



The COMMUNIQUE

Serving Pharmacy Residency Programs

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New Name, Fresh Focus - 2013 National Pharmacy Preceptors
Conference

August 21 - 23, 2013

You Asked for It, You Got It, an Annual Conference!

Attending the National Pharmacy Preceptors Conference, (formerly the National Residency Preceptors Conference), is the single best thing you can do to strengthen your skill and effectiveness as a preceptor. This meeting, held again at the Washington Hilton in the heart of downtown Washington DC, covers *The Spectrum of Learning*, providing critical skills and networking opportunities for student preceptors, residency preceptors, and residency program directors from across the country.

Registration is now open! Take advantage of early bird registration until July 12th.

For full conference details visit: www.ashp.org/preceptors13

For conference schedule visit:

<http://www.ashp.org/DocLibrary/NPPC13-2/Schedule-at-a-Glance.pdf>

Pre-meeting RLS workshops for all types of residency programs including PGY1 new programs, PGY1 existing programs, PGY2 new and existing programs, PGY1 managed care and PGY1 community practice programs will take place on Wednesday, August 21st from 8:00 am - 5:00pm.

Two half-day workshops will also be presented that day:

"Expanding your Residency Program" will take place from 8:30 am - 11:30 am.

"What Do You Mean I Have a Resident Starting on Monday? Principles of Practice Based Education for Panicky Preceptors will take place from 1:30 pm to 4:30 pm.

We look forward to seeing you and your preceptors there!

Submit a Poster for the NPPC

Posters Presentations:

Share your success stories. Submit an abstract for a poster presentation about successful student, resident, or residency-related concepts and issues. Accepting abstracts now through June 3, 2013, 11:59 pm (Pacific).

[Instructions for Abstract Submission - Posters](#) [PDF]

[Submit a Poster Abstract](#)

ResiTrak™ News You Can Use

Over the past year, several improvements and updates have been made to the ResiTrak™ system, such as, the ability to copy one resident's schedule to another, Spellcheck, the 'Needs Improvement' report, and many, many more. These are just the beginning of continuous updates focused on improving the effectiveness and efficiency of ResiTrak™ for all end-users. Since December 2011, the ResiTrak™ Advisory Group and the McCreadie group have been collaborating and working hard to optimize ResiTrak™ for program directors, preceptors, residents, and all end-users. COMING SOON to a ResiTrak™ system near you are two more exciting features... a new and improved Evaluation Format and Customized Plan templates will be available for use on May 20, 2013!! As you begin to utilize these new features and incorporate them into your pharmacy residency programs, please feel free to contact the McCreadie Group (support@mccreadiegroup.com) with any questions that you may have.

(Special thanks to the ResiTrak™ Advisory Group: Alex Shillingburg (PGY2 Resident), Beth Phillips (PGY2 Program Director), Doug Covey (PGY2 Program Director), Ed Sheridan (PGY1 Program Director), Jamie Kalus (PGY1 Program Director), Justin Hare (PGY1 Program Director), and Justin Davis (PGY1 Resident), Akilah Strawder (ASHP Staff), and Naomi Schultheis (ASHP Staff))

<http://www.mccreadiegroup.com/resitrak/>

2013 National Match Results

Results from the 2013 Pharmacy Resident Match were released on March 22nd. More than 4,480 graduating pharmacy students and new practitioners participated in the Resident Matching Program seeking PGY1 and PGY2 residencies. An additional 230 PGY1 residents participated in the early commitment process to stay on at their site to complete a PGY2 residency.

Here's how Match Day 2012 looked compared to last year:

- 2,495 PGY1 positions matched, 9% increase in filled positions over last year (2268)
- 601 PGY2 positions matched, 16% increase in filled positions over last year (505) - includes early commitments
- 6% increase in participating PGY1 applicants overall
- 9% increase in participating PGY2 applicants overall

Obtaining a residency continues to be competitive. This year 1,438 individuals seeking PGY1 residencies did not match, and only 199 PGY1 positions remained unfilled post match. Pharmacists seeking PGY2 residencies saw less competition, with 176 unmatched individuals seeking to fill 91 PGY2 open positions.

PhORCAS will remain open to candidates seeking to fill open unmatched or new positions posted by programs. Programs who have received funding to expand their residency program this year can post open positions. PhORCAS will close May 31, 2013.

