Registration Is Now Open for 2016 National Pharmacy Preceptors Conference

ASHP offers the only national meeting that delivers focused education and networking for pharmacy preceptors. The National Pharmacy Preceptors Conference is a must-attend event for preceptors at all levels and in all practice settings. Learn about the new standards for postgraduate year 2 residency programs, participate in the Residency Program Design and Conduct workshops, network with your peers, and earn up to 13.5 hours of continuing education. Join us August 11–13 as we return to Washington, D.C.

Conference Highlights include:

- 13.5hrs CE
- New PGY2 Residency Accreditation Standards
- Residency Program Design and Conduct Workshops (RPDC)
- Preceptor Pearls
- Networking
- Posters
- Energizing Keynote

For more information and full conference schedule visit: http://connect.ashp.org/nppc16/home
Don’t Miss the New RPDC Workshops!

Our newly redesigned Residency Program Design and Conduct (RPDC) workshops are customized for the various stages of a residency program. These “hands-on” workshops provide an intensive, in-depth review of current standards, competency areas, and educational goals and objectives for residency program structure, orientation, learning experiences, preceptor roles, evaluation, resident development plans, and continuous program improvement. Each workshop will include information, examples, scenarios, resources, idea-sharing and time for Q&A. You will definitely not want to miss the first opportunity to get up close and personal with the New PGY1 Accreditation Standards. The RPDC Workshops will be held on Thursday, August 11, 2016. There is an additional fee to attend these workshops. Deadline for workshop registration is July 28, 2016.

Learn More

The following workshops are available:
- PGY1 New Programs – Capacity: 80
- PGY1 Existing Programs – Capacity: 100
- PGY2 New and Existing Programs – Capacity: 80
- PGY1 Community-Based Programs– Capacity: 25

2016 National Match Results

Results from the 2016 Phase I Pharmacy Resident Match were released on March 18, 2016. More than 6,729 graduating pharmacy students and new practitioners participated in the Resident Matching Program seeking PGY1 and PGY2 residencies. An additional 319 PGY1 residents participated in the early commitment process to stay on at their site to complete a PGY2 residency.

Results from the 2016 Phase II Pharmacy Resident Match were released on April 8, 2016. More than 1,302 graduating pharmacy students and new practitioners participated in the first Phase II Pharmacy Resident Match.

Here’s how the 2016 ASHP Resident Matching Program compared to last year:
- 3,309## PGY1 positions matched in 2016 (3,041 in Phase I and 269 in Phase II), 17.8% increase in filled positions over last year (2,811)
- 963 PGY2 positions filled (580 matched in Phase I, 64 matched in Phase II, and 319 early commitment positions), 21.2% increase in filled positions over last year (794)
- 11.6% increase in participating PGY1 applicants overall
- 22.7% increase in participating PGY2 applicants overall
(## total is not the sum of Phase I and Phase II due to changes occurring during the phases)

Here’s how the 2016 Phase II Match impacted the overall 2016 National Match Results:
- Unfilled positions were reduced by 90%
- Unmatched applicants were reduced by 45%
- Overall position fill rate for PGY1 and PGY2 was 99.1%
At the end of the 2016 Match (at the conclusion of Phase II), there was a total of 37 unfilled positions (13 PGY1 and 24 PGY2) and 969 unmatched applicants (893 PGY1 and 76 PGY2).

Obtaining a residency continues to be competitive. This year at the conclusion of the 2016 Match (at the end of Phase II) 893 individuals seeking PGY1 residencies did not match, and only 13 PGY1 positions remained unfilled following Phase II of the match. Pharmacists seeking PGY2 residencies saw less competition, with only 76 unmatched individuals, and only 24 PGY2 open positions during Phase II. These numbers were down significantly compared to the number of applicants entering the post-match scramble in 2015.

Read More

**PhORCAS/WebADMIT™ Updates**

Thanks to everyone for making this another successful year using PhORCAS/WebADMIT. This was the first year for Phase II of the Match which added another opportunity for residency applicants, program directors/preceptors, and recommendation writers to use the tool. Thanks so much to everyone that completed the annual users survey. The development team met on April 5-6th to discuss enhancements for use for the next residency year. If you didn’t have the opportunity to provide comments and would like to provide your input regarding PhORCAS/WebADMIT, please email Lisa Lifshin at llifshin@ashp.org. She would be happy to convey any ideas to the Liaison International, the company that operates PhORCAS/WebADMIT.

There will be presentations and hands-on demonstrations for PhORCAS/WebADMIT at the National Pharmacy Preceptors Conference this summer. Come prepared with questions and they will also provide assistance in any unique development areas for your program.

**Mark your calendars:** PhORCAS/WebADMIT will close the Scramble on May 31, 2016 and will reopen for next year’s Match on November 3, 2016.

**Transitioning from Pre-Candidate to Candidate Status**

Congratulations to those new programs that were in the pre-candidate phase of the accreditation process and matched with your first resident(s) in March or filled positions in the post-Match scramble! When your resident(s) begin the program in July 2016, you must submit an application for accreditation to Accreditation Services (to transition to candidate status). The application forms are listed by types of programs and are located on our website under “Applying for Accreditation”.

Our receipt of the application for accreditation lets us know that your program has its first resident(s) and is ready to be placed on the wait-list for an accreditation survey visit in 2017. The date we receive this application is also the date that PGY1 pharmacy residency programs may use to retroactively apply for CMS