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ashp[®] NATIONAL PHARMACY PRECEPTORS CONFERENCE



National Pharmacy Preceptors Conference

October 4-5, 2023 • Virtual Event
Registration is open now!

As the only national event focused on pharmacy precepting, the National Pharmacy Preceptors Conference (NPPC) is a must-attend event for pharmacy practitioners at all levels and practice settings who seek quality programming and networking opportunities with other practitioners across the country.



Conference Highlights

- Virtual Learning Environment
- Continuing Education Available
- Special Sessions on PharmAcademic™
- Poster and Roundtable Sessions

For more information and full conference schedule [click here](#).

Registration is now open [here](#).



Important Dates to Note:

September 1, 2023 Advance Rate Registration Deadline

After September 2, 2023 Regular Registration Rate

Residency Program Design and Conduct Workshops

December 2, 2023

In-person Pre-meeting Workshops Anaheim, California

The following RPDC sessions will be held at the 2023 Midyear Clinical Meeting reflecting the 2023 harmonized pharmacy residency accreditation standard. Registration will open later in the year.

- PGY1 New Programs
- PGY1 Existing Programs
- PGY2 New Programs
- PGY2 Existing Programs

2023 National Match Results

Results from the 2023 Phase I Pharmacy Resident Match were released on March 15, 2023. There were 5,832 positions for both PGY1 and PGY2 programs available within the Match. In Phase 1, 4,289 individuals matched with positions in 2,507 pharmacy residency programs. The numbers include 601 individuals who early committed for a PGY2 programs at the organization where they completed their PGY1

Here's how the 2023 Phase I Match Day compared to last year:

- 3,560 PGY1 positions matched, 3% decrease in filled positions over last year (3,688)
- 1,330 PGY2 positions matched, 2% increase in filled positions over last year (1,300) includes early commitments (729 matched + 601 early commits=1,330)
- 7% decrease in participating PGY1 applicants overall
- 3% increase in participating PGY2 applicants overall
- PGY2 positions filled by early commitment process was similar at 45%

Results from the 2023 Phase II Pharmacy Residency Match were released on April 14, 2023, accounting for another 648 filled positions. In total, 1,178 applicants participated in Phase II of the 2023 Match compared with 1,304 in Phase II in 2022. This represents a 9.5 % decrease in Phase II applicants. (2022 was a 14 % decrease from 2021.)

The results of Phase I and Phase II 2023 Pharmacy Residency Match*:

- Total of 4,936 applicants matched (4,289 in Phase I + 648 in Phase II)
- Overall position fill rate for PGY1 and PGY2 positions was 95.1% (compared to 95.8% in 2022)
- At the end of the 2023 Match (at the conclusion of Phase II), there were 256 unfilled positions (114 PGY1 and 142 PGY2) and 1,083 unmatched applicants (912 PGY1 + 171 PGY2)

(*total is not the sum of Phase I and Phase II due to changes occurring during the phases)

Obtaining a residency position continues to be competitive. This year at the conclusion of the 2023 Match (after Phase II), 912 individuals seeking PGY1 residencies did not match, and 114 PGY1 positions remained unfilled. Pharmacists seeking PGY2 residencies saw somewhat less competition, with 171 unmatched individuals seeking to fill 142 PGY2 open positions. Overall, the number of residency positions has increased slightly over 2022 for both PGY1 (+30) and PGY2 (+23) positions.

[Read More](#)

Commission on Credentialing Highlights

The Commission on Credentialing (COC) met at ASHP in Bethesda, Maryland from March 3-5, 2023

The following actions were taken by the Commission on Credentialing:

Duration of Accreditation Granted at the March 2023 COC meeting

Residency	Total #	Conditional Accreditation	1 yr	2 yr	3 yr	4 yr	7 yr	8 yr Full Cycle	Withhold
New	48	X	5	X	X	13	X	29	1
Reaccreditation	187	X	27	X	X	37	X	122	X
Special Cases	59	5	6	5	9	29	6	X	X
TOTAL	294	5	38	5	9	79	6	151	1

The following voted actions by the Commission on Credentialing were recently approved by the ASHP Board of Directors:

Voted To Approve:

- To approve appointment of new, changes and provisionally appointed residency program directors
- To approve the updated competency areas, goals, and objectives (CAGOs) For **Postgraduate Year Two (PGY2) Pediatric Pharmacy and Pediatric Specialty Pathway (PSP) Residencies and associated appendices.**
- To approve the implementation of the **Postgraduate Year Two (PGY2) Pediatric Pharmacy and Pediatric Specialty Pathway (PSP) Residencies** as a demonstration process with a first cohort summer 2023 and to allow other programs to request PSP designation status for implementation in 2024.
- To approve the updates to the **ASHP Regulations on Accreditation of Pharmacy Residencies.**
- To approve the proposed residency standard guidance updates and Academic and Professional Record (APR) updates including changes for the purposes of clarification, punctuation, grammar, or formatting.
- To approve the critical factor designations for the 2023 Standard.

