Thanks for making this a very well attended National Pharmacy Preceptors Conference! The National Pharmacy Preceptors Conference was held October 11-13 at the Hilton Anatole, Dallas, Texas. The conference was attended by over 570 participants and included residency training program directors, coordinators, preceptors for both residents and students, pharmacy administrators and anyone interested and involved in pharmacy education. In addition to Residency Program Design and Conduct (RPDC) workshops and informative educational sessions, a networking poster session and reception was held for preceptors to share innovations in residency training and pharmacy student education and was a great success!

Save the date for the 2019 National Pharmacy Preceptors Conference: October 17-19, 2019 in Dallas, Texas

The submission site for submitting proposals for the 2019 National Pharmacy Preceptors Conference opens November 15, 2018 and closes on January 15, 2019. Learn more
Pre-Meeting Workshops: Residency Program Design and Conduct (RPDC)

Don’t Miss the New RPDC Workshops! Our newly redesigned Residency Program Design and Conduct (RPDC) workshops are customized for the various stages of a residency program. These “hands-on” workshops provide an intensive, in-depth review of current standards, competency areas, and educational goals and objectives for residency program structure, orientation, learning experiences, preceptor roles, evaluation, resident development plans, and continuous program improvement. Each workshop will include information, examples, scenarios, resources, idea-sharing and time for questions and answers. You will definitely not want to miss the first opportunity to get up close and personal with the PGY1 or PGY2 Accreditation Standards. The RPDC Workshops will be held on Saturday December 1st, 2018. There is an additional fee to attend these workshops. Deadline for workshop registration is November 26, 2018 and seating is limited. Click here for more information on registration.

Pre-Meeting Workshops

Saturday, December 1
8:00 a.m. – 5:00 p.m.
Residency Program Design and Conduct (RPDC)
RPDC A: PGY1 New Programs (Limit 80 participants)
RPDC B: PGY1 Existing Programs (Limit 100 participants)
RPDC C: PGY2 New and Existing Programs (Limit 80 participants)
Workshop Fee: $390 (lunch and break included)

MCM18: Residency and Accreditation Related sessions

Session Schedule & Itinerary Planner, Pharmacy Residency and Technician Training Activities Learn More

Meeting room assignments can also be found on the ASHP LIVE! App

The ASHP LIVE! app is available in app stores for iPhone, iPad, and Android. Use this multi-event app for all of ASHP’s conferences. The 2018 Midyear meeting content will be available by November 15. Download the app today.

Saturday, December 1
6:30 p.m. – 7:30 p.m.
Pharmacy Residency Excellence Awards Presentation and Reception Marriott, Lobby Level, Grand Ballroom E
Sunday, December 2

**Pharmacy Technician Training Program Directors and Instructors**

1:00 p.m. – 2:00 p.m. Pharmacy Technician Training Program Directors and Instructors Meeting
Anaheim Convention Center NORTH, 100 Level, Room 152

2:00 p.m. – 3:00 p.m. Pharmacy Technician Training: New ASHP/ACPE Pharmacy Technician Education and Training Accreditation Standards For 2019
Anaheim Convention Center NORTH, 100 Level, Room 152

**Residency Program Directors and Preceptors**

12:00 p.m. – 1:00 p.m. PhORCAS: How Programs Can Optimize the WebAdMIT™ Portal within PhORCAS
Anaheim Convention Center NORTH, 100 Level, Room 162

1:00 p.m. – 2:00 p.m. Getting Started and Applying for Accreditation-Finding the Pathway and Taking the Right steps
Anaheim Convention Center NORTH, 100 Level, Room 161

2:00 p.m. – 3:00 p.m. Using PharmAcademic™ to Support Resident Learning
Anaheim Convention Center NORTH, 100 Level, Room 162

3:00 p.m. – 5:00 p.m. Residency Program Directors and Preceptors Town Hall: Updates from the Commission on Credentialing
Anaheim Convention Center, Level 3, Room 303b

Monday, December 3

6:30 a.m. – 9:00 a.m. Veterans Affairs Residency Open Forum
Anaheim Convention Center NORTH, 100 Level, Room 152

