Volume 10, Issue 2

Fall 2007

In this issue of the COMMUNIQUE:

- **ResiTrak™ Updates**
- **New Early Commitment Deadline Approved**
- **Pre-Candidate Status Information**
- **Commission on Credentialing Highlights**
- **ASHP Foundation News**
- **Keep Accreditation Services Division Informed**
- **Mark your Calendar**
- **Midyear Clinical Meeting Residency Programming**

ResiTrak™ Updates

ResiTrak™, a new software tool for residency programs, was released in May 2007 to assist in the management of preceptor evaluations, resident evaluations, and customized plan development and revisions. It is available to all residency programs that are ASHP-accredited or are in the process of becoming accredited (pre-candidate or candidate). There are no additional fees for ResiTrak™.

<http://resitrak.mccreadiegroup.com/resitrak/login.aspx>

Assistance with the ResiTrak™ online program is available by contacting support@mccreadiegroup.com or by calling 1-866-722-1096.

Changes to the Summative Evaluation

Changes to Summative Evaluations in ResiTrak™ - Summative evaluations have been changed to allow evaluation at the goal level in addition to the objective level. If the goal has previously been marked as "achieved for residency" or ACHR, evaluation of the goal and its objectives will be optional.

Changes to the ACHR Flag

Changes to ACHR in ResiTrak™ - The ACHR (achieved for residency) flag has been moved from the objective level to the goal level. All ACHR previously checked on the objectives will no longer be visible in ResiTrak™. Just a reminder – you can select "ACHR" on summative evaluations or by using the "mark as achieved/not achieved" in the customized training plan.

New Early Commitment Deadline

Approved: December 21, 2007

The ASHP Resident Matching Program incorporates an Early Commitment Process, whereby a position in a PGY2 program can be committed to a current PGY1 resident in advance of the matching process. Information on this Early Commitment Process is available from the Match web site at www.natmatch.com/ashprmp.

Based on a recent decision made in August by the ASHP Commission on Credentialing, the deadline for submitting Letters of Agreement and fees to National Matching Services (NMS) for the early commitment of a PGY2 position starting in 2008 to an applicant has been changed to **December 21, 2007**.

The early commitment deadline was originally set at an earlier date, as reflected in materials sent previously to all programs by NMS. However, contrary to the date previously announced, the early commitment deadline has now been extended.

The information on the Match website has been updated to reflect this new deadline date. If you have already downloaded the Early Commitment Letter of Agreement for a position starting in 2008 from the Match website, you should download the new version of that form which shows the deadline date of December 21, from the website. If you have any questions on this matter, please contact NMS.

Email: ashprmp@natmatch.com/ashprmp or 416-977-5020 in Toronto, Ontario

Applying For Pre-Candidate Status – 2007

The primary purpose of pre-candidate status is to allow emerging residencies that have not yet recruited their first resident to participate in the Resident Matching Program (RMP) to help with that recruiting. Pre-candidate status also allows programs to post their programs in the ASHP online directory and the use of ResiTrak to set up their rotation goals, objectives, and evaluations. Residency program directors who are successful in recruiting a resident into a program that has pre-candidate status with ASHP will be required to submit an application for accreditation (candidate status) as soon as the resident begins the program.

On September 22, 2006, the ASHP Board of Directors approved a new version of the *ASHP Regulations on Accreditation of Pharmacy Residencies* which includes pre-candidate status as an option. Interested program directors will be asked to submit an abbreviated application form to ASHP's Accreditation Services Division, whose staff will coordinate with National Matching Services Inc to have them send a registration packet to participate in the RMP.

Pre-Candidate fees for 2007

(ASHP can send invoices for these fees):

1. An application fee of \$700. This is a one-time fee. When you recruit a resident and apply for accreditation (candidate status) there will not be another application fee.

2. An annual accreditation fee of \$1200. Annual fees are prorated, based on the balance of the calendar year remaining when we receive the application (e.g., if the application is received on July 1, fifty percent of the annual fee, or \$600, would be assessed). For 2008, annual fees will be invoiced in January and are based on the calendar year. Thus, programs in a pre-candidate status will receive another invoice in January 2008 for the annual fee of \$1300.

