



# THE COMMUNIQUE

Serving Residency and Technician  
Program Directors

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## **2008 National Residency Preceptors Conference August 14-16 Washington DC Omni Shoreham Hotel**

Register now to save on the registration fee for the National Residency Preceptors Conference (NRPC) at the beautiful Omni Shoreham in Washington, DC on **August 14-16, 2008**. Over 100 of your fellow residency program peers have already registered to attend the only meeting specifically focused for those involved in pharmacy residency training!

The theme of this year's meeting is the ever popular area of preceptor development. Where else can you get a full meeting dedicated to the development of pharmacy residency preceptors and program directors? Physicians, communication specialists, and pharmacy preceptors will be speakers who will provide global topics and their experiences in working with the people that you're involved in training--- residents. Participants will acquire the key tools to use to reshape their programs and implement innovative strategies that will enhance their knowledge and skills for advancing the quality of their residency programs, their residents, and ultimately the care provided to patients.

## **Calendar Reminders!**

**July 7<sup>th</sup>:**      Early bird registration deadline

**July 23<sup>rd</sup>:**      Hotel reservation deadline

**August 1<sup>st</sup>:** Pre-meeting workshop registration (RLS training for new, existing, PGY2, and community residency programs)

## **Conference Highlights:**

- Keynote speaker: Meagan Johnson, a generational humorist will teach you how to bridge the gap in the ever present multi-generational workforce.
- Commission on Credentialing and Accreditation Services updates
- Starting new residency programs; enhancing existing programs.
- Residency standards for postgraduate year 1 and postgraduate year 2 programs.
- Preceptor expectations, preventing burnout, and dealing with difficult people.
- How to perfect your skills in modeling, coaching, and mentoring.
- How to make it through your residency reviews
- ResiTrak™: learn from the experts on what has worked best for them in using the tool
- Funding opportunities, academic connections
- Residency Pearls from your Peers

**Visit the ASHP website for more details!**

<http://www.ashp.org/meetings/preceptors/index.cfm>

## **RESIDENCY CERTIFICATE WORDING**

### **New Standards-New Certificate**

With the implementation of the new PGY1 and PGY2 accreditation standards, the wording of the certificates issued to residents should reflect the current terminology:

#### **For PGY1:**

**Name of Resident has completed an *ASHP Accredited Postgraduate (PGY1) Pharmacy Residency at Institution Name***

The old wording of Pharmacy Practice Residency has been changed. The terms "with emphasis in" also should not be used on the certificate.

#### **For PGY2:**

**Name of Resident has completed an *ASHP Accredited Postgraduate (PGY2) Pharmacy Residency in name of specialty (i.e., Oncology, Critical Care, Internal Medicine, etc.) at Institution Name***

## Commission on Credentialing News

The spring Commission on Credentialing (COC) meeting was held at ASHP headquarters in Bethesda on March 6-9, 2008. The Commission took action on 157 programs; of those, 56 programs were surveyed for initial accreditation. The COC granted accreditation to these new programs:

PGY1 Pharmacy	28
PGY1 Community Pharmacy	3
PGY1 Managed Care Pharmacy	2
PGY2 (various specialties)	16
Pharmacy Technician	7

Length of accreditation granted for new pharmacy residency programs:

1 Year	8 programs	16%
3 Years	35 programs	72%
6 Years	4 programs	8%
Defer	2 programs	4%

Length of accreditation granted for new technician training programs:

1 Year	7 programs	86%
6 Years	1 program	14%

The Commission reviewed the credentials of **168** new residency program directors and **25** new technician program directors.

Residency programs are being surveyed under the NEW PGY1 & PGY2 standards, implemented in July 2007. When new standards are implemented it is expected to see higher areas of partial compliance. This is particularly relevant to the PGY2 programs, where the standard changed significantly.

### Service Issues at the site (PGY1 Programs) n=48

60%	Pharmacists do not prospectively help develop individualized patient treatment plans
54%	Pharmacy facilities are not adequate to meet the needs of patients served (includes IV room)
52%	Unit dose system does not extend to all patient care areas

### Residency Program Issue (PGY1 Programs) n=48

71%	Preceptor development is inadequate
63%	Preceptors have not made adequate contributions to the total body of pharmacy knowledge
65%	Preceptors do not adequately apply clinical teaching roles or provide criteria based feedback
65%	Customized plans for residents are not documented and implemented adequately
52%	Resident documentation of summative self-assessment is not adequate

52% A process to track residents' progress toward achievement of overall goals has not been fully developed