NEWS: PGY2 Pediatric Pharmacy Residency Programs with Pediatric Specialty Pathways (PSP)

The Commission on Credentialing at the March 2023 meeting voted to approve a process that allows PGY2 pediatric pharmacy residency programs the ability to offer “specialization pathways” in pediatric oncology and pediatric critical care conducted within an accredited PGY2 pediatric pharmacy residency program. This method of providing specialized residency training (pediatric specialty pathways or PSPs as they are called) within an existing PGY2 pediatric residency program has been endorsed by the Pediatric Pharmacy Association. Residents completing a PGY2 pediatric pharmacy residency program with a PSP in oncology or critical care will be expected to complete both the requirements of pediatrics as well as the requirements of either oncology or critical care for which the program is approved to provide. The PSPs are

delineated in the appendix of learning at the end of the published PGY2 Pediatric competency areas, goals, and objectives (CAGOs) located on the [website](#).

PharmAcademic™ will have these appendices available for programmatic use by July 2024.

PSP Designation and Approval Process

Accredited PGY2 pediatric pharmacy residency programs seeking this designation must submit a one-time verification checklist that outlines compliance with organization and pharmacy requirements as a provider of this level of training experience to pharmacy residents (oncology, critical care, or both). Programs must be in good accreditation status. Once approved, these PGY2 pediatric pharmacy programs shall be allowed to recruit for positions within the Match for the PSP(s) they are authorized to provide. Designated status shall appear on the program's directory listing for the type of PSP approved by ASHP. Additional information can be found [here](#).

Completed verification checklists must be emailed to asd@ashp.org by July 31st for PGY2 pediatric pharmacy residency programs seeking this designated status for recruitment for the 2024-2025 residency year.

Questions about this program can be submitted to asd@ashp.org

NEWS: REVISED ASHP Regulations on Accreditation of Pharmacy Residencies

ASHP Regulations on Accreditation of Pharmacy Residencies have been revised and updated and will go into effect **July 2023**. The updated regulations are linked above and can be found posted on the ASHP Residency Information website on the Residency Accreditation Survey Readiness page.

Some highlights of the revisions include:

- Required language for pre-candidate, candidate, and accredited programs within promotional materials, website, and residency certificates.
- Standardized dates for submission of pre-candidate applications ([see article below](#))
- Defines Program Operator and associated responsibilities.
- Defines program personnel: preceptors, residency program director, and interim RPD
- Requires programs must disclose at the time an invitation to interview is extended if the structure of the program requires residents to travel to learning experiences at other sites including how many learning experiences are at other sites and the financial support, if available, that is provided.
- Limits the number of residents in a single program to 20.
- Defines single and multiple-practice site residency programs.
 - Including requirements, limits and specifics relative to Community-based PGY1 programs
 - The RPD must notify the Accreditation Services Office (asd@ashp.org) of any deletions or additions to the program's Primary Practice Sites.
 - New Primary Practice Sites must be approved by the Accreditation Services Office

For more information see [ASHP Regulations on Accreditation of Pharmacy Residencies](#)

Reminder: Residency Application Deadline Standardization

Accreditation Services is implementing a standardized application deadline for all residency programs for the 2023-2024 recruitment cycle. This was originally announced for the 2022-23 recruitment season but due to short notice and impact to program planning, was delayed to the 2023-2024 recruiting season.



No program can have an application deadline that is prior to January 2 of any year.

This is to avoid the January 1st holiday as well as the December deadlines that are difficult for reference writers.

All residency program directors must update their program application deadline if prior to January 2.

Application for Pre-Candidate Status

Programs planning to submit pre-candidate applications should do so between May 1 and September 30 in the year prior to the planned initial residency start. These dates are included within the updated [Regulations](#).

Transitioning from Pre-Candidate to Candidate Status

Congratulations to those new programs that were in the pre-candidate phase of the accreditation process and matched with your first resident(s) during Phase I in March, Phase II in April, or filled positions in the post-Match scramble! When your resident(s) begin the program in July 2023, you must submit an application for accreditation to ASHP's Accreditation Services (to transition to candidate status). The application forms are listed by types of programs and are located on our website on the Residency Program Resources page under "[Applying for Accreditation](#)" and scroll down to "Application Forms".

Our receipt of the application for accreditation lets us know that your program has its first resident(s) and is ready to be placed on the waitlist for an accreditation survey visit in 2024. The date we receive this application is also the date that PGY1 pharmacy residency programs may use to retroactively apply for CMS pass-through funding once accreditation is achieved.

