AIDET Validation for Support/Ancillary Staff

•	rtment:	or Name:
		ervation:
Dale	OI Obse	ivation.
Y	N	Knocked before entering patient room
Y	N	Called patient by his/her name
Y	N	Introduced him/herself by name
Y	N	Mentioned years of experience, certification or training
Y	N	Checked and confirmed patient ID-(lab, x-ray, respiratory)
Υ	N	Used key words "safety", "comfortable", "personal needs"
Υ	N	Explained any pain or discomfort expected
Y	N	Gave a time expectation of how long a test or procedure would take
		Or how long they would be in the room interacting with the patient
Υ	N	Managed up others (staff, physicians, depts, hospital)
Υ	N	Asked patient if there was anything they could do before leaving
Υ	N	Assessed room for any irritants and offered assistance (temp, noise)
Y	N	Thanked patient for cooperation
Υ	N	Displayed good eye contact and listening skills
Chec	k Perfo	ormance Rating: