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NPPC Highlights

Thank you for making this year’s National Pharmacy Preceptors Conference, held virtually on October 4-5, an incredibly well-attended event. We were thrilled to have over 500 participants, including directors and coordinators of residency training programs, preceptors for both students and residents, pharmacy administrators, and other professionals engaged in pharmacy education. The conference featured informative educational sessions and a virtual poster chat, allowing preceptors to exchange insights and innovations in residency training and pharmacy student education. The virtual NPPC exceeded our expectations and left a lasting impact.
MCM2023: RPDC Workshops, Residency Showcase and Accreditation Educational Sessions

Pre-Meeting Workshops: Residency Program Design and Conduct (RPDC)

The RPDC full-day workshops will be held live at the 2023 Midyear Clinical Meeting and Exhibition on Saturday, December 2nd in Anaheim, California.

In this workshop, attendees will review the newly approved Accreditation Standards (effective July 2023) for the design and conduct of a pharmacy residency program. Topics covered include: requirements related to program purpose, competency areas, goals, and objectives, program structure, learning experiences, orientation, use of preceptor roles, evaluation, resident development plans, and continuous residency program improvement.

NOTE: CE credit will not be offered for this workshop. Workbooks will be emailed to the address you provide for registration (only electronic files will be provided, please bring your laptop to the workshop for reference and use). An additional fee is required to attend an RPDC Workshop.

The following RPDC Workshops will be offered 8:00 a.m. – 5:00 p.m. on Saturday, December 2:

- PGY1 New Programs
- PGY1 Existing Programs
- PGY2 New Programs
- PGY2 Existing Programs

Space is limited, register today if you wish to be able to participate! Midyear Clinical Meeting Registration

MCM23: Residency and Accreditation Related Sessions

Meeting Room Assignments can be found on the ASHP LIVE! App

Saturday December 2 – Pre-Meeting Workshops

8:00 a.m.-5:00p.m.  Residency Program Design and Conduct (RPDC)

Sunday December 3

12:00 p.m.-1:00 p.m.  PhORCAS: How Programs Can Optimize the WebAdMIT™ Portal within PhORCAS Location ACC North, Room 253 200 Level

1:00 p.m.-2:00 p.m.  Getting Started and Applying for Accreditation-Finding the Pathway and Taking the Right Steps Location ACC North, Room 253, 200 Level
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>1:00 p.m. - 2:00 p.m.</td>
<td>New and Prospective Pharmacy Technician Training Program Directors and Instructors Meeting</td>
<td>ACC North, Room 252, 200 Level</td>
</tr>
<tr>
<td>2:00 p.m. - 3:00 p.m.</td>
<td>Using PharmAcademic™ to Support Resident Learning</td>
<td>ACC North, Room 257, 200 Level</td>
</tr>
<tr>
<td>2:00 p.m. - 3:00 p.m.</td>
<td>Updates from the Pharmacy Technician Accreditation Commission</td>
<td>ACC North, Room 252, 200 Level</td>
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<tr>
<td>3:00 p.m. - 5:00 p.m.</td>
<td>Residency Program Directors and Preceptors Town Hall: Updates from the Commission on Credentialing</td>
<td>ACC North, Room 252, 200 Level</td>
</tr>
<tr>
<td>5:00 p.m. - 6:30 p.m.</td>
<td>Celebrating Excellence in Residency Training and Research</td>
<td>Anaheim Marriott, Grand Ballroom F, Lobby Level</td>
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**Monday, December 4**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>1:00 p.m. - 4:00 p.m.</td>
<td>Residency Showcase™</td>
<td>ACC, Hall C, Level 1</td>
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<tr>
<td>4:30 p.m. - 5:30 p.m.</td>
<td>Community Pharmacy Residency Open Forum</td>
<td>ACC North, Ballroom E, Level 3</td>
</tr>
<tr>
<td>4:30 p.m. - 5:30 p.m.</td>
<td>Regional Residency Conference Planners Meeting</td>
<td>ACC North, Room 251c, 200 Level</td>
</tr>
<tr>
<td>4:30 p.m. - 5:30 p.m.</td>
<td>Residency Program Director (RPD) Mentor/Mentee Meet and Greet</td>
<td>ACC North, 100 level Pre-Function</td>
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**Tuesday, December 5**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>8:00 a.m. - 11:00 a.m.</td>
<td>Residency Showcase™</td>
<td>ACC, Hall C, Level 1</td>
</tr>
<tr>
<td>10:00 a.m. - 11:00 a.m.</td>
<td>Ask the Pharmacy Residency Accreditation Surveyors Roundtable Discussion</td>
<td>ACC North, Room 264a, 200 Level</td>
</tr>
<tr>
<td>1:00 p.m. - 4:00 p.m.</td>
<td>Residency Showcase™</td>
<td>ACC, Hall C, Level 1</td>
</tr>
<tr>
<td>2:00 p.m. - 3:00 p.m.</td>
<td>Ask the Pharmacy Residency Accreditation Surveyors Roundtable Discussion</td>
<td>ACC North, Room 264a, 200 Level</td>
</tr>
<tr>
<td>4:30 p.m. - 5:30 p.m.</td>
<td>Managed Care Pharmacy Residency Open Forum</td>
<td>ACC Room 208a, Level 2</td>
</tr>
</tbody>
</table>
Wednesday, December 6

8:30 a.m. - 9:30 a.m.   Resident Posters   ACC, Hall E, Lower Level
11:00 a.m. - 12:00 p.m.   Resident Posters   ACC, Hall E, Lower Level
12:30 p.m. - 1:30 p.m.   Resident Posters   ACC, Hall E, Lower Level
2:00 p.m. - 3:00 p.m.   Resident Posters   ACC, Hall E, Lower Level
3:15 p.m. - 4:15 p.m.   Resident Posters   ACC, Hall E, Lower Level

Residency Showcase Tips and Reminders

The 2023 Residency Showcase is right around the corner! Make sure that you are doing everything you can to prepare by using the checklist below.

- Promote your program’s opportunities on the program listing portal, the free database of residency programs advertised as available for discussion at the Residency Showcase. Students will use this resource to decide which programs to seek out while at the meeting. If you need assistance, please review the instructions.
- Double check your organization’s assigned session and booth location on the floor plan/list of participating institutions
- Review information on the Residency Showcase information page, including logistics, important dates, Rules and Regulations, and more.
- Visit the 2023 ASHP Midyear website to locate answers to any questions about your experience at the meeting.

Virtual Residency Showcase

The virtual Residency Showcase will occur the week after Midyear. The virtual Showcase will be open to all students – registration for Midyear is not required. Programs have the option to participate in the virtual Showcase at no additional cost if they participated in the live event but they cannot participate in the virtual showcase unless they participate in the live format.
**Technician Training Updates and Opportunities at MCM**

**Did you know?**

There are now over thirty (30!) ASHP/ACPE-accredited or candidate-status technician education and training programs in health systems throughout the United States. Are you interested in learning more? Learn how to start a pharmacy technician education and training program at the New and Prospective Pharmacy Technician Training Program Directors and Instructors Meeting on Sunday December 3rd from 1-2 pm in Anaheim. (ACC North, Room 252, 200 Level). Also, attend the session Updates from the Pharmacy Technician Accreditation Commission from 2-3pm (ACC North, Room 252, 200 Level) to get more information. In addition, you can email Lisa Lifshin at llifshin@ashp.org if you’d like to learn more about the process.

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**Reminder: Important! Update your Online Residency Program Listing**

PhORCAS and the National Matching Service (NMS) link to each program's online directory listing, make sure your listing is up to date. Programs have the ability to update most of their residency program listing in the online directory including deadlines for applications and any other pertinent program information. Instructions for self-service portal for the online Residency Directory are posted on the website.