Residency program directors interested in applying for pre-candidate status should contact Bruce Nelson at bnelson@ashp.org for the application form. To participate in the RMP, the deadline for submission of an application for pre-candidate status is December 31, 2007.

Commission on Credentialing Meeting Highlights

The Commission on Credentialing (COC) met at ASHP headquarters in Bethesda on August 16-19, 2007. The Commission took action on 152 programs:

New programs/reaccredited:

PGY1 programs: 21/19

PGY1 community: 1/3

PGY1 managed care: 3/1

Specialized PGY 2 programs: 18/1

Technician Training Programs: 2/9

Residency programs, extended accreditation: 65

Technician programs, extended accreditation: 9

The COC reviewed the credentials of 74 new residency program directors and 5 new technician program directors.

The COC approved the outcomes, educational goals and objectives for PGY2 pharmacy residencies in Medication-Use Safety, Infectious Diseases, Solid Organ Transplant (new), Psychiatry and Pharmacotherapy. The COC also voted to **not** require that all pharmacotherapy residency programs be 24 months in length. The COC voted to approve guidelines for conditional accreditation and withholding accreditation. The Commission on Credentialing approved extending the early commitment deadline to December 21, 2007.

Please refer to the ASHP website for the most current information on these new PGY2 outcomes, goals, and objectives under the regulations and standards section. Programs should implement these changes for their residency class starting in July 2008.

August 2007 Top Areas of Partial Compliance with New PGY1 Residency Standard (n = 36)

Service Issues at the Site:

86% Pharmacy facilities are not adequate to meet the needs of patients served (includes IV room)

Safe, effective drug distribution system is lacking

69% Floor stock medications are not controlled adequately

56% Sterile product services are not adequate

53% Unit dose system do not extend to all patient care areas

Direct patient care services

58% Pharmacists do not develop individualized patient treatment plans prospectively

Residency Program Issues:

75% Preceptors have not made adequate contributions to the total body of pharmacy knowledge

61% Preceptors do not apply clinical teaching roles or provide criteria-based feedback adequately

58% Preceptor development is inadequate

53% Customized plans for residents are not documented and implemented adequately

August 2007 Top Areas of Partial Compliance with New PGY2 Residency Standard (n = 19)

Service Issues at the Site:

65% Pharmacy facilities are not adequate to meet the needs of patients served (includes IV room)

Safe, effective drug distribution system is lacking

65% Automated medication systems & software

Direct patient care services

80% Pharmacists do not adequately design and implement medication therapy monitoring plans

70% Pharmacists do not develop individualized patient treatment plans prospectively

65% Pharmacists do not adequately identify medication-related problems

Residency Program Issues:

90% Preceptors do not apply clinical teaching roles or provide criteria-based feedback adequately

70% Preceptor development is inadequate

65% Customized plans for residents are not documented and implemented adequately

Additional information about the Commission on Credentialing has been posted on the ASHP website: http://www.ashp.org/s_ashp/cat1c.asp?CID=2&DID=7486

ASHP Research and Education Foundation News:

Pharmacy Residency Research Tips

Interested in improving your resident's research skills and conducting quality research projects? The ASHP Research and Education Foundation has developed a series of tips on timeline development, writing specific aims and hypothesis statements, power calculations and statistical analysis, data presentation, developing surveys, working with the IRB, and grant development.

http://www.ashpfoundation.org/MainMenuCategories/ResearchResourceCenter/FosteringYoungInvestigator/ResidencyResearchTips_1.aspx

If you have questions, please contact Dan Cobaugh at dcobaugh@ashp.org.

Pharmacy Resident Practice-Based Research Grant

The deadline to submit applications to the ASHP Foundation's 2007 Pharmacy Resident Practice-Based Research Grant is November 1st. This grant supports practice-based research in medication use conducted by residents in ASHP-accredited pharmacy residency programs. Details and applications can be found at:

<http://www.ashpfoundation.org/MainMenuCategories/ResearchResourceCenter/FundingOpportunities/PharmacyResidentPracticeBasedResearchGrant.aspx>

Emergency Pharmacist Research Center Info

The Department of Emergency Medicine at the University of Rochester has developed an Emergency Pharmacist Research Center that contains tools and resources for developing an emergency pharmacist program.