1:00 p.m. – 4:00 p.m. Residency Showcase™
Anaheim Convention Center, Level 1, Hall C

4:30 p.m. – 5:30 p.m. Community Pharmacy Residency Open Forum
Anaheim Convention Center, Level 2, Room 210b

4:30 p.m. – 5:30 p.m. Regional Residency Conference Planners Meeting
Anaheim Convention Center, Level 2, Room 209b

Tuesday, December 4

8:00 a.m. – 11:00 a.m. Residency Showcase™
Anaheim Convention Center, Level 1, Hall C

10:00 a.m. – 11:00 a.m. Ask the Pharmacy Residency Accreditation Surveyors Roundtable Discussion
Anaheim Convention Center, Level 2, Room 202a

1:00 p.m. – 4:00 p.m. Residency Showcase™
Anaheim Convention Center, Level 1, Hall C
2:00 p.m. – 3:00 p.m.  Ask the Pharmacy Residency Accreditation Surveyors Roundtable Discussion Anaheim Convention Center, Level 2, Room 202a
4:30 p.m. – 5:30 p.m.  Managed Care Pharmacy Residency Open Forum Anaheim Convention Center, Level 2, Room 208a

Residency Showcase Tips and Reminders

Residency Showcase 2018 is right around the corner! Be sure that you are doing everything you can to prepare by using the checklist below.

✔ Review your program’s information in the new program listing portal. The program listing portal link is the second bullet on the Residency showcase information page. If you need assistance, please review the instructions. Accurate information will ensure that prospective residents can find you in the showcase.

✔ Check your organization’s name on the Floor Plan, which is how it will appear in on-site signage.

✔ Review information on the residency showcase information page, including information on shipping, lead retrieval, ordering electric power for your booth, and much more.

✔ Visit the 2018 ASHP Midyear Clinical Meeting website to locate answers to any questions about your trip and experience at the meeting.

✔ Plan for booth set up. Individuals must be registered for the Midyear Clinical Meeting to gain access and to participate in the Residency Showcase. Set up times are as follows:
  • Monday PM session (1 p.m. – 4 p.m.) – Set up: 12:00 p.m. – 12:45 p.m.
  • Tuesday AM session (8 a.m. – 11 a.m.) – Set up: 7:00 a.m. – 7:45 a.m.
  • Tuesday PM session (1 p.m. – 4 p.m.) – Set up: 12:00 p.m. – 12:45 p.m.

If you have any questions or concerns, please contact us at showcase@ashp.org

NEWS: Residency Directory Self Service Portal – NOW LIVE

On November 1, 2018 the new Self Service Portal for the Online Residency Directory was launched. The Self Service Portal allows Residency Program Directors (RPDs) to update program demographic information in the Residency Online Directory. Please note that only RPDs can modify their data through the Self Service Portal. Updates occur in near real time eliminating the historical delay in updating program information and its availability in the online directory.

In addition, enhancements have been made to the Residency Online Directory improving its search capability. Residency applicants can now search multiple program characteristics simulta-
neously and take advantage of Google mapping to geographically locate residency programs. The update also makes the online directory mobile responsive.

Program demographic changes are completed in the ASHP database and reflected in the Online Directory. The database is now live and accessible. The primary fields allowing edit include: application deadline, duration, number of positions, interview information, residency special features, stipend, fringe benefits, special requirements for acceptance, training site type, number of pharmacist/non pharmacist staff, total beds, average census, and whether the site is a multisite program.

Please note that all demographic fields do not allow editing. For example, a change in RPD requires review and approval by the Commission on Credentialing (COC) so this field does not allow online changes. Requests for change to an RPD are sent to the Accreditation Services Office for processing, and following COC approval, changes are reflected in the online directory. This requirement remains unchanged with the launch of the Self Service Portal. See Reminders below.

Residency program directors received a message from: accred_website@ashp.org to begin the process and receive a password. Please follow the instructions on how to reset your password and begin making your directory changes.

The URL to the LINK to the ASHP Residency Program Self Service Portal.

If you experience any technical problems or have any questions please send a message to asd@ashp.org with the SUBJECT: Self Service Portal Problem.