Select changes must be made by Accreditation Services. These include residency program director, chief/director of pharmacy, organization name, and program website (listed in the top left-hand corner of the listing). Please check that links to your own webpage are working. To request updates to online residency program directory listing that must be made by Accreditation Services, please email the requested change and your program number to asd@ashp.org

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**NEW: Standardized Application Deadline**

**Effective for the 2024-2025 Recruitment Cycle**

Accreditation Services is implementing a standardized application deadline for the 2024-2025 recruitment season. This is being implemented based on feedback from reference writers that it is difficult to meet deadlines in late December up to January 1st during the holiday period.

No residency program application deadline can be prior to January 2nd, 2024. This date should be reflected within each program's online residency directory listing for the upcoming recruiting season (2024-2025) and beyond.
PhORCAS™/WebADMIT™ Updates

Pharmacy Online Residency Centralized Application Service

PhORCAS is going live on November 1st and there are a variety of additional NEW tools available to help for 2023:

PhORCAS What’s New Video 2023

This video was shared at the preceptor’s conference and is geared for Programs and not applicants. The link is included in the RPD Launch email which will be sent to program directors ahead of WebAdmit Launch Day on November 8th.

PhORCAS Applicant Video Tutorial video

This video is for applicants. It’s a little under 7 minutes and walks through the following:

- Creating your account
- Completing the PGY information page
- Adding a program to your application
- Academic History Section
- Supporting Information Section
- Program Materials Section
- Submitting your Application
- Monitoring your Application

WebAdmit Launch November 8th, 2023

WebAdmit is the selection portal of PhORCAS that allows residency program directors and preceptors to sort resident applicant information and reflects changes that align with the implementation of enhanced WebAdmit software. WebAdmit allows programs to import previous selection portal capabilities and adds in a wealth of features such as facilitating interview scheduling, integration of scoring models, custom access rights on a per user basis, a single sign-on for users with multiple programs within an organization, and much more.

The ASHP webpage PhORCAS includes information for applicants, programs and reference writers regarding PhORCAS. Information on how PhORCAS can save applicants time, effort, and money can also be found on the website.
As a reminder, ASHP Accreditation Services has instituted a “no earlier than” deadline for receipt of residency applications from candidates as January 2 of any given year. Programs may enter a deadline of January 2 to another date thereafter that meets their needs for receipt of applications. Deadlines earlier than January 2 are not allowed.

Also, programs are reminded to close out positions in PhORCAS that are early committed to avoid applicants applying to positions that are not available. (see next section on Early Commitment)

For PhORCAS support, contact PhORCAS at (617) 612-2868 from 9am-5pm EST or email them at phorcasisinfo@phorcas.org

If you need assistance with WebAdMIT, please contact WebAdMIT at (857) 304-2020 or email them at Webadmitsupport@liaisonedu.com

There will be a WebAdMIT focused session on Sunday December 3 at the Midyear Clinical Meeting from 12:00 p.m. to 1:00pm. Learn how WebAdMIT can help your program improve the efficiency of the residency selection process for the upcoming application season.

**Reminder: Early Commitment Process Deadline - December 15, 2023**

To learn more about the rules for participation in the Early Commitment Process, please review the information from the National Matching Service. Residency programs that use an early commitment process must have a formal, written procedure addressing, at a minimum, how this option is promoted to PGY1 residents, deadlines for applications and decisions, and how candidates are assessed and selected for interview and early commitment.

PGY2 residency programs may only offer early commitment to PGY1 residents who are in programs operated by the same organization or the same health system. Applicants must be a current PGY1 resident in an ASHP-accredited or candidate status PGY1 operated by the same organization or same health system as the PGY2 program. The PGY1 and PGY2 residencies must be consecutive years of employment for the resident. Determination whether the PGY1 and PGY2 residencies are operated by the same organization or health system will be at the discretion of ASHP. Questions can be addressed by emailing asd@ashp.org.