Resources for the New Standard

ASHP ACCREDITATION STANDARD FOR POSTGRADUATE PHARMACY RESIDENCY PROGRAMS

The Commission on Credentialing (COC), lead surveyors, and Accreditation Services leadership have completed the revision of the four current Residency Accreditation Standards into a single harmonized Standard, the *ASHP Accreditation Standard for Postgraduate Pharmacy Residency Programs*. The new harmonized standard was approved by the ASHP Commission on Credentialing and Board of Directors in 2022 with an implementation date of **July 1, 2023** for **ALL residency programs**.

Numerous resources have been created and made available for program directors, preceptors, residents, and pharmacy leaders. Some examples include:

- [Crosswalk for all Residency Standards to 2023 Accreditation Standard](#)
- [Key Takeaways of the Accreditation Standard Revision Midyear 2022 Presentation](#) video
- [Updates to the Residency Accreditation Standard "At a Glance" Podcast](#)
- Example documents can be found by scrolling to the bottom of the [Residency Program Resources](#) page:

Example Documents Section

Examples align with the newly published 2023 Standard - Additional examples coming soon!

- [Helpful Interview and Recruitment Resources](#)
- [Learning Experience Description - PGY1 Example 1](#)
- [Learning Experience Description - PGY1 Example 2](#)
- [Learning Experience Description - PGY1 Example 3](#)
- [Learning Experience Description - PGY1 Community Example](#)
- [Learning Experience Description - PGY1 Managed Care Example](#)
- [Learning Experience Evaluation - Critical Care Example](#)
- [Learning Experience Evaluation - Internal Medicine Example](#)
- [Preceptor Evaluation - Critical Care Example](#)
- [Preceptor Evaluation - Internal Medicine Example](#)
- [Rating Scale Definition - Example 1](#)
- [Rating Scale Definition - Example 2](#)
- [Summative Evaluation - Critical Care Example](#)
- [Summative Evaluation - Internal Medicine Example](#)
- [Resident Development Plan - Example](#)
- [Development Plan - PGY1 Template](#)
- [Development Plan - PGY2 Template](#)

2023 Pre-survey packets: Highlights of Changes

A revised pre-survey packet is now available and reflects changes to the standard and associated required documents. The pre-survey packet applies to all program types (PGY1 Pharmacy, PGY1 Community-based Pharmacy, PGY1 Managed Care Pharmacy, PGY1/PGY2 combination, and all PGY2 programs). The revised packet can be found on the ASHP webpage [Accreditation Survey Readiness](#).



The majority of the required submitted documents remains the same as the previous standards. New requirements and changes based on the of the 2023 Standard which includes the following:

- Documented procedure for verifying completion of a PGY1 program (PGY2 programs only)
- Residency manual
- Service Grids are based on the practice environment and include the following options to be selected based on your practice environment:

Table A. Acute Care -Practice Environment Information

- PGY1, PGY2, and PGY1/PGY2 Hospital-based programs

TABLE B. Ambulatory Care -Practice Environment Information

- Hospital-based programs if ambulatory care clinics are associated with the hospital
- Stand-alone PGY2 Ambulatory Care Pharmacy programs
- PGY2 Specialty Pharmacy programs

Table C. Community - Practice Environment Information

- PGY1 Community-based Pharmacy programs

Table D. Managed Care - Practice Environment Information

- PGY1 Managed Care Pharmacy Programs
- Medication-use System Committees List and Membership requires a list of organization-level committees which have authority for medication-use system planning and decisions along with the names and titles of pharmacy representatives on each committee (e.g., Pharmacy and Therapeutics, Quality, Medication Safety, Information Technology, Investigational Review Board, Clinical Services/Planning Committees)
- In addition to previously requested medication-use policies, a few policies have been added:
 - Medications with Risk Evaluation and Mitigation Strategy (REMS) Requirements [include list of REMS medications and management policies/record-keeping]
 - Management of Medications in Automated Systems (*include a list of medications that may be overridden and/or auto-verified for each patient care area as applicable*)
 - Dispensing of Medications
 - Management of Pharmaceutical Waste
- Collaborative Practice Agreements, Scopes of Practice, and/or Protocols (more comprehensive than the previous standard)
- Transitions of Care Policy

The 2023 Standard also includes a revised Academic and Professional Record (APR) form that must be used by ALL preceptors and program directors. The new form, along with the revised 2023 ASHP Regulations on Accreditation of Pharmacy Residencies, the 2023 Accreditation Standards, Standards Crosswalk, Diversity Resource Guide, Well-Being and Resilience in Residency Training Resource Guide can be found on the [Residency Program Resources](#) page of the website.

The former pre-survey questionnaire is now the pre-survey self-assessment (second link on the webpage) and was developed in an Excel document format which includes dropdown options for self-assessment of compliance. When submitting your pre-survey packet, this self-assessment should be completed and saved as an Excel file and emailed separately from the combined pdf documents.