REMINDERS:

Programs that were in pre-candidate status who now have a resident should send in a candidate application to asd@ashp.org

Directors of accredited programs must submit written notification of substantive changes to the residency program to ASHP’s Director, Accreditation Services Division, within 30 days of the change.

Substantive changes include changes to the leadership (i.e, changes in residency program director or chief/director of pharmacy), content and construct of the program, organizational ownership or accreditation. Residency program directors of multiple-site programs must get approval from ASHP’s Accreditation Services Division prior to adding or removing a site. Notification forms are posted on the ASHP website. Any substantive change in the organization of a program may be considered justification for re-evaluation of the program and/or a site survey.

Learn More

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PhORCAS/WebADMIT™ Updates

Pharmacy Online Residency Centralized Application Service

PhORCAS, the Pharmacy Online residency Centralized Application Service opened for applicants on November 5th at 3 pm. The ASHP website includes new information regarding PhORCAS for applicants, programs and reference writers for this year. Information regarding how PhORCAS can
save applicants time, effort, and money can also be found on the website. Also please close out any positions in PhORCAS that are early committed to avoid applicants applying to positions that are not available. (See next section on the Early Commitment Process.)

WebADMIT is the selection portal of PhORCAS that allows residency program directors and preceptors to sort resident applicant information and has been completely revamped this year with the implementation of enhanced WebAdMIT software. WebAdMIT turbo charges the previous selection portal capabilities for programs and adds in a wealth of brand new features such as facilitating interview scheduling, integration of scoring models, custom access rights on a per user basis, a single sign-on for users with multiple programs within an organization, and much more. A session will be held at the Midyear Clinical Meeting at 12 noon on Sunday December 2nd from 12 noon -1pm, come learn how WebAdMIT can help your program improve the efficiency of the residency selection process for the current application season.

Reminder: Early Commitment Process Deadline – December 14, 2018

To learn more about the rules for participation in the Early Commitment Process, please review the information from the National Matching Service at the following link.

PGY2 residency programs may only offer early commitment to PGY1 residents who are in programs sponsored by the same organization that sponsors the PGY2 program. Under certain very limited conditions, PGY2 programs may also offer early commitment to PGY1 residents from an affiliated organization. To determine if your organization meets the criteria established by ASHP for an affiliated organization that can offer early commitment to a PGY1 resident, please email Accreditation Services at asd@ashp.org

Programs that fill all their positions through the Early Commitment Process must access the PhORCAS system as soon as possible to close the program for applications, so that other applicants will not be able to apply to the program. However, these programs should not withdraw themselves in the NMS Match System, as this will be done by NMS when the Early Commitment letter of agreement is received and processed by NMS.

Positions available in participating PGY2 programs that are not removed from the Match through the Early Commitment Process by the December 14, 2018 deadline must be offered through the matching process, and applicants interested in such positions must register for and participate in the Match.

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Important Dates for 2019 National Matching Service – Two Phase Match