Programs that fill all their positions through the Early Commitment Process must access the PhORCAS system as soon as possible to close the program for applications. Closing the position in PhORCAS prevents other applicants applying to the program. However, programs that early commit should not withdraw themselves from the NMS Match System, as this will be done by NMS when the Early Commitment letter of agreement is received and processed by NMS.

Positions available in participating PGY2 programs that are not removed from the Match through the Early Commitment Process by the December 15, 2023, deadline must be offered through the matching process, and applicants interested in such positions must register for and participate in the Match.
Important Dates for 2023 National Matching Service - Two Phase Match

November 1, 2023: List of ASHP Match programs available on the website AND Applicant registration in PhORCAS opens

December 15, 2023: Early commitment deadline

December 31, 2023: Recommended date by which applicants should register for the Match

February 12, 2024: Phase I rankings open

February 29, 2024: Deadline for applicants to register for Phase I of the Match

March 1, 2024: Phase I rank order list deadline

March 13, 2024: Phase I Match Day: Results of Phase I match released

Program Directors must send letters of confirmation no later than April 12, 2024.

The list of programs with available positions for Phase II will be provided on the Match website at 12 noon Eastern time

March 14, 2024: Applicants who are not matched to a position in Phase I, and those who did not participate in Phase I, will be able to use PhORCAS to prepare applications.

March 18, 2024: Beginning at 9:00am Eastern Time, applicants who either did not obtain a position in the Phase I Match or did not participate can submit applications to programs participating in Phase II Match. Applicants and programs will be able to update status and profile information for Phase II.

March 25, 2024: Phase II rankings open

April 2, 2024: Applicant registration deadline for Phase II

April 3, 2024: Phase II Rank order list deadline

April 10, 2024: Phase II Match Day: Results of Phase II released

Program Directors must send letters of confirmation no later than May 10, 2024.

The list of programs with available positions after Phase II of the Match will be provided on the Match website at 12 noon Eastern Time

No action to fill available positions, such as contacts or interviews between applicants and programs, is to be taken on April 10 prior to 12:00 p.m. Eastern Time.

April 11, 2024: Applicants who do not obtain a position in either phase of the Match will be able to submit applications for programs that have available positions

April 17, 2024: Programs with available positions in the post-match may begin making offers to applicants.

Read more about the 2024 ASHP Match process here.
Interview Season: 2024-2025 Residency Class Recruiting

Virtual versus In Person Interviews

Accreditation Services and the Commission on Credentialing defer decisions to offer in person or virtual interviews as a program decision. Programs conducting in-person interviews should offer a virtual option to any applicant unable to participate in person.

As a reminder, to align with the 2023 ASHP Accreditation Standard for Postgraduate Residency Programs and the updated ASHP Regulations on Accreditation of Pharmacy Residencies the following are required to be provided to all candidates invited to interview at the time that the offer to interview is extended:

- Program structure that includes the number of required learning experiences conducted at locations beyond the primary practice site and financial support (e.g., mileage reimbursement, parking fees, tolls), if provided
- Leave policies
- Duty-hour policies
- Licensure policy
- Requirements for successful completion of the program
  - Requirements for overall achievement of educational objectives for the residency
    - The minimum threshold related to educational objectives that would allow awarding a certificate of completion.
  - List of required deliverables related to educational objectives
    - See pre-survey packet submission requirements for lists of deliverables
  - Appendix requirements, if the program’s associated Competency Areas, Goals, and Objectives include a required appendix
    - Other requirements as defined by the program
- Residency-specific remediation/disciplinary policy
- Program start date and term of appointment
- Stipend and benefit information
- Financial support for required professional meeting attendance
NEWS: Commission on Credentialing

The Commission on Credentialing (COC) met at ASHP in Bethesda, Maryland on August 11-13, 2023.

The Update from the ASHP Commission on Credentialing presentation was presented live at the National Pharmacy Preceptors Conference and will be presented at the Midyear Clinical Meeting.

The full PowerPoint presentation will be available on the ASHP website after the Midyear Clinical Meeting in December.