2013 Regional Residency Conferences:

<http://www.ashp.org/menu/Residents/GeneralInfo.aspx>

Update

Thank you all for participating in the inaugural year of PhORCAS. We all learned together and made corrections as soon as we could identify them. We realize it was a very stressful time, and all of us at ASHP appreciate your patience and willingness to identify issues for us to help improve the process. Many issues were resolved along the way. Preliminary numbers show that >5,800 applicants, ~14,000 reference writers, and >1,500 residency programs with over 45,600 applications were submitted in this initial year of using a centralized application services. This is an average of 7.9 submissions per applicant. There seems to have been no impact on the matching process as numbers remain very similar to previous years. PhORCAS is still open until May 31, 2013 for any new post match positions not yet filled. If you obtain new funding, you can open your portal by entering a deadline date up until May 31, 2013. The advisory group is working on the upgrades and fixes for next year's application process. More detail will be provided at the NPPC in August 2013. Your new application deadline will not be loaded until after you submit your NMS agreement forms in the summer of 2013, so the old deadline will remain until we upload all the new information.

Here are a few changes planned for next year:

1. **Upload issues will be resolved** - new software has been implemented to allow all versions of documents to be uploaded; however, "dynamic PDF's" cannot be handled.
2. **Only Pharmacy School Transcripts will be required** (however, sites requiring undergraduate, can also ask for them as something unique to their program).
3. The **Reference Portal** will obtain more questions and any letters of reference required will be submitted in a text box in PhORCAS. This will provide all reference information together in one place on the overall PDF for an applicant.
4. **Improved customer service** will be provided during peak application times.

Thank you all for your continued support as we continue to automate the application process for pharmacy residency programs.

Transitioning from Pre-Candidate to Candidate Status

Congratulations to those new programs that were in the pre-candidate phase of the accreditation process and matched with your first resident(s) in March or filled positions in the post-Match scramble! When your resident(s) begin the program in July 2013, you must submit an application for accreditation to Accreditation Services (to transition to candidate status). The application forms are listed by types of programs and are located on our website under "Applying for Accreditation". <http://www.ashp.org/menu/Accreditation/ResidencyAccreditation.asp>

The receipt of this application into the ASD office lets us know that your program has its first resident(s) and is ready to be placed on the wait-list for an accreditation survey visit in 2014. The receipt date also is the date that programs are able to retroactively go back to for CMS pass-through funding of PGY1 residency programs once accreditation is achieved.

Pharmacotherapy, Ambulatory Care Certification Review Courses From ASHP



Get ready to take the next step in advancing your practice by earning your Pharmacotherapy or Ambulatory Care certification. ASHP is now offering pharmacists a way to better prepare for the Board of Pharmacy Specialties certification examinations in pharmacotherapy and ambulatory care pharmacy. These concentrated two-day review courses provide a robust preparatory curriculum with a case-based approach for the pharmacy professional planning to

take either examination. Both courses will be held June 1-2 in conjunction with the ASHP Summer Meeting in Minneapolis, making them a convenient and affordable option for your certification preparation needs.

<http://connect.ashp.org/SM13/Education/ReviewCourses>

Additional Programming at the Summer Meeting for Residency Programs

In addition to numerous clinical, medication use safety and management topics of interest, take advantage of programming that will assist you and your residency program such as "Residency Precepting: Strategies for Success" on Tuesday, June 4th from 9:00 am to 11:00 am.

<http://www.ashp.org/DocLibrary/SM2013/Schedule-at-a-Glance.pdf>

ASHP Resource Center: Items for your Preceptor Development Plan Toolbox

<http://www.ashp.org/menu/PracticePolicy/ResourceCenters/PreceptorSkills/Presentations.aspx>

Don't recreate the wheel! This resource center has numerous presentations to use for preceptor development and even includes highlights from the 2012 National Residency Preceptors Conference.

ASHP Research and Education Foundation

2013 Pharmacy Residency Expansion Grant Recipients Press Release

Ten programs were recently awarded pharmacy residency extension grant (PEG) funding for an additional residency program at their institution. For an entire listing of awardees, please read the ASHP Foundation press release:

<http://www.ashpfoundation.org/MainMenuCategories/ProgramNews/PressRoom/2013-Press-Releases/4292013-ASHP-Foundation-Responds-to-Pharmacy-Residency-Training-Crisis.pdf>

Congratulations to the awardees!