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 1, 2018</td>
<td>List of ASHP Match programs available.</td>
</tr>
<tr>
<td>December 14, 2018</td>
<td>Final date for receipt at National Matching Services, Inc. of letters of agreement and fees for the early commitment of PGY2 positions to current PGY1 residents.</td>
</tr>
<tr>
<td>Date</td>
<td>Event Description</td>
</tr>
<tr>
<td>---------------------</td>
<td>-----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>December 31, 2018</td>
<td>Recommended date by which applicants should register for the Match.</td>
</tr>
<tr>
<td>February 1, 2019</td>
<td>By this date instructions for submitting Rank Order Lists and obtaining Match results will be available to applicants and Program Directors registered to participate in the Match.</td>
</tr>
<tr>
<td>February 11, 2019</td>
<td>Beginning on this date applicants and programs will be able to submit Rank Order Lists for Phase I of the Match.</td>
</tr>
<tr>
<td>February 28, 2019</td>
<td>Final date on which applicants can register to participate in Phase I of the Match.</td>
</tr>
<tr>
<td>March 1, 2019</td>
<td>Phase I Rank Order List Deadline.</td>
</tr>
<tr>
<td>March 15, 2019</td>
<td>Results of Phase I Match released to applicants and program directors. Program Directors must send letters of confirmation no later than April 14, 2019, 12:00 EST. The list of programs with available positions for Phase II will be provided on the Match website. Applicants who are not matched to a position in Phase I, and those who did not participate in Phase I, will be able to use PhORCAS to prepare applications beginning March 15 following release of Phase I Match results.</td>
</tr>
<tr>
<td>March 19, 2019</td>
<td>Beginning at 9:00am EST, applicants who either did not obtain a position in the Phase I Match or did not participate can submit applications to programs participating in Phase II Match.</td>
</tr>
<tr>
<td>March 25, 2019</td>
<td>Beginning on this date, applicants and programs will be able to submit Rank order lists for Phase II of the Match.</td>
</tr>
<tr>
<td>April 2, 2019</td>
<td>Final date on which applicants can register to participate in Phase II of the Match.</td>
</tr>
<tr>
<td>April 3, 2019</td>
<td>Phase II Rank Order List Deadline.</td>
</tr>
<tr>
<td>April 10, 2019</td>
<td>Results of Phase II of the Match released to applicants and Program Directors Program Directors must send letters of confirmation no later than May 10, 2019 12:00 EST. The list of programs with available positions after Phase II of the Match will be provided on the Match website. Applicants who do not obtain a position in the Match will be able to prepare and submit applications for programs that have available positions.</td>
</tr>
<tr>
<td>April 11, 2019</td>
<td>Date for programs with available positions to begin making offers to applicants.</td>
</tr>
</tbody>
</table>

Read more about the [2019 ASHP Match process here](#).
Statistics from the 2018-19 Class

Match Total number of applications submitted: 79,510
Average number of applications per applicant: 10
Number of individual reference writers: 48,760
Number of references submitted: 78,043

PharmAcademic™ Update: Release Notes Fall 18

August 2018

New Email Notification for Cosign Comment
If cosign comments are entered in PharmAcademic™, an email notification will now be sent to the Evaluator of the evaluation. The cosign comments will be included in the email message.

Residency Policies
RPD/Designees can add files to detail the residency program’s policies on a new Policies tab.

Updated Reports to Display past Residency Year’s Data
The following key residency reports now allow you to pull data from past residency years.

• Residents Master Schedule
• Send Back for Edit History
• Overall Evaluation Status

Required/Elective Displayed on Learning Experience Page and Report
In preparation for the new annual survey in PharmAcademic, the Required/Elective learning experience categories are more visible due to being added to the Learning Experience grid and to the “Download List” report.

September 2018

Residency Policies
Now Available: RPD/Designees can add files to record the residency program’s policies. This is now available for RPDs and Designees by going to Manage Program > Tools > Manage Program Policies.

Development Plan Templates in PharmAcademic™
Signature and Date fields have now been added to the Development Plan templates in PharmAcademic™.
Annual Residency Accreditation Report

The Annual Residency Accreditation Report was delivered to each RPD’s task list on Monday, 9/17 with a due date of 10/1. The RPDs received a PharmAcademic™ notification as well as a communication from McCreadie Group with a help video and document. Stay tuned for information obtained from the first report.

Commission On Credentialing (COC) Meeting Highlights

Executive Summary of Length of Accreditation Granted to Programs at the August 2018 Meeting

<table>
<thead>
<tr>
<th>Residency</th>
<th>Total #</th>
<th>Conditional Accreditation</th>
<th>1yr</th>
<th>2yr</th>
<th>3yr</th>
<th>4yr</th>
<th>5yr</th>
<th>6yr</th>
<th>Continue Accreditation</th>
<th>Defer Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>105</td>
<td>0</td>
<td>12</td>
<td>0</td>
<td>40</td>
<td>0</td>
<td>0</td>
<td>53</td>
<td>X</td>
<td>0</td>
</tr>
<tr>
<td>Reaccreditation</td>
<td>86</td>
<td>0</td>
<td>6</td>
<td>0</td>
<td>21</td>
<td>0</td>
<td>0</td>
<td>59</td>
<td>X</td>
<td>0</td>
</tr>
<tr>
<td>Midterms</td>
<td>134</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td>133</td>
<td>0</td>
<td>2</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Special Cases</td>
<td>86</td>
<td>2</td>
<td>9</td>
<td>16</td>
<td>50</td>
<td>2</td>
<td>3</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>TOTAL residencies</td>
<td>411</td>
<td>2</td>
<td>27</td>
<td>16</td>
<td>111</td>
<td>2</td>
<td>3</td>
<td>112</td>
<td>133</td>
<td>3</td>
</tr>
</tbody>
</table>