PHARMACADEMIC™ Notes and Tips:

Checklist to Prepare for the New Residency Year

ASHP strongly encourages all programs to review and update their programs regularly in PharmAcademic. We encourage you to refer to the Help Center articles for detailed instructions for completing each step.

- **REVIEW AND UPDATE PROGRAM SETTINGS**

(Manage Program > Details)

NEW for 2023: PGY1 Community Programs: You now have the choice whether to generate RPD Cosigns for evaluations. Programs will be defaulted to ON, but RPDs can turn OFF RPD cosign tasks for all evaluations.

- **REVIEW AND UPDATE COMPETENCY AREAS (OPTIONAL)**

(Manage Program > Competency Areas)

- **REVIEW AND UPDATE PRECEPTORS AND STAFF**

(Manage Program > Preceptors and Staff)

NEW for 2023: The role “Preceptor-in-Training” will be removed from PharmAcademic. However, PharmAcademic will allow RPDs/Designees to assign a mentor for any preceptor. The mentor will cosign all evaluations that are completed by the preceptor, just as they did for a preceptor-in-training. When this functionality is complete in May, all current users with the “Preceptors-in-Training” role will be updated to the role “Preceptor” and assigned the same mentor.

- **REVIEW AND UPDATE LEARNING EXPERIENCES**

(Learning Experience > View > Edit Learning Experience)

NEW for 2023: The evaluation schedule for learning experiences has been updated per the new standard.

- **COMPLETE THE ENROLLMENT PROCESS**

(Manage Program > Residents > Enroll New Residents)

NEW for 2023: Residents are required to complete the new ASHP Resident Entering Self-Assessment Form. The Development tab in PharmAcademic was renamed the “Self-Assessment & Development Plans”

tab and now includes an area where you and/or the resident can download the new ASHP self-assessment template and upload the completed document.

- **CREATE SCHEDULES**

(Residents > select resident > Schedule)

Available help document: "Creating and Updating a Resident's Schedule," "Completing Team-Based Summative Evaluations," and "Viewing Resident-Specific Reports"

- **REVIEW THE ASHP RESIDENT ENTERING SELF-ASSESSMENT FORMS (SEE FURTHER EXPLANATION BELOW)**

(Residents > select resident > Self-Assessments and Development Plans)

Available help document: "Completing the Resident Entering Self-Assessment Form"

- **CREATING RESIDENCY DEVELOPMENT PLANS**

(Residents > select resident > Self-Assessments and Development Plans)

Available help document: "Adding and Updating the Resident Development Plan"

Resident Self-Assessment

Help Document(s): Completing the Resident Entering Self-Assessment Form

Residents are required to complete the new ASHP Resident Entering Self-Assessment Form at the beginning of, or prior to, the start of the residency year. Residents will use the new template, which is available in PharmAcademic. For Community Pharmacy programs, the new template also replaces the resident initial and final self-reflections.

The Development tab in PharmAcademic was renamed the "Self-Assessment & Development Plans" tab and now includes an area where you and/or the resident can download the new ASHP self-assessment template and upload the completed document. The PharmAcademic welcome email to residents will provide information about this requirement and include instructions for accessing the template in PharmAcademic. An example development plan with all required elements can be found on the ASHP website under the residency tab.

The screenshot shows a web interface with a navigation bar at the top containing tabs: Program, Schedule, Evaluations, Feedback, Competencies, Self-Assessment & Development Plans (highlighted), Duty Hours, Reports, and Files. Below the navigation bar, the page is titled "Self-Assessment" and contains the following content:

Download the required template for the ASHP Resident Entering Self-Assessment Form. Once completed, click "Add New Self-Assessment" to upload the document.

Add New Self-Assessment | Required Template

File Name	Comments	Added By	Date	
Self-Assessment.docx		Kevin Kline	3/1/2023	Delete

Development Plans

Download the optional ASHP-approved development plan template or create one of your own. Once completed, click "Add Plan" to upload the document and finalize the plan.

Add Plan | Optional Template

Plan Name	File Name	Added By	Status	Date Finalized	
Initial Plan for A Brown	Development Plan.docx	Kevin Kline	Finalized/Shared	7/27/2023 2:27 PM	Delete

Learning Experience Evaluation Schedule

Help Document(s): Adding a Learning Experience

The required ASHP Learning experience evaluations (Summative, Learning Experience, and Preceptor Evaluations) will automatically schedule in adherence to the new standard for residents enrolled in 2023. All program-types will use the following evaluation schedule.

Duration of Learning Experience	ASHP Learning Experience Evaluation	ASHP Preceptor Evaluation	ASHP Summative Evaluation
< 12 weeks	End of learning experience	End of learning experience	End of learning experience
> 12 weeks (Longitudinal)	Midpoint and End of learning experience	End of learning experience	*Evenly spaced throughout the learning experience – max of 12 weeks between evaluations

*According to standard 3.4.b.1.a, “For learning experiences greater than 12 weeks, a summative evaluation is completed at evenly spaced intervals and by the end of the learning experience, with a maximum of 12 weeks between evaluations.” For example, for a 36-week learning experience, evaluations will schedule at 12 weeks, 24 weeks, and at the end of the learning experience.