The following voted actions by the Commission on Credentialing were recently approved by the ASHP Board of Directors:

Voted To Approve:

- To approve appointment of new, changes and provisionally appointed residency program directors
- To approve the updates to the ASHP Regulations on Accreditation of Pharmacy Residencies.

Of special note, the regulation changes include the following language related to operating an unaccredited residency alongside an accredited program:

**Unaccredited Pharmacy Residency Program:** A pharmacy residency program that does not meet the above definitions. ASHP accredited or candidate-status pharmacy residency programs are prohibited from operating any unaccredited pharmacy residency program of the same or similar type at any practice site used by ASHP accredited or candidate status residency programs.

- To approve updates and clarifications to the ASHP Accreditation Standard for Postgraduate Pharmacy Residency Programs. (See posted updated version from August 2023 COC meeting)
  
  Including the following Guidance Addition to 4.7.a:
  
  A PGY2 resident may participate in the layered learning model for teaching and evaluating PGY1 residents during their learning experiences only if a qualified preceptor is also assigned to the experience.

  PGY2 Residents do not meet preceptor eligibility and qualifications and are not to be added to PharmAcademic™ as a preceptor. (see also PharmAcademic update section)

- To approve the designation of two critical factors for automatic, maximum one-year accreditation decision and the proposed changes to approved critical factors.
Standard 4.1.b A sufficient complement of eligible and fully qualified preceptors to ensure appropriate training, supervision, and guidance to all residents to fulfill the requirements of The Standard.

Standard 4.3.a PGY2 RPDs must maintain BPS certification in the specialty area when certification is offered in that advanced area of practice

• PGY1 CAGOs Approval – approved at special October COC meeting.

Updated Documents and Revisions Posted to Website

ASHP Regulations on Accreditation of Pharmacy Residencies - October 2023

ASHP ACCREDITATION STANDARD FOR POSTGRADUATE PHARMACY RESIDENCY PROGRAMS – October 2023

PharmAcademic™ Notes and Tips

PharmAcademic Release Notes 9.2023

• Removal of Resident Summative Self-Evaluations from the evaluation schedule for programs utilizing the International Standard.

• Removal of fields that are no longer used in PharmAcademic:
  • Physical Address in My Profile was not visible to users
  • Multi-site Status (Manage Program > Details tab) was not used and it caused confusion

• Updates to the alert that is displayed when programs change the RPD. New text: “You must contact ASD at asd@ashp.org to permanently change the RPD. Additional information and the anticipated timeline can be found on the ASHP Accreditation Services website. Click Next to continue to update PharmAcademic.”

• Updates to the Overall Evaluation Status reports to ensure inclusion of cosigns for evaluations scheduled outside of a learning experience.

• Updates to limit access to download the Export to Excel report on the Preceptors and Staff tab. The following user roles now have access: RPD, Designee, RAC, and Surveyor.

• Small updates and minor bug fixes to the electronic Academic and Professional Record.
  • Standardize date format on all pages
  • Fixed incorrect validation on printed APR
  • Added line between sections on printed APR

• Correction of an issue allowing new users to be saved without a first and last name.

• Correction of an issue causing an incorrect country code to be saved for Canadian password authentication numbers.
• Correction of an issue preventing use of emailed password reset codes if two people request a password at the same time.
• At the August 2023 Commission on Credentialing (COC) meeting, the following update to Standard 4.7a guidance was approved:
  A PGY2 resident may participate in the layered learning model for teaching and evaluating PGY1 residents during their learning experiences only if a qualified preceptor is also assigned to the experience. PGY2 Residents do not meet preceptor eligibility and qualifications and are not to be added to PharmAcademic™ as a preceptor.
  This supports the layered learning model, but also acknowledges that residents do not meet eligibility criteria to serve as preceptors.

Pursuant to this action programs with PGY2 residents who are listed as preceptors in PharmAcademic are not in compliance with Standard 4.7a. Please remove PGY2 residents from learning experiences where they are listed as preceptors.