Residency Program Statistics:

- Conditional Accreditation (2) 0.49%
- Defer Accreditation (3) 0.73%
- Continue Accreditation (133) 32.36%
- 1 year Accreditation (27) 6.57%
- 2 year Accreditation (16) 3.89%
- 3 year Accreditation (111) 27.01%
- 4 year Accreditation (2) 0.49%
- 5 year Accreditation (3) 0.73%
- 6 year Accreditation (112) 27.25%

COC Decisions approved by the ASHP Board of Directors:

VOTED: To approve the following Residency Standards, Regulations and Competency Areas, Goals and Objectives documents and revisions:

- The PGY2 Clinical Pharmacogenomics Pharmacy Residency Competency Areas, Goals and Objectives appendix document.
• The PGY2 Neurology Pharmacy Residency Competency Areas, Goals and Objectives appendix document.
• The PGY2 Health System Pharmacy Administration and Leadership Pharmacy Residency Competency Areas, Goals and Objectives along with the Specialty Pharmacy and Community-based selective competency areas.
• The PGY2 Emergency Medicine pharmacy residency Competency Areas, Goals, and Objectives Appendix document minor revisions.
• To approve the PGY2 Medication-Use Safety and Policy pharmacy residency Competency Areas, Goals, and Objectives without the Appendix document. (Note: The new set of CAGOs for this PGY2 residency practice area will be sent to program directors and stakeholders for review and comment. This set and the Appendix shall be presented at the March 2019 Commission Meeting).
• The PGY1 Managed Care Pharmacy Residency Elective Competency Areas, Goals and Objectives.
• The PGY1 Community-based Pharmacy Residency Guidance Document revisions.
• The name change of the PGY2 Investigational Drug Services Pharmacy Residency to Investigational Drug and Research Pharmacy Residency program.
• The discontinuation of PGY2 Nuclear Medicine Pharmacy as an advanced area of specialty PGY2 pharmacy residency training.
• To sunset the current PGY2 Nutrition Support Pharmacy residency program at the completion of its current accreditation cycle and to not accept any new applications for PGY2 Nutrition Support Pharmacy residency programs. *submission and review of an appeal to this decision is pending (anticipate a review/vote August 2019 COC).

Other COC actions approved by the ASHP Board of Directors:

• To approve the eight-year full cycle accreditation process including the requirement for all programs to complete an annual accreditation report; the establishment of an internal review committee for evaluation of reports that identify substantive program, organization, or staff changes that may signal a program needing assistance or further review; and a change in accreditation decisions to one and eight years.
• To approve appointment of new residency program directors, changes in appointment of residency program directors and provisionally appointed residency program directors.
• The Commission reviewed and approved several modifications to Guidance Document language for the PGY1 and PGY2 standards, specifically:
  • Revisited and amended guidance for residency certificates (Standard 2.8)
  • Revisited and enhanced the specific guidance recommendations for preceptor qualifications (Standard 4.8 and 4.8c)

**Updated Documents and Revisions Posted to Website**

Updated guidance documents can be found posted [here](#).
### Most Common Citings – NEW PGY2 Standards

#### New PGY2 Standard: Top 5 Citings by Frequency Cited

<table>
<thead>
<tr>
<th>Standard Number</th>
<th>Standard Verbiage</th>
<th>Percent of Time Cited</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.4d(1)</td>
<td>At the end of each learning experience, residents receive, and discuss with preceptors, verbal and written assessment on the extent of their progress toward achievement of assigned educational goals and objectives, with reference to specific criteria.</td>
<td>92%</td>
</tr>
<tr>
<td>3.3c(1)a</td>
<td>Learning experiences include a general description, including the practice area and the roles of pharmacists in the practice area.</td>
<td>73%</td>
</tr>
<tr>
<td>3.4e(2)</td>
<td>On a quarterly basis, the RPD or designee assesses residents’ progress and determines if the development plan needs to be adjusted.</td>
<td>71%</td>
</tr>
<tr>
<td>3.3c(1)(d)</td>
<td>For each objective, the learning experience contains a list of learning activities that will facilitate its achievement.</td>
<td>70%</td>
</tr>
<tr>
<td>1.7</td>
<td>Requirements for successful completion and expectations of the residency program are documented and provided to applicants invited to interview, including policies for professional, family, and sick leaves; the consequences of any such leave on residents’ ability to complete the residency program; and, for dismissal from the residency program.</td>
<td>68%</td>
</tr>
</tbody>
</table>