<http://www.emergencypharmacist.org/index.html>

If you have questions about this resource, please contact Dan Cobaugh at dcobaugh@ashp.org.

Keep Accreditation Services Division (ASD) Informed

Accredited residency and technician programs are required by regulation to submit all changes of information about their programs to ASD. This includes changes to program directors, institutional officers, such as the CEO or COO, and email addresses and phone numbers of these individuals. Additionally, if a new program director is appointed, that person needs to submit an Academic & Professional Record form to ASD. Credentials will be reviewed by the Commission on Credentialing and the program director notified of their approval.

For residency program directors:

http://www.ashp.org/s_ashp/docs/files/RTP_AcademicProfessionalForm.doc

For technician training program directors:

http://www.ashp.org/s_ashp/docs/files/RTP_TechAPPForm.doc

Mark your Calendars

The 42nd ASHP Midyear Clinical Meeting and Exhibition will be held at the Sands Expo and Venetian Hotel in Las Vegas, Nevada, December 2-6, 2007. **Early bird registration deadline: October 17th**. Regular registration deadline: November 21st. Onsite registration fees take effect November 22nd. Registration Form Link:

http://www.ashp.org/s_ashp/docs/files/meetings/MCM_MeetingReg.pdf

Student and Resident Poster submission deadline has been extended to October 15th, 10:00 am EST

<http://www.ashp.org/meetings/midyear/program/posters-mon-pm.cfm>

Residency Showcase sessions will be held on Monday afternoon, December 3rd and Tuesday morning and afternoon, December 4th in **Exhibit Hall D, Level 2, Sands Expo Center**

Spaces are still available on Tuesday afternoon. Application material can be found:

http://www.ashp.org/s_ashp/docs/files/RTP_ResidencyShowcase.pdf

CareerPharm PPS will be held on December 1st through Wednesday, December 5th in **Exhibit Hall C, Level 2, Sands Expo Center**.

Early bird deadline ends October 18th. Visit the website <http://pps.ashp.org/> for more information.

Career Pharm PPS will be open to candidates and employers for setup and interview preparation on Saturday from 12 noon through 5pm. Tours will be offered on the hour on Saturday for new participants. Individuals must be registered to participate. Interviews are to occur between 7:30am -5:00pm Sunday – Wednesday.

Residency Learning System training programs will be offered on Saturday December 1st. See registration form link above.

ResiTrak™ Training will be held Sunday, December 2nd from 10:30am -12:00 noon, Level 3, Murano 3305, in the Venetian Hotel. McCreadie Group representatives will be available to answer questions at the Residency Showcase (Monday 1-4, Tuesday 8-11 and 1-4). Roundtable discussions about ResiTrak™ will be held Wednesday, December 5 from 1:00-2:00 pm.

VOLUNTEERS NEEDED FOR RESIDENCY SHOWCASE INFORMATION BOOTH

We're looking for residency preceptors and program directors to be at the residency showcase information booth to help students navigate through the residency showcase. ASHP Accreditation Services Division staff will also be on hand at the booth to help answer any questions that you may have. Volunteers needed for the following time slots:

Monday, December 3, 2007 1:00 p.m.- 2:00 p.m.
Monday, December 3, 2007 2:00 p.m.- 3:00 p.m.
Monday, December 3, 2007 3:00 p.m.- 4:00 p.m.

Tuesday, December 4, 2007 8:00 a.m.- 9:00 a.m.
Tuesday, December 4, 2007 9:00 a.m.- 10:00 a.m.
Tuesday, December 4, 2007 10:00 a.m. -11:00 a.m.

Tuesday, December 4, 2007 1:00 p.m. - 2:00 p.m.
Tuesday, December 4, 2007 2:00 p.m. - 3:00 p.m.
Tuesday, December 4, 2007 3:00 p.m. - 4:00 p.m.