The PEG program is supported by Amgen, Inc. and donations made by 11 health care corporations who attended the Pharmacy Residency Expansion Grant Corporate Benefit Dinner during the 2012 MCM in Las Vegas. To see a list of these generous donors, please visit: www.ashpfoundation.org/benefitdinner

Pharmacy Resident Practice-Based Research Grant Program

Funding has been awarded to researchers who will address a number of critical health care issues, including transitions of care, preventing readmissions, and the role of genomics in care provision, The American Society of Health-System Pharmacists (ASHP) Research and Education Foundation recently announced. Congratulations to all the awardees!

<http://www.ashpfoundation.org/MainMenuCategories/ProgramNews/PressRoom/2013-Press-Releases/4172013-ASHP-Foundation-Announces-2012-2013-Recipients-of-the-Pharmacy-Resident-Practice-Based-R.pdf>

Apply to Pharmacy Residency Excellence Awards by June 21st

The Pharmacy Residency Excellence Awards recognize excellence and leadership in the training and mentoring of pharmacy residents—training that is crucial to advancing pharmacy practice models and the development of future leaders. This awards program, which is sponsored by Amgen, honors leading practice facilities and pharmacy residency preceptors. The facilities that conduct residency training are the forerunners in excellence, leadership, innovation, and training in the United States. Key decision-makers in health-system practice are mentors for future leaders in pharmacy practice.

The deadline to apply for this year's awards is June 21st.

<http://www.ashpfoundation.org/residencyawards>

Commission on Credentialing Meeting Highlights

The Commission on Credentialing (COC) met at ASHP headquarters in Bethesda on March 6-8, 2013. The Commission welcomed the following new members who began their terms on January 1, 2013:

MELISSA K. HEIGHAM, B.S., PHARM. D.

Manager, Clinical Pharmacy Services

Director, PGY1 and PGY2 Pediatric Pharmacy Residency Programs

St. Louis Children's Hospital, St. Louis, MO

CAROLYN KOWALCHIK, M.S.

Pharmacy Service Director

University of Utah Hospital, Salt Lake City, UT

DONALD E. LETENDRE, PHARM. D.

Dean and Professor

University of Iowa, College of Pharmacy, Iowa City, IA

KATE JEFFERS, PHARM.D.

PG2 Resident

The Johns Hopkins Hospital, Baltimore, MD

**The following actions were taken by the Commission on Credentialing:
Length of Accreditation Granted at the March 2013 COC meeting**

Residency	Total #	Deny Accreditation	Conditional Accreditation	1yr	2yr	3yr	4yr	5yr	6yr	Continue Accreditation	Defer Action	Program Dis-continued
New	73	0	0	10	0	37	0	0	26	X	0	0
Reaccreditation	44	0	0	7	0	20	0	0	15	X	1	1
Midterms	35	0	0	0	0	0	0	0	0	35	0	0
Special Cases	81	0	2	14	11	50	1	1	X	X	1	1
TOTAL residencies	233	0	2	31	11	107	1	1	41	35	2	2
Technician Training Programs												
New	26	0	0	2	0	10	0	0	12	X	2	0
Reaccreditation	4	0	0	0	0	4	0	0	0	X	0	0
Midterms	6	0	0	0	0	0	0	0	0	6	0	0
Special Cases	21	0	0	2	5	10	1	1	X	X	0	2
Total Technician	57	0	0	4	5	24	1	1	12	6	2	2

The next meeting of the ASHP Commission on Credentialing occurs on **August 18-20, 2013**. Programs surveyed for accreditation between December 1, 2012 and May 31, 2013 will be reviewed at this meeting.

The frequent findings listed below are for PGY1 and PGY2 programs with on-site surveys reviewed at the March 2013 Commission meeting. **CF** after the finding – denotes a critical factor that can impact the length of accreditation.

March 2013 Top Areas of Partial Compliance with PGY1 Pharmacy Residencies (n=53)

Residency Program Issues:

- 83% Preceptors have not adequately developed & documented descriptions of learning experiences - **CF**
- 79% Preceptors do not adequately apply clinical teaching roles or provide effective criteria based feedback - **CF**
- 79% Not all preceptors have made adequate contributions to the total body of pharmacy knowledge & meet 4/7 preceptor criteria- **CF**
- 70% Preceptors do not complete all aspects of the assessment plan (e.g self-evaluation) - **CF**
- 58% Customized plans for residents are not documented/implemented/updated adequately - **CF**
- 49% Preceptors development is inadequate / RPD does not have a plan for improving the quality of preceptors' instruction

Service Issues at the site:

- 72% Services are not of a scope and quality commensurate with identified patient needs. - **CF**
- 50% Professional and technical staff is insufficient to provide level of services required of all patients - **CF**
- 45% Pharmacists do not prospectively help develop individualized patient treatment plans - **CF**
- 43% Unit drug system is inadequately developed to provide a safe drug distribution system - **CF**
- 34% Pharmacists do not adequately design and implement medication therapy monitoring plans for patients-**CF**
- 34% Floor stock system is inadequately controlled to provide a safe drug distribution system - **CF**

March 2013 Top Areas of Partial Compliance with PGY2 Pharmacy Residencies (n=53)

Residency Program Issues:

- 96% Preceptors do not ensure all aspects of the assessment plan are completed (e.g. self-evaluation) - **CF**
- 92% Preceptors have not adequately developed and documented descriptions of learning experiences - **CF**
- 62% Summative evaluations are not timely or do not provide criteria based feedback - **CF**
- 60% Not all preceptors have made adequate contributions to the total body of pharmacy knowledge & meet 4/7 preceptor criteria- **CF**
- 51% Program design does not facilitate completion of all required goals and objectives - **CF**

Service Issues at the site:

- 60% Pharmacists do not prospectively develop individualized patient treatment plans - CF
- 60% Services are not of a scope and quality commensurate with indentified patient needs - CF
- 47% Pharmacists do not adequately design and implement medication therapy monitoring plans for patients - CF
- 36% Pharmacists do not adequately identify medication related problems - CF

The following voted actions by the COC were recently approved by the ASHP Board of Directors:

VOTED:

To approve new Accreditation Standards for Pharmacy Technician Education and Training Programs available for use by January 1, 2014, must be implemented by January 1, 2015.

<http://www.ashp.org/DocLibrary/Accreditation/Regulations-Standards/Pharmacy-Technician-Education-and-Training-Programs.pdf>

Board of Pharmacy Specialties Announces New Specialties in Critical Care Pharmacy and Pediatric Pharmacy.

http://bpsweb.org/news/pr_041513.cfm

The implication of the availability of Board Certification in these specialties is that PGY2 residency program directors in these areas must attain this credential in the future. More information regarding the implementation date will be provided in a future issue of the Communiqué and at residency program conferences and meetings after the official testing announcement by BPS.

BPS Timeline:

- BPS will issue a call May 3, 2013, for nominations to serve on the Critical Care and Pediatric Pharmacy Specialty Councils. The closing date will be August 2, 2013
- BPS will appoint nine members to each Council by September 15, 2013
- The Councils will convene, on dates to be determined, in the fall of 2013
- Examination item writing for the new specialties will begin between the fourth quarter of 2013 and the first quarter of 2014
- First examination sometime in 2015

ACCREDITATION SERVICES WELCOMES A NEW LEAD SURVEYOR



Andrea G. Roberson joined the American Society of Health-System Pharmacists (ASHP) in November 2012 as an Accreditation Services Associate in the Accreditation Services Division. Prior to her employment at ASHP, Andrea has practiced in a hospital setting for over 20 years. She has been a Clinical Specialist, Clinical Coordinator, Clinical Manager, and a Director of Pharmacy. Most recently, Andrea was the Pharmacy Clinical Manager at Saint Joseph's Hospital in Atlanta. Her duties included coordinating Pharmacy and Therapeutic Committee activities, serving as program director for the PGY-1 residency program, supervising the clinical specialist staff and nutrition support team, and serving as Vice-Chair of the Institutional Review Board (IRB) and the pharmacy member of the Joint Commission Steering Committee.

Andrea is a graduate of the University of Georgia where she obtained a B.S. degree in Pharmacy and also a Doctor of Pharmacy degree. Andrea completed an ASHP accredited residency at Piedmont Hospital in Atlanta, Georgia.

Andrea has been active in pharmacy organizations at both a state and national level. She has served as the Education Committee Chair and Governmental Affairs Committee Co-Chair for the Georgia Society of Health-System Pharmacists (GSHP) and was a GSHP presidential officer from 2004-2007. From 2004-2007, she was also a Georgia delegate to the ASHP House of Delegates. In 2007, Andrea received the Pharmacist of the Year award from GSHP. Andrea also served as an ASHP practitioner surveyor for PGY-1 residency programs prior to joining ASHP as a lead surveyor.

Biographies of ASD Lead Surveyors: (2013)

<http://www.ashp.org/DocLibrary/Accreditation/AccServicesSurveyorBiographies.pdf>

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