#### New PGY2 Standard: Top Items Cited Related to Program Policies

<table>
<thead>
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<th>Standard Verbiage</th>
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</tr>
</thead>
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<td>1.7</td>
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<td>68%</td>
</tr>
<tr>
<td>2.7a</td>
<td>The RPD documents residents’ completion of the program’s requirements.</td>
<td>57%</td>
</tr>
<tr>
<td>1.6</td>
<td>Consequences of residents’ failure to obtain appropriate licensure either prior to or within 90 days after the start date of the residency must be addressed in written policy of the residency program.</td>
<td>56%</td>
</tr>
<tr>
<td>2.4b</td>
<td>Residents’ acceptance of these terms and conditions, requirements for successful completion, and expectations of the residency program is documented prior to the beginning of the residency.</td>
<td>48%</td>
</tr>
</tbody>
</table>

#### New PGY2 Standard: Top Cited Items - Program Structure & Preceptors

<table>
<thead>
<tr>
<th>Standard Number</th>
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</thead>
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<tr>
<td>3.4d(1)</td>
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<td>92%</td>
</tr>
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<td>3.3c(1)a</td>
<td>Learning experience descriptions include a general description, including the practice area and the roles of pharmacists in the practice area.</td>
<td>73%</td>
</tr>
<tr>
<td>3.4e(2)</td>
<td>On a quarterly basis, the RPD or designee assesses residents’ progress and determines if the development plan needs to be adjusted.</td>
<td>71%</td>
</tr>
<tr>
<td>3.3c(1)(d)</td>
<td>For each objective, the learning experience contains a list of learning activities that will facilitate its achievement.</td>
<td>70%</td>
</tr>
</tbody>
</table>
New PGY2 Standard: Top Cited Items – Pharmacy Services

<table>
<thead>
<tr>
<th>Standard Number</th>
<th>Standard Verbiage</th>
<th>Percent of Time Cited</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.6g</td>
<td>The medication distribution system includes the following components (as applicable to the practice setting): a system for the safe use of all medications, (e.g., drug samples, high alert, look-alike/sound-alike, emergency preparedness programs, medical emergencies.)</td>
<td>62%</td>
</tr>
<tr>
<td>6.6k</td>
<td>The medication distribution system includes the following components (as applicable to the practice setting): a system ensuring accountability and optimization for the use of safe medication-use technologies.</td>
<td>51%</td>
</tr>
<tr>
<td>6.7b</td>
<td>The following patient care services and activities are provided by pharmacists in collaboration with other health-care professionals to optimize medication therapy for patients: prospective participation in the development of individualized medication regimens and treatment plans.</td>
<td>51%</td>
</tr>
<tr>
<td>6.2d</td>
<td>The medication distribution system includes the following components (as applicable to the practice setting): pharmacy services extend to all areas of the practice site in which medications for patients are prescribed, dispensed, administered, and monitored.</td>
<td>48%</td>
</tr>
<tr>
<td>6.7a</td>
<td>The following patient care services and activities are provided by pharmacists in collaboration with other health-care professionals to optimize medication therapy for patients: membership on interdisciplinary teams in patient care areas.</td>
<td>48%</td>
</tr>
</tbody>
</table>

Please refer to Spring 2018 for the Most Common PGY1 Citings.

NEWS: Technician Training Programs – Helping to meet staffing needs

Hospitals and Health systems are developing technician training programs to meet the staffing needs of their institutions and to elevate the practice of their technicians for patient safety and advancing pharmacist roles. They are taking a variety of different approaches in developing programs.