Please e-mail Lisa Lifshin at llifshin@ashp.org by October 19th with the time that you'd like to volunteer. Thanks for your support!

2008 National Residency Preceptors Conference

**August 14-16 Washington DC
Omni Shoreham Hotel**

Mark your calendars now! The next National Residency Preceptors Conference (NRPC) will be conducted at the Omni Shoreham in Washington, DC on August 14-16, 2008. The conference presentations will focus on the most up-to-date information surrounding preceptor development. Instructing, modeling, coaching, facilitating, evaluating, mentoring, how to deal with different types of residents, balancing it all, and managing preceptor burnout are just some of the topics that will be offered right down the street from the National Zoo! Details regarding the conference will be distributed in February 2008. See you there!

**Residency Related Programming
Midyear Clinical Meeting (MCM) 2007 – Las Vegas, NV
Sands Expo Center and Venetian Hotel
MEETING ROOMS TO BE ANNOUNCED**

SATURDAY, December 1, 2007

7:30 am -- 3:30 pm

Resident Program – “ASHP Career Management Conference”
Sponsored by Amgen, *Must pre-register at*
www.ashpadvantage.com/careers

8:30 am -- 5:00 pm

RLS PGY1 New – Must pre-register

8:30 am -- 5:00 pm

RLS PGY1 Existing Programs – Must pre-register

8:30 am -- 5:00 pm

RLS PGY2 – Must pre-register

12:00 pm --5:00 pm

Career Pharm PPS set up & interview preparation (Hall C, Level 2)

6:30 pm -- 7:30 pm

Pharmacy Residency Excellence Awards Reception – *ASHP Foundation*

SUNDAY, December 2, 2007

7:30 am – 5:00 pm

Career Pharm PPS (Hall C, Level 2)

10:30 am – 12:00 pm

Resitrak Training, Level 3, Murano 3305, Venetian Hotel

1:30 pm -- 2:30 pm

New and Prospective Residency Training Programs

1:30 pm -- 2:30 pm

Pharmacy Technician Training Program Accreditation Town Hall

3:00 pm – 5:00 pm

Residency Town Hall

MONDAY, December 3, 2007

7:30 am -- 5:00 pm

Career Pharm PPS (Hall C, Level 2)

7:30 am -- 8:45 am

VA Residency Open Forum

1:00 pm – 4:00 pm

Residency Showcase (Hall D, Level 2)

4:00 pm – 5:00 pm

Community Pharmacy Residency Open Forum

4:00 pm – 5:00 pm

Regional Residency Conference Planners Meeting

TUESDAY, December 4, 2007

7:30 am -- 5:00 pm

Career Pharm PPS (Hall C, Level 2)

8:00 am – 11:00 am

Residency Showcase (Hall D, Level 2)

1:00 pm – 4:00 pm

Residency Showcase (Hall D, Level 2)

4:00 pm – 5:00 pm

Managed Care Pharmacy Residency Open Forum

4:00 pm – 5:00 pm

Internal Medicine Pharmacy Residency Open Forum

5:30 pm -- 6:30 pm

Whitney Reception --*ASHP Foundation*

WEDNESDAY, December 5, 2007

7:30 am – 5:00 pm

Career Pharm PPS (Hall C, Level 2)

8:00 am – 9:00 am

Drug Information Residency Open Forum

9:00 am – 10:00 am

Emergency Medicine Residency interest group

12:00 pm – 1:00 pm

Using the RLS Roundtables

1:00 pm -- 2:00 pm

ResiTrak™ Roundtables

2:00 pm - 3:00 pm

Pharmacoeconomics and Outcomes Management Pharmacy Residency

Interest Group

3:00 pm - 4:00 pm

Pain and Palliative Care Pharmacy Residency Interest Group

Related ASHP-sponsored Groups (Wed)

11:00 am – 12:30 pm

Pharmacy Informatics Section will discuss residencies & recruitment

Posters for Residents will occur on Wednesday in several different sessions (Hall D, Level 2)

Contact Information for the Accreditation Services Division:

ASHP 301-657-3000
ASD fax 301-664-8867
Email asd@ashp.org
Website www.ashp.org