### Service Issues at the site (PGY2 Programs) n=25

80%	Pharmacists do not adequately design and implement medication therapy monitoring plans
72%	Pharmacists do not prospectively develop individualized patient treatment plans
72%	Automated medication systems & software do not support safe medication use
68%	Pharmacists do not prospectively identify medication-related problems

### Residency Program Issues (PGY2 Programs) n=25

92%	Preceptors have not adequately developed and documented descriptions of learning experiences
92%	Preceptor development is inadequate
80%	Residency Program Director does not provide adequate opportunities for preceptors to enhance their teaching skills
68%	Preceptors have not documented summative evaluations in a timely fashion with useful narrative feedback to help develop the resident
68%	Customized plans for residents are not documented and implemented adequately
64%	Goals and objectives used for the program are not adequately assigned to individual learning experiences

## Procedures for Addressing Complaints Against ASHP Accredited Training Programs

The COC also voted to approve a procedure for submitting **complaints to ASHP about accredited ASHP Training Programs**.

ASHP will investigate formal complaints related to noncompliance with accreditation standards if the formal complaint procedures are followed and substantial evidence determines the program/organization is not meeting the accreditation standards.

ASHP will not intervene on behalf of an individual complainant regarding matters that are not related to ASHP accreditation standards and regulations (e.g. dismissal of residents or technician from a program, or to resolve individual disputes between individuals and accredited training program personnel). ASHP will not intervene on behalf of individuals for preceptors, programs directors, faculty members, students or residents regarding human resource issues (e.g., retention, appointment, promotion or dismissal). The procedures are posted to the website:

[http://www.ashp.org/s\\_ashp/cat1c.asp?CID=4403&DI=7901](http://www.ashp.org/s_ashp/cat1c.asp?CID=4403&DI=7901)

The Commission updated the outcomes, educational goals and objectives for PGY1 residency programs, expanding outcomes R1 and R4 to include requirements for residents to gain experience with formulary management and patient-specific drug information (R1) and expanding the objectives for project management (R4) at the August 2007 meeting. As a result, changes were made to elective outcomes and their corresponding educational goals and objectives for PGY1 residency programs. Please refer to the ASHP website for the most current information under the regulations and standards section. **Programs should implement these changes for their PGY1 residency class starting in July 2008.** ResiTrak™ has been updated to reflect these changes.

## **2008 National Match Results**

### **PGY1**

2,092 individuals participated in the match  
1,769 positions were offered  
1,487 individuals were matched with positions  
84% fill of the positions  
71% of applicants placed

### **PGY1 overall:**

10% more applicants participating than in 2007 –  
(192 more individuals participating in the match)

10% more positions were offered than in 2007  
(157 more positions)

11% more individuals matched then in 2007  
(144 more individuals)

Note there were more applicants than positions  
(n=323 in 2008, n= 288 in 2007)

### **PGY2**

This is the second year that the 2<sup>nd</sup> year PGY2  
(specialized programs) participated in the match.  
330 individuals participated in the match  
(81 = early commit & 249 actual match)

344 positions were offered  
(81= early commit & 263 in actual match)

267 individuals were matched with positions  
(81 early commit + 186 match)  
78% of the positions were filled (68% in 2007)  
(includes early commits)  
80% of the applicants matched (78% in 2007)  
(includes early commits)

### **PGY2 overall:**

20% more applicants participating than in 2007  
(51 more individuals participating in the match)

17% more positions were offered than in 2007  
(58 more positions)

27% more individuals matched than in 2007  
(72 more individuals)

Early commitments almost doubled from 41 in 2007 to  
81 in 2008

Note there were fewer applicants than total positions  
available (n=14 in 2008, vs. n=47 in 2007)

## **ASHP Education and Foundation News Applications Available for Pharmacy Residency Excellence Awards**

The ASHP Foundation is accepting applications for the 2008 Pharmacy Residency Excellence Awards. The program, supported by Amgen, Inc., honors excellence and leadership in the training and mentoring of pharmacy residents. Three awards are offered – the Preceptor Award, New Preceptor Award, and Program Award. These awards recognize the achievements of residency programs and practitioners who have demonstrated excellence and leadership in the training of pharmacy residents. The deadline for applications is July 1, 2008. For more information and to download an application, visit the Pharmacy Residency Excellence Awards Web page at <http://www.ashpfoundation.org/MainMenuCategories/Awards/PharmacyResidencyExcellenceAwards.aspx>