Nationally, just 7 of 261 ASHP-ACPE accredited or candidate status technician training programs are operated by a health system or hospital. University of Wisconsin Health, Cleveland Clinic School of Pharmacy Technology, and Indiana University Health have been operating programs for more than 5 years but now more institutions with residency programs are getting in the mix. Yale New Haven Hospital has just received its ASHP-ACPE accreditation and is the only accredited program in the Northeast. Duke University Health System Pharmacy Technology Training Program is the only accredited hospital program in the Southeast.

Many of the new programs that are seeking ASHP-ACPE accreditation are utilizing unique approaches to train and educate their technicians and meet the accreditation standards at the same time. One such example is Lee Health in Florida, a multihospital system that started their program due to a lack of trained pharmacy technicians in southwest Florida. Lee Health’s program is mainly delivered live, and includes 320 hours of didactic instruction, 200 hours of experiential learning and 80 hours of laboratory instruction. Avera Hospitals and Clinics located in South Dakota, Iowa, Minnesota, Nebraska and North Dakota is utilizing a unique, hybrid approach with onsite and vendor provided distance education. Mayo Clinics’ program is preparing their technicians for their sites nationwide (MN, FL, AZ) with a home developed program.
Several other health system and hospital programs are in the accreditation process and will have accreditation site visits this spring. The University of Wisconsin Health’s program started as a PGY2 HSPA resident’s project! Maybe this could be a consideration for one of your residents? Consider joining this growing trend of developing an ASHP-ACPE accredited technician training program at your site!

The timing is perfect with the new ASHP-ACPE Accreditation Standards for Pharmacy Technician Education and Training Programs effective January 1st.

Read More
Resources for starting a technician training program

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**Resident Visits to ASHP Headquarters**

On three days in October residents spent a day meeting staff, networking with peers and learning more about ASHP, its involvement in current pharmacy issues, and the role it can play in their professional lives. The Resident Visit Program is designed to be accessible by all residents regardless of geography and offers both a live and virtual components.

For more information

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**News: ASHP Foundation**

**2018 Pharmacy Residency Excellence Awards**

**Congratulations to the 2018 Awardees**

**2018 Program Award**
Methodist University Hospital – Methodist University Hospital PGY1 Pharmacy Residency
Memphis, TN

**2018 Preceptor Award**
Lisa Hall Zimmerman, B.S., Pharm.D., BCPS, BCNSP, BCCCP, FCCM
New Hanover Regional Medical Center
Wilmington, NC
2018 New Preceptor Award
Emily Kosirog, Pharm.D.
University of Colorado Skaggs School of Pharmacy
Aurora, CO

You are cordially invited to the Pharmacy Residency Excellence Awards Reception
Saturday, Dec 2nd
Pharmacy Residency Excellence Awards Presentation and Reception
Location: Grand Ballroom E, Meeting Room Level, Anaheim Marriott
Time: 6:30 - 7:30 p.m.

Residency Excellence Educational Series and Webinars
Learn award-winning strategies to develop your program, preceptors, and residents from past award recipients. Continuing education credits for pharmacists are available for the Educational Series are available on the ASHP Foundation webpage.
Access to webinar recordings from past awardees is also available separately (not for CE).

Pharmacy Residency Expansion Grant Program
The 2019 application cycle is now open.
The ASHP Foundation awards $25,000 grants to assist institutions with offering a new or expanded residency position. Institutions applying for the grant must agree to secure supplemental funds. The overarching goal of the ASHP Foundation Pharmacy Residency Expansion Grant Program is to expand the number of ASHP-accredited PGY1 and PGY2 pharmacy residency positions.
Application Submission Deadline: January 8, 2019

ASHP Foundation Accepting Applications for the 2019 Pharmacy Leadership Academy
The Pharmacy Leadership Academy is a one-year, seven-course program designed to help pharmacists develop the leadership skills necessary to meet the challenges of the changing healthcare environment. Expert faculty will explore key strategies to leading the pharmacy enterprise for both personal and organizational success. Learn more about this program and apply by February 14, 2019, for an early-bird rate!
Surveyor Tips: In the Know

ASO would like to thank everyone who completed the Residency Program Directors Needs Assessment Survey. Approximately 300 RPDs completed the survey. Your comments provided valuable information as we continue to develop resources to support our programs.