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News (You Can Use): ASHP Accreditation Fees

ASHP Accreditation Services Office distributes accreditation fee invoices electronically by email to residency programs annually in mid-November. The invoices were released between November 13th and 17th, 2023. The invoices are emailed to one primary residency program director of record for a single site and for sites with more than one accredited program. Residency program directors of programs in pre-candidate status will receive an invoice by email also. Make sure that communications from ASHP email addresses are allowed and not blocked.

ASHP publishes the annual fee schedule under “Applying for Accreditation” by August each year. Find the 2024 fee schedule here.

Should you have any questions related to your invoice after receipt, please contact ASHP Customer Service (custserv@ashp.org) or ASHP Accounts Receivable (AR@ashp.org) or by calling 1-866-279-0681 with your organization name and address, order number and 5-digit ASHP program ID code.

Residency Program Director and Organizational Changes

WHAT IS THE PROCESS WHEN WE HAVE A RESIDENCY PROGRAM DIRECTOR (RPD) CHANGE?

Programs that have RPD changes must submit information to ASHP in accordance with Regulations on Accreditation of Pharmacy Residencies.

The RPD’s current academic and professional record (APR), curriculum vitae, and the information below must be submitted by email to ASD@ashp.org:

• Name and credentials of the RPD
  • This will be how your name and credentials will be displayed in the online residency directory, so please be complete.
• Effective date of RPD change
• ASHP 5-digit program number
• Program type
• Address
• Email
• Phone number

The submitted APR must coincide with the 2023 harmonized accreditation standard. ASD will accept either a downloaded PharmAcademic APR OR this completed form. Older/prior APR versions and handwritten forms will NOT be accepted. RPDs are encouraged to remove track changes from the APR, and ensure all internal abbreviations are defined.

All RPD changes must be reviewed by the Commission on Credentialing (COC) at their twice-yearly meetings (March and August). After COC review, all actions must undergo approval by the ASHP Board of Directors (BOD). Formal communication from the Vice President of Accreditation Services is distributed following COC and BOD review. RPDs should manage the program as necessary prior to receipt of formal communication. For example, the new program director can be updated within PharmAcademic prior to formal communication from ASHP.

WHAT IS THE PROCESS WHEN WE HAVE A DEPARTMENTAL LEADERSHIP, ORGANIZATIONAL LEADERSHIP, AND/OR ORGANIZATIONAL NAME/OWNERSHIP CHANGES?

Accreditation Services must be notified within 30 days of substantial changes such as departmental and/or organizational leadership, organizational name/ownership in accordance with Regulations on Accreditation of Pharmacy Residencies.

For pharmacy or organizational executive changes, the DOP/CEO’s information below must be submitted by email to ASD@ashp.org:

• Name and credentials of the individual
  • This will be how the name and credentials will be displayed in the online residency directory, so please be complete.
• ASHP 5-digit program number(s)- one request can be submitted for organizations with multiple programs
• Address
• Email address
• Phone number

Organizational name/ownership changes are to be submitted to ASD@ashp.org and must include the new information and the ASHP 5-digit program number(s) impacted.
Residency Program Director (RPD) Mentor Program

During the 2022-2023 residency year, ASHP Accreditation Services Division (ASD) piloted a residency program director (RPD) mentorship program to connect new and experienced RPDs. The pilot included 256 mentees and 136 mentors matched primarily based by program type.

Recruitment for the second cohort of mentors and mentees is currently underway. Matched results are planned to be released prior to the Midyear Clinical Meeting (MCM). We are pleased to announce the first RPD Mentor/Mentee Meet and Greet will be held at the MCM on Monday, December 4 from 4:30-5:30 PM in ACC North, 100 level. Please mark your calendars to attend this event and meet with other mentees and mentors.

Questions about the RPD Mentorship Program should be directed to Michelle McCarthy in Accreditation Services at mmccarthy@ashp.org.

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Surveyor Tips: In the Know

Accreditation Survey Preparation and Response Resources

There are a number of new resources on the Accreditation Services website geared towards the accreditation survey process.