UPCOMING: Academic and Professional Record (APR) Go Live in PharmAcademic Summer 2023

Stay tuned: the long-awaited - live - version of the APR will go live later this summer. The APR will “live” with the preceptor and be housed under the preceptor tab. More to come as PharmAcademic nears completion of this 2-year build.



ASHP 2023 Residency Showcase Information for Programs

On-line Application System will open soon!

The 2023 Residency Showcase online application system will open on June 13 and will remain available through July 18, 2023. There is no advantage to applying early. All applications submitted while it is open will receive equal consideration.

Estimated important dates*:

- **June 13** - The Residency Showcase application system will open. Programs can submit the application and payment for booth space at Midyear.
- **July 18** - The Residency Showcase application system will close. ASHP will begin placing programs in their allotted space and session.
- **August 2** - Booth space assignments and access to promote program listings will be distributed.
- **August 8** - Residency Showcase booth selection will open for any program who did not participate in the application process.
- **December 4-5** - Residency Showcase at the Midyear
- **December 14** - Supplemental Virtual Residency Showcase available for all programs who participated in the live event.

*Please Note: All dates listed are not finalized and are subject to change

For more information, please visit the 2023 Residency Showcase Information for Programs [website](#) or contact us at showcase@ashp.org

Updated PhORCAS/WebAdMIT Platform

There will be a new platform for PhORCAS/ WebAdmit for the 2024-2025 residency recruitment season. Educational sessions are being planned for later in 2023. Stay tuned for details that will be available in the next issue of *The Communique*.

News: Residency Program Director Mentoring Program

ASHP Accreditation Services Division (ASD) piloted a residency program director (RPD) mentorship program to connect new RPDs to experienced RPDs who can provide advice, guidance, and knowledge related directing a residency program through one-on-one mentor/mentee relationships. The program began

in the last quarter of 2022 and currently includes 256 mentees and 136 mentors. Most mentor/mentee matches were based upon the type of program the individuals direct.

Due to the significant interest in this program, another call for interest will take place in the fall of 2023 to include a second cohort of mentors and mentees. Please be on the lookout for additional information that will be distributed by email and the RPD Connect Community.

We are evaluating the ability to host an RPD Mentoring Program Meet and Greet at the 2023 Midyear in Anaheim, California. Stay tuned for details.

Questions about the RPD Mentorship Program should be directed to Michelle McCarthy in Accreditation Services at mmccarthy@ashp.org.

News: ASHP Membership Forums

Sign Up Today to be an ASHP Well-Being Ambassador

ASHP is recruiting for Cohort 4 of our [Well-Being Ambassador \(WBA\)](#) program. The program is a free, curriculum-based, virtual learning community to ensure the pharmacy workforce has the tools, resources, and critical support to protect patient safety and foster optimal medication outcomes. WBAs are empowered to take local action to mitigate occupational burnout in their healthcare organizations. [Sign up today.](#)

Elective Rotation in Association Management at ASHP

ASHP offers an elective rotation in national association management to residents in ASHP accredited residency programs with an interest in association management. The program offers experiences in areas such as membership, marketing, government relations, policy, educational services, and residency accreditation. [Learn more here.](#)

Refreshed New Practitioner Resources

Share the updated [New Practitioner Resource](#) page with your incoming residents for tools to help them succeed throughout residency. Residents can find guidance on transitioning from student to resident, tools to conduct a journal club, MUE, or research project, and more.

2023 Regional Residency Conference Outreach Thank You

The Regional Residency Conferences had a successful season with meetings and events highlighting the hard work of resident research projects. Thank you to the conferences who hosted ASHP Board of Directors and staff members through keynote presentations.

Webinars and Podcasts for RPDs

Developed by the Section of Pharmacy Educators, check out these on-demand webinars and podcasts for residency program leaders.

Webinars:

- [An RPD Guide to the New Pharmacy Residency Standards](#)
- [Incorporating Diversity, Equity, and Inclusion into Pharmacy Student, Resident, and Preceptor Training](#)
- [Incorporating Diversity, Equity, and Inclusion into Pharmacy Student, Resident, and Preceptor Training \(Part II\)](#)
- [Precepting Generation Z](#)
- [Criteria-Based Feedback For Residents: Review of Standard 3.4c](#)
- [Best Solutions – A How-To Guide for RPD Survival](#)
- [Exploring the Pass-Fail Grading Model in Pharmacy Education](#)

Podcasts:

- [ASHP's Updated Pharmacy Residency Accreditation Standards at a Glance](#)
- [Addressing Implicit Bias and Cultural Alignment in Residency Program Recruitment](#)
- [Building a Multisite PGY-1 Residency Program](#)
- [Breaking Outside the Box: Use of Escape Rooms for Residency Interviews](#)
- [Weekly Preceptor Roadmap Tool and New Preceptor Success](#)

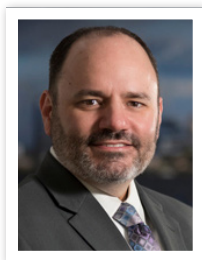
NEWS: Accreditation Services Office

Update: Virtual or In-Person Survey

Accreditation Services continues to conduct both in person and virtual surveys. Your lead surveyor will inform you in advance whether your upcoming survey will be in person or virtual.

Vice President of Accreditation Services

ASHP is pleased to announce Samuel V. Calabrese, BSP Pharm, MBA, FASHP, CPEL, will join the organization in the role of vice president of the Office of Accreditation Services in June 2023 where he will oversee all strategic and operational initiatives related to the accreditation of residency and technician training programs and serve as a member of the ASHP senior leadership team.



Samuel V. Calabrese, BSP Pharm, MBA, FASHP, CPEL

Sam Calabrese obtained his pharmacy degree from The Philadelphia College of Pharmacy and Science, his MBA from Cleveland State University, and obtained a certification in executive coaching from The Gestalt Institute of Cleveland. Prior to joining ASHP, he was the executive chief pharmacy officer for the Cleveland Clinic Health System and RPD for the PGY2 health system and pharmacy leadership residency and a member of the ASHP Board of Directors. His ASHP service also includes serving on the Commission on Affiliate Relations, the Council of Pharmacy Management, and as an ASHP delegate for Ohio.

He has been an active member of the Section of Pharmacy Practice Leaders (SPPL), where he chaired the Section Advisory Group for Quality and Compliance and completed terms as director-at-large and chair of the SPPL. He has served as faculty with the ASHP Foundation's Pharmacy Leadership Academy and ASHP's Australia Leadership Boot Camp. He is a past president of both the Cleveland Society of Health-System Pharmacists (CSHP) and the Ohio Society of Health-System Pharmacists (OSHP). He received CSHP's Evelyn Gray Scott Award in 2018 and OSHP's Walter M. Frazier Award in 2020.

Janet A. Silvester, PharmD, MBA, FASHP Retires

ASHP Accreditation Services staff is appreciative and thankful for Janet's leadership over the years she served as Vice President of Accreditations services and wish her the best in her retirement!

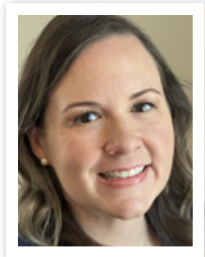
Paul Abramowitz expressed his gratitude to Janet Silvester, who retired from ASHP in March after a decade in the vice president role. "I would be remiss if I did not take this opportunity to thank Janet Silvester for her exceptional leadership of the Accreditation Services Office and her overall contributions to ASHP and our members," he said. "We wish her the very best in her well-earned retirement."

New Lead Surveyors



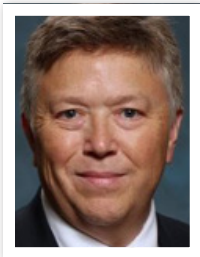
Michelle Rager, PharmD, BCPS, BCACP

ASHP Accreditation Services welcomes Michelle Rager, PharmD, BCPS, BCACP, as an Accreditation Services Associate. She earned her Doctor of Pharmacy from the University of Maryland School of Pharmacy where she also completed her PGY1 Community-Based Pharmacy residency with Happy Harry's, a Walgreens Pharmacy. She then completed a PGY2 Ambulatory Care Pharmacy residency with the Nesbitt School of Pharmacy at Wilkes University. Prior to joining the ASO team in January of 2023, she was a Clinical Pharmacist Practitioner in primary care and the RPD for the PGY1 Community-Based Pharmacy Residency at Novant Health New Hanover Regional Medical Center in Wilmington, North Carolina. Prior to that she was an Associate Professor of Pharmacy Practice and interim department chair at Shenandoah University School of Pharmacy in Winchester, Virginia where she was the primary preceptor for the Bernard J. Dunn School of Pharmacy, Shenandoah University; Amherst Family Practice & Selma Medical Associates residency program. Her complete bio can be found on the ASHP website.