The following are your top 5 identified concerns:

1. Locating items/resources on the website
2. Preceptor development resources and examples
3. Knowledge and use of the CAGOs (Competency Areas, Goals and Objectives) and CAGO guidance documents
4. Knowledge and use of Standards and Standards Guidance Documents
5. RPD notification when Guidance Documents are updated. Respondents would also like to receive the Communique more often. (The Editorial Staff would like to thank you for your interest!)

Here are just a few improvements to date that address some of the needs identified:

1. A paperless system for submitting presurvey materials and post-survey responses.
2. Ongoing surveyor consistency initiatives.
3. Ongoing PharmAcademic enhancements with new features added based on feedback from end users and lead surveyors.
4. An ASHP Connect community has been launched for RPDs to share tools, expertise, and promote networking opportunities to meet your needs.
5. Website improvements: The Accreditation Services web pages are regularly updated (ongoing), content streamlined, and documents tagged for more effective search results to enhance the end user experience. There is a focused effort by ASHP to improve searchability and functionality of the website. This is an organizational priority.

ASO will keep you updated as improvements occur and new tools are developed to meet your needs. Thanks for the feedback!

Accreditation Services Office News

Farewell to Contract Surveyors

Retirements: Accreditation Services Office (ASO) would like to recognize the numerous contributions of contract lead surveyors, Carey Cotterell and Mike Edwards. Both will be missed by the ASO staff. Thank you for your contributions to our department and residency programs as a whole.
Let’s Stay in Touch
Accreditation Services Office (301) 664-8835 General Voicemail Number
E-mail: asd@ashp.org

All general inquiries, as well as requested updates and reports, should be e-mailed to our central e-mail address.

Mailing address:
American Society of Health-System Pharmacists
Attn: Accreditation Services Office
4500 East-West Highway, Suite 900
Bethesda, Maryland, 20814

Available from ASHP

3-Year Board Recertification Plans for Residency Program Directors.

ASHP’s 3-Year Board Recertification Plans are designed to take the guesswork out of tracking and purchasing individual recertification activities. Each plan provides more than the required number of recertification credit hours as outlined by BPS. While our plans provide everything necessary to maintain board certification status, they can also be used in conjunction with other recertification activities. BPS accepts recertification credit from multiple providers. 3-Year Recertification Plans are available for Ambulatory Care Pharmacy, Critical Care Pharmacy, Geriatric Pharmacy, Pediatric Pharmacy, and Pharmacotherapy. We offer flexible payment options including low monthly rates of $12/$24, and annual, or pay-in-full options. Enrollments in this program have grown exponentially year to year.

Learn more about why this program is a “must-have” for board certified pharmacists and visit www.ashpcertifications.org

AHFS® Clinical Drug Information™

All active ASHP resident members have free access to AHFS’s clinical software, AHFS® Clinical Drug Information™. Our mobile app seamlessly incorporates current drug shortages information and real-time drug and safety updates. You can easily switch between concise, direct point-of-care, actionable drug information with AHFS DI Essentials, or the full database contents of AHFS Drug Information.

With AHFS CDI you can:
• Access drug shortages information, anytime, anywhere for free
• Get fast access to comprehensive, evidence-based drug information
• Search all databases by index or perform a full-text search
• Create user-specific favorites and add notes
• Get in-depth, unbiased coverage of off-label uses
• View seamlessly incorporated FDA safety data
• And much more

Encourage your residents to rely on the most trusted source of drug information for over 60 years, and it’s FREE for ASHP members. Learn more at www.ahfsdruginformation.com.

Letters from Women in Pharmacy

31 Inspiring Stories and Lessons Learned from Women in Pharmacy

Letters from Women in Pharmacy: Stories on Integrating Life and Career focuses on the unique challenges and opportunities faced by women in pharmacy. This collection of 31 personal letters represents experiences of women from a wide array of backgrounds and career paths. Each letter is filled with practical advice, insights, and compelling stories on developing strong support systems and maintaining healthy perspectives on the many roles that women balance to inspire generations of future pharmacy leaders.

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