

# RESITRAK



## Frequently Asked Questions

### *What is ResiTrak?*

ResiTrak is a web-based application provided by ASHP to assist residency programs with the evaluations of residents and to provide documentation of a systems based approach to training, based on ASHP's Residency Learning System (RLS). ResiTrak was created by the McCreadie Group for ASHP. ResiTrak will help your residency program by replacing most of the manual forms used for evaluations. For a general overview, please [click here](#).

### *Who is eligible to use ResiTrak?*

ResiTrak is available to all ASHP-accredited residency programs and all programs that have applied for accreditation. It is also available to sites in their first residency year with a pre-candidate status.

### *How much does ResiTrak cost?*

ResiTrak is provided to you as a benefit for ASHP-accredited residency programs. Costs for the program are paid from your annual residency fees.

### *Do I need to install anything to use ResiTrak?*

No. ResiTrak is 100% web-based. You will need a browser and internet connection to use ResiTrak. Reports are generated in Adobe's PDF format. You will need the free Adobe reader to view them.

### *When will ResiTrak be available?*

ResiTrak will be available for building of residencies and learning experiences in May 2007. Full functions will be available in July 2007. Future upgrades and improvements will come based on feedback.

### ***Is ResiTrak easy to use?***

Yes, it was specifically designed to be easy to use for all users, including those that only work with residents infrequently. Specifically, all due tasks are sent to you via e-mail. Simply click on the e-mail hyperlink and the task will open in ResiTrak. Complete the task and you are done. ResiTrak is designed to help you meet the residency standards set forth by ASHP.

### ***The required outcomes, goals and objectives have been changing for pharmacy residency programs. Which version does ResiTrak work with?***

ResiTrak supports all the new outcomes, goals and objectives that have been approved by the ASHP Commission on Credentialing (COC). For those PGY2 programs that are yet to be rewritten and approved, the old goals and objectives are supported. Once the new PGY2 outcomes, goals and objectives are approved by the COC, they will be loaded into ResiTrak and you will be required to use them for any new residents. The COC approves new sets of goals and objectives and releases them by the end of April and September. Current residents will continue to be evaluated on the goals and objectives that were in place when they started their program.

### ***Are the reports from ResiTrak acceptable to use during an ASHP accreditation survey?***

Yes. The surveyors will be expecting them if you use ResiTrak. You can put them in the residency binders or allow the on-site surveyors to access your documents on line.

### ***We have our own system for managing residents and evaluations. Do I have to use ResiTrak?***

No, you are not required to use ResiTrak. You may also decide to wait and move to ResiTrak later as well. ResiTrak is a tool provided to you to assist with the systems based approach to training and evaluation. You may use whichever tool works best for your site.

### ***How do I get help if I need it?***

ResiTrak is supported by the McCreddie Group. Support is available at [support@mccreadiegroup.com](mailto:support@mccreadiegroup.com) or by calling 866-722-1096.