Pre-Survey Materials

Expectations for submission of pre-survey materials have changed with the new accreditation standard and to reflect technology in Accreditation Services. Detailed instructions and materials necessary to prepare for your survey can be found in Residency Accreditation Survey Readiness. Therefore, all RPDs should review the information on how to compile and submit your pre-survey materials as early as the first contact from your designated lead surveyor to schedule your survey(s). All survey materials are to be submitted electronically through the same portal as your online residency directory listing (https://accreditation.ashp.org/). Organizations with multiple residency programs being surveyed at the same time will have slightly different workflow for pre-survey materials submissions to optimize efficiency and reduce repetitive work for program directors. Please continue to check the Residency Accreditation Survey Readiness website for updated information or reach out to your lead surveyor.

Academic and Professional Records in PharmAcademic™

Programs using PharmAcademic™ for ALL preceptor Academic and Professional Records (APRs) will not be required to submit preceptor APRs as part of the survey pre-survey materials. For those that do not store ALL preceptor APRs in PharmAcademic™, APRs for all preceptors will need to be compiled, alphabetized, and submitted in the pre-survey materials as a separate bookmarked PDF.
Survey Response Materials

Following an accreditation survey, programs have approximately 75 days to prepare and submit a response to all findings of non- and partial compliance. Responses are reviewed by the Commission on Credentialing to determine accreditation/ reaccreditation decisions. New resources have been created to support programs in the preparation of their report responses. These can be found at After an Accreditation Site Survey. As described above, responses are submitted electronically through the same portal as the online residency directory listing (https://accreditation.ashp.org/). Processes have also been streamlined for organizations submitting survey responses when more than one program was surveyed. Please continue to check After an Accreditation Site Survey website for updated instructions or reach out to your lead surveyor.

Resources have been created for programs responding to a survey report after the survey or progress reports as designated (i.e., 1 year, 4 years) by the COC. These resources suggest example documents to be sent with report responses. Documents are divided into programs surveyed or responding to surveys conducted prior to July 1, 2023, and surveys conducted on the 2023 standard (after July 1, 2023). The resources below can be found here.

- Example Documents to be Sent with a Report Response - Programs Surveyed Pre-July 2023
- Example Documents to be Sent with a Report Response - Programs Surveyed on 2023 Standard

Clarification - Preceptor Qualifications 4.6.c

The standard states: Participant in the provision of wellness program(s), health fair(s), health-related consumer education class(es), and/or employee wellness/disease prevention program(s).

We have received several questions on which activities would qualify as professional engagement in this example or category. Pharmacist preceptors must be involved in providing or conducting an activity that will benefit patients, employees of the site and/or consumers as opposed to themselves. An example that would count is conducting a smoking cessation program; running a 5k to benefit XX disease or participating in your facilities health challenge to walk more steps are examples that would not count.

Currently the APR form (both paper and in PharmAcademic™) do not have the words “in the provision of a wellness program, etc. This will be changed soon online but please be aware.
News: ASHP Foundation

2023 Program Award Recipient
Houston Methodist Hospital
PGY2 Critical Care Pharmacy Residency Program
Houston, Texas

2023 Preceptor Award Recipient
Jennifer Cole, PharmD, BCPS, BCCCP, FCCP, FCCM
Veterans Healthcare System of the Ozarks
Fayetteville, Arkansas

2023 New Preceptor Award Recipient
Kellie Goodlet, PharmD, BCPS, BCIDP, BCTXP
St. Joseph’s Hospital and Medical Center
Glendale, Arizona

Residency Excellence Educational Series and Webinars
Learn award-winning strategies to develop your program, preceptors, and residents from past award recipients. Continuing education credits for pharmacists are available for the Educational Series from current and past awardees on the ASHP Foundation webpage.
News: ASHP New Practitioner Forum

The ASHP Midyear Clinical Meeting will have a Resident and New Practitioner Programming track on Sunday, Dec. 3, from 8:00-3:30 p.m.