Kristen Eginger, PharmD, BCCCP, Contract Lead Surveyor

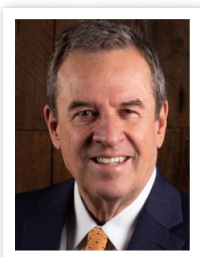
Kristin Eginger, PharmD, BCCCP is a graduate of the University of Florida College of Pharmacy. Following graduation, she completed an ASHP-accredited PGY1 Pharmacy Residency at UF Health Jacksonville in Jacksonville, FL followed by an ASHP-accredited PGY2 Emergency Medicine Pharmacy Residency at CaroMont Regional Medical Center in Gastonia, NC. After the completion of her residency training, Kristin specialized as an Emergency Medicine Clinical Pharmacist and oversaw the PGY2 Emergency Medicine Pharmacy Residency Program as the Residency Program Director for 5 years. In 2017, she was appointed to the Board of Pharmacy Specialties Emergency Medicine Pharmacy Practice Analysis Taskforce to begin the recognition of Emergency Medicine as a specialty practice in pharmacy. She is currently the Pharmacy Operations Manager at CaroMont Regional Medical Center. Prior to joining ASHP as a contract lead surveyor, she served as a practitioner surveyor for PGY2 Emergency Medicine programs for six years and served as a member of the 2018 Emergency Medicine Competency Areas, Goals, and Objectives (CAGO) revision workgroup.



Luke Probst, PharmD, BCPS, CPGx, Contract Lead Surveyor

Dr. Probst is a Board Certified Pharmacotherapy Specialist with over 35 years of leadership and practice experience in most facets of pharmacy. He spent 20 years at Upstate University Hospital in Syracuse NY, onboarding as a pediatric pharmacy specialist and advancing in leadership roles including nearly 10 years in Director-level titles. During this time, Dr. Probst started a PGY2 Pediatric Pharmacy Residency and served as its first Program Director, later facilitating the growth of Upstate's Pharmacy Residencies to include 6 PGY1 positions and 4 different PGY2 programs. Previously, he practiced at other academic medical centers (Yale New Haven Hospital, Medical University of South Carolina), community hospitals, home infusion, nursing home and community pharmacies. Luke recently became a Lead Surveyor with ASHP's Accreditation Services Division after serving as a guest surveyor for several years. Dr. Probst has served as Pharmacology course instructor for Nurse Practitioner students, delivered Grand Rounds presentations and didactic lectures to medical and pharmacy students, and he has been an invited presenter at local, state, and national meetings. Luke has co-authored more than 35 articles, a chapter on pediatric pharmacotherapy issues and contributed to numerous professional posters. He serves as a reviewer for several journals, holds faculty appointments in the University of New Mexico's College of Pharmacy and Upstate Medical University's Department of Pediatrics, and was Vice-Chair of the Upstate IRB for 15 years. Dr. Probst is a graduate of Albany College of Pharmacy (BS Pharm) and Shenandoah University (PharmD). He has maintained BCPS certification since 1998, is certified in Pharmacogenomics, and held both membership and leadership roles in several pharmacy organizations.

...And a fond farewell to



William A. Miller, PharmD, MS, FCCP, FASHP

ASHP Accreditation Services bids a fond farewell to Bill Miller who has retired from his role as a contract lead surveyor. Bill has been a resource to Accreditation Services for over four decades surveying numerous residency programs, contributing to the Residency Learning System (RLS), and serving on the Commission on Credentialing for six years including two years as COC Chair. He will be greatly missed for his contributions to ASHP and residency training and we wish him the happiest retirement!

Know Your Surveyors

[Click here](#) to learn more about ASO lead surveyors.

Surveyor Tips: In the Know

From opportunities for professional growth to free continuing education and examples of documents and processes to shore up your program, we've got you covered!

Tips from the Lead Surveyor Team

Board Certification Requirements for PGY2 Residency Program Directors (RPDs)

The accreditation standard has specific requirements for PGY2 program directors to be board certified. [Standard 4.3a](#) states that RPDs maintain Board of Pharmacy Specialists® (BPS) certification in the specialty area when certification is offered in that specific advanced area of practice. This does not apply to PGY1 RPDs or PGY2 RPDs of specialty areas for which no Board Certification exists (e.g., pain management and palliative care). For new specialty areas being recognized by the BPS, board certifications must be obtained by January 1 following three offerings of the exam. The deadlines/ expectations for the newest BPS certifications are found below:

- PGY2 RPDs in Solid Organ Transplant Pharmacy: January 1, 2023
- PGY2 RPDs in Emergency Medicine Pharmacy: January 1, 2025

Annual Program Evaluation

The accreditation standard (4.4.b.1) requires that a formal program evaluation be conducted annually that includes:

- Methods for recruitment that promote diversity and inclusion
- End-of-year input from residents who complete the program
- Input from resident evaluations of preceptors and learning experiences
- Input from all preceptors related to continuous improvement
- Documentation of program improvement opportunities and plans for changes to the program

Improvements identified through the program evaluation process should be implemented and documented.

Updating On-line Residency Directory Listing

All program directors have the ability to update the majority of their program directory listing within the [ASHP On-line Residency Directory](#). All fields can be updated by RPDs except the name of the organization, program director, director of pharmacy, and chief executive officer. Sites are encouraged to review their directory listing as part of their annual program evaluation (see above) and in preparation for the next recruiting season. Directions for how to update can be found [here](#).

