ASHP Section of Community Pharmacy Practitioners Case Studies

Please use this form to share with ASHP any innovative services, programs, or operational initiatives that you and your team have accomplished. A copy of the form is included in this document for your reference in advance of submission. Select stories will be featured on the ASHP webpage. For questions, please contact sections@ashp.org.

Submitter Information
First Name
Last Name
Credentials
Title
E-mail

Site Information
Organization Name
Practice Site / Division
City
State

Please select the domain or domains to which your initiative contributes (select all that apply):

- [ ] Patient Care / Clinical Service
- [ ] Interprofessional Partnership
- [ ] Business / Operational Program
- [ ] Community Pharmacy Workforce Program
- [ ] Medication Safety / Quality Initiative
- [ ] Research, Value, or Outcomes Project
- [ ] Financial Stewardship
- [ ] Other (please specify)

Proposed Title for Case Study
Please limit the proposed title to under 10 words.

Brief Description of Case Study
Please use this section to provide a summary of your project purpose, timeline, and outcomes. This should be limited to 2-3 sentences.

Case Study Description
Use the below section to describe your project, program, service, or initiative. This information will be shared with other programs hoping to achieve the same outcomes and help advance community-based pharmacy practice. Please try to limit your responses to 150-200 words, whenever possible.

Program Description
Name and description of program/initiative; process; involvement of other organizations, background on why program was initiated.

Primary Intended Outcomes
List the primary outcomes that your team was striving to achieve through this program. What problems were you trying to solve? What were the goals for the initiative?

Site Description
Describe the practice setting. Is this a community pharmacy as part of a community hospital? Large academic health center? Stand-alone pharmacy? Retail or grocery site? What is the primary patient population? What is the volume? What are the overall services and needs that the pharmacy meets?

Key Elements of Success
Describe key elements of the program or initiative. What was the process for implementation? How are you sustaining effort/keeping it current?

Outcomes, Measures, or Evaluations for Program
Measurable results/improvements, even if the results are early and/or not sure if ‘scientific’ cause and effect. Describe the quantitative results of this program. Please ensure you include accepted internal measures. If you are providing data, please also summarize the outcomes in 1-2 sentences to give context and/or conclusion.

Lessons Learned
What were the winning elements? What was the biggest challenge? What would you do differently? What alternatives did you consider and why did you choose this approach? What would you stop doing at this stage of program implementation? Who were your biggest champions for the effort?

Future Goals
Next steps/objectives for sustaining or expanding. Have you shared this work elsewhere, for example, presentations, articles, journal submissions?

Images and Photos
Please include an image of your team or the facility to post with the case study text.

To Be Determined after discussion