## **Applications Now Available for Pharmacy Resident Practice-Based Research Grant**

The ASHP Foundation is now accepting applications for its 2008 Pharmacy Resident Practice-Based Research Grant. This grant supports practice-based research in medication use conducted by residents in ASHP-accredited pharmacy residency programs and residents in pharmacy residency programs that have submitted an application for ASHP accreditation. Practice-based research affects a wide range of medication-use topics, including patient education; patient outcomes and effectiveness of medication therapy; health care quality; medication use in minority, elderly and other special populations; medication costs and financing; information for health care policymakers; and access to medications. The application deadline is October 31, 2008. Details and applications can be found on at <http://www.ashpfoundation.org/MainMenuCategories/ResearchResourceCenter/FundingOpportunities/PharmacyResidentPracticeBasedResearchGrant.aspx>

## 2007 Pharmacy Resident Practice-Based Grant Program Winners

Six \$5000 grants were awarded to:

*Principal Investigator:* Lucy Dalzot, Pharm.D.  
West Virginia University, Morgantown, WV  
*Study Title:* "An Assessment of a Pharmacy-Based Enhancement to the Hospital Medication Reconciliation Process"

*Principal Investigator:* Erik E. Abel, Pharm.D.  
University of Pittsburgh Medical Center  
Pittsburgh, PA  
*Study Title:* "A Clinical Outcomes Comparison Between Direct Thrombin Inhibitors (DTIs) for the Management of Heparin-Induced Thrombocytopenia (HIT) in Patient's Receiving Hemodialysis"

*Principal Investigator:* Sarah A. Saft, Pharm.D., BCPS  
Clarian Health Partners-Riley Hospital for Children  
Indianapolis, IN  
*Study Title:* " Effects of Cardiopulmonary Bypass on Cefuroxime Pharmacokinetics in Pediatric Cardiovascular Surgery"

*Principal Investigator:* Sarah E. Bush, Pharm.D.  
Shands at the University of Florida  
Gainesville, FL  
*Study Title:* "Once-Daily Versus Twice-Daily Enoxaparin for Venous Thromboembolism Prophylaxis in High-Risk Trauma Patients"

*Principal Investigator:* Nicole M. Acquisto, Pharm.D.  
University of Rochester  
Rochester, NY  
*Study Title:* " The Outcomes of Emergency Pharmacist Participation During Acute Myocardial Infarction"

*Principal Investigator:* Elizabeth J. Beckman, Pharm.D.  
Clarian Health Partners  
Indianapolis, IN  
*Study Title:* "Prevalence of Venous Thromboembolism (VTE) and Implementation of Risk Assessment in a Pediatric Hospital"

**CONGRATULATIONS TO ALL THE WINNERS!**

## RESITRAK: End-of Year Residency Program Considerations for Program Directors

(1) Update your residency program outcomes, goals, and objectives (through "residency setup") before enrolling new residents.

- (2) Update the residency program director in ResiTrak at the point in time you want it to take effect. (Don't forget to also contact ASHP, see below).
- (3) Update goals for your learning experiences after current residents have completed their evaluations.
- (4) To view a quick summary of which goals have or have not been achieved, go to the customized training plan page, pick the resident, and click the link for "mark goals as achieved/not achieved".
- (5) Make use of your overdue tasks list (there is a link to it on the residency program director's home screen) to address overdue tasks before the end of the year, where possible.
- (6) If you need to co-sign an evaluation in place of a preceptor (e.g. if the preceptor has left the institution), please contact [support@mccreadiegroup.com](mailto:support@mccreadiegroup.com) for assistance.

## Keeping ASHP Accreditation Services Division (ASD) Informed

Accredited residency and technician programs are required by regulation to submit all changes of information about their programs to ASD. This includes changes to program directors, institutional officers, such as the CEO or COO, and email addresses and phone numbers of these individuals. Additionally, if a new program director is appointed, that person needs to submit an Academic & Professional Record form along with their CV to ASD. Credentials will be reviewed by the Commission on Credentialing and the program director notified of their approval. Finally, if the name of your organization changes because of a merger or acquisition, let us know. Keep your online residency information up to date and let ASD know of any changes for next year's recruitment season.

## Call for Information

Each June, the Accreditation Services Division will email the residency program director two **Resident Roster Forms**. One form identifies the incoming residents to your program and the other form identifies your graduates. Indicate the type of residency program next to each name if you have multiple residency programs at your site. These forms are used by ASD to keep records of all graduates of accredited programs. If you have any questions about these forms, please contact ASD at [asd@ashp.org](mailto:asd@ashp.org).  
**Deadline for receipt of rosters this year is July 31, 2008.**

## Contact Information for the ASD Staff:

**ASHP** 301-657-3000  
**ASD fax** 301-664-8867  
**Email** [asd@ashp.org](mailto:asd@ashp.org)