Resident Resources Webpage-NEW

The New Practitioners Forum has valuable resources to support residents throughout the year. Share the newly created Pharmacy Resident Resources webpage with your residents for tools to help them succeed, including rotation guides, project templates, research resources, and more.

After a Suicide: Toolkit for Pharmacy Residency Programs

ASHP recently partnered with the American Foundation for Suicide Prevention (AFSP) to create two “After a Suicide” toolkits for support members in the immediate aftermath of a pharmacy resident or student death by suicide. These resources contain implementable strategies to assist individuals and teams in crisis as they process, grieve, and attend to community response.

ASHP Call for Recommendations for Committee Appointments

Volunteer to serve on an ASHP council or committee for the 2023-2024 term. Members interested in serving must complete the Appointment Recommendation Submission Form by Nov. 15. Encourage your residents to consider applying to a council or the New Practitioners Forum Executive Committee.

NEWS: Accreditation Services

The Accreditation Services Office (ASO) is pleased to introduce the following new lead surveyor:

Douglas Covey, PharmD, MHA, FCCP

Douglas F. Covey is a new contract lead surveyor for ASHP. Doug is a graduate of the University of Florida College of Pharmacy. He earned an MHA from the University of South Florida. Prior to becoming a Lead Surveyor with ASHP, Doug was employed for over 30 years by the Veterans’ Health Medical Center in Tampa, Florida. He was the Supervisor for Ambulatory Care Clinical Pharmacy services and PGY-2 Ambulatory Care Residency Program Director. During his tenure at the V.A. he grew the program to over thirty ambulatory clinical specialists in primary care and specialty areas. In addition, for 25 years he was an associate professor, and Assistant Director for the University of Florida’s Working Professional (non-traditional) Pharm.D. program. Doug had served on the Board of Directors for the Florida Society of Health-System Pharmacists (FSHP), member and then Chair of the inaugural BPS Ambulatory Care Council charged with developing certification for ambulatory care specialists (BCACP), and Chair of the ACCP Ambulatory Care PRN group. Doug is well known to ASHP Accreditation Services having been a practitioner surveyor since 1995, served as a member of the Commission on Credentialing (2007-2010), and assisted in developing the initial PGY2 Ambulatory Care residency CAGOs.
Available from ASHP


Stand out in a competitive field with ASHP’s modern guide that offers first-hand advice, interview guidance, warnings and effective techniques to help students stand out in their hunt for postgraduate residency or fellowship.

Inside you will find answers to your top questions, including:

- When do I start planning my residency strategy—and how?
- How can I set up a timeline and task list to keep myself on target for success?
- How can I ace the interview process?
- What should I have in my portfolio?
- What happens if I don’t make the match?

New in this Edition:

- Expanded information on interview preparation to include both virtual and on-site formats
- Lists of residency interview questions students should consider asking and may be asked during interviews
- New literature and insights on diversity aspects to consider when selecting a program
- Updated content from established and emerging experts in postgraduate training in pharmacy

The authors, along with faculty and clinicians across the country, share their effective techniques with you in this updated edition. Let their experience and understanding of the process guide you through each step toward your professional future.
**ASHP's Competency Assessment Center for Preceptors**

Ensure faculty members or preceptors involved in pharmacy student practice experiences (IPPES and APPES) and/or residency programs have the ongoing knowledge and skills needed to meet their responsibilities to the professional program.

ASHP’s competency management subscription, PCAC for Preceptors, includes online competencies and initial skills assessments to manage and monitor competency completion among individuals serving as pharmacy preceptors. This fully online training is comprised of 23 key competencies on a variety of topics related to precepting students and residents including:

- Educational Theory
- Telehealth Strategies
- Accreditation Standards
- Precepting Strategies

**Includes 11+ CE hours.**

Each competency contains a learning activity, assessment exam, and competency assessment checklist. Whether you have a question about features or pricing, our team is ready to answer all your questions. Learn more at [ashp.org/pcac](http://ashp.org/pcac)