

## Pharmacy Forecast Workshop Cases

### Case 1: Patient Access, Disparities, and Equity

You are a pharmacy leader working with your population health department at a large academic medical center. One of your strategic initiatives is to increase access to care by addressing social determinants of health.

- 1) Identify what ways pharmacists or pharmacy technicians can help screen for social determinants of health.
- 2) How should organizations or health-systems systematically screen patients for social determinants of health?
- 3) What are standard measures that should be considered when addressing equity of care?
- 4) What sort of training will be necessary to equip our pharmacy personnel in evaluating and addressing social determinants of health?
- 5) What partnerships will be beneficial in addressing equity of care (both internal and external)?

### Case 2: Reimagining Health Systems for Agility and Resilience

Your school of pharmacy has developed a process where students can pitch new and innovative ideas that may impact healthcare or the profession of pharmacy. Your group is responsible for developing a presentation and pitch for new healthcare technology. This could be anything from a wearable monitor to predictive analytics to establishing new care models.

- 1) What is your proposed healthcare technology?
- 2) What patient populations or groups is this technology geared towards?
- 3) What resources will you need to start and maintain this technology?
- 4) What stakeholders will you want to engage with to ensure success?
- 5) What will a successful implementation look like?

### Case 3: Building the Foundation of the Pharmacy Enterprise: Assuring Workforce Capability

Pursuant to the COVID-19 pandemic, the working world shifted its outlook to many new and creative ways to complete work activities. While healthcare does rely on some professionals to work onsite, there are still ample opportunities for pharmacy personnel to work from home or participate in hybrid models. Many of our pharmacy colleagues are able to complete work activities from home, but this has been more difficult to accomplish with pharmacy technical staff. Brainstorm ways in which pharmacy technicians can participate in remote work.

- 1) What types of roles and positions already exist for pharmacy technicians to work from home?
- 2) What are potential areas that work from home could be increased for pharmacy technicians?
- 3) What resources would pharmacy technicians need to carry out their work activities from home?
- 4) What barriers do you foresee with pharmacy technician work from home?