Accreditation Services must update the names of the organization, program director, director of pharmacy, and chief executive officer. To have names of organization, DOP, and/or CEO updated, please contact ASD@ashp.org and include the program number(s) affected.

All RPD changes must be reviewed by the Commission on Credentialing. To submit an RPD change, the effective date, contact information (address, phone number, and email), curriculum vitae, and academic and professional record (APR) of the new RPD must be sent to ASD@ashp.org for review. The submitted APR must coincide with the harmonized accreditation standard (dated April 11, 2023 in the footer); older/prior APR versions will not be accepted.

Call for Poster Presentations: 2023 ASHP National Pharmacy Preceptors Conference

Share your creative approaches, challenges, and innovative ideas in precepting at the virtual conference, held Oct. 4-5. Poster presentations are open to residency program directors, preceptors, and pharmacy directors. Submit your poster proposals by July 15 at 11:59 p.m. PT

For More Ways to Stay “In the know”

- Check out the [ASHP website](#)
- Find more information on the [ASHP podcasts](#)
Subscribe to the podcast so you don't miss an episode.
- Follow ASHPOfficial on Twitter: [@ASHPOfficial](#)
- Follow ASHPOfficial on Instagram: [@ashpofficial](#)
- For past issues of our newsletter, check out the *Communique* – [Accreditation Services Newsletter archive](#).

NEWS: ASHP Foundation

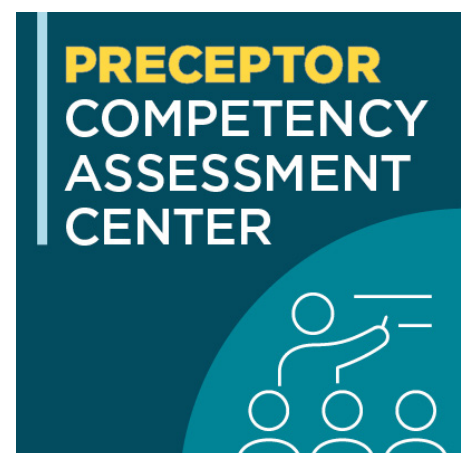
Click [here](#) for the latest news from the [ASHP Foundation](#) on [grants and awards](#) specific to residency training. Also available on the ASHP Foundation website is the [Residency Excellence Educational Series](#) which includes free on-demand Continuing Education Activities by past award winners.

Available from ASHP

ASHP's Competency Assessment Center for Preceptors

Ensure faculty members or preceptors involved in pharmacy student practice experiences (IPPES and APPES) and/or residency programs have the ongoing knowledge and skills needed to meet their responsibilities to the professional program.

ASHP's competency management subscription, PCAC for Preceptors, includes online competencies and initial skills assessments to manage and monitor competency completion among individuals



serving as pharmacy preceptors. This fully online training is comprised of 23 key competencies on a variety of topics related to precepting students and residents including;

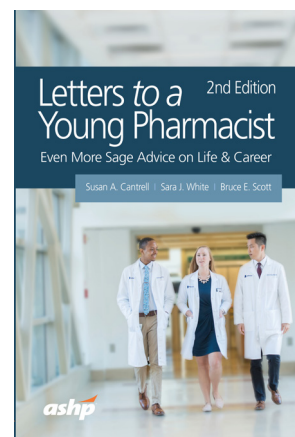
- Educational Theory
- Telehealth Strategies
- Accreditation Standards
- Precepting Strategies

Includes 11+ CE hours.

Each competency contains a learning activity, assessment exam, and competency assessment checklist. Whether you have a question about features or pricing, our team is ready to answer all your questions. Learn more at ashp.org/pcac

Letters to a Young Pharmacist: Even More Sage Advice on Life & Career, 2nd Edition

Most of us have received very little, if any, formal training on how to manage our lives and careers. In *Letters to a Young Pharmacist*, find expert advice and guidance for the choices and challenges you will face. Written by 35 leading pharmacists, these very personal letters offer sound advice and insight for seizing or creating opportunities, balancing career and family, avoiding mistakes, and overcoming setbacks.



Essential Resources for Residency Programs — buy both and save

- **The Essential Guide to Pharmacy Residency Research**

An accessible and practical overview of the research process—all in one convenient, easy-to-use guide. Serves as a “how to” for pharmacy residents, students, and practitioners on how to design, start, and complete a research project.

- **NEW! Get the Residency: ASHP's Guide to Residency Interviews and Preparation, 3rd Edition**

The authors of this book are turning students into dynamic, successful candidates, and offer candid advice, guidance, and warnings that will be directly applicable to your hunt for a post graduate residency or fellowship.

Order today from the ASHP Store: store.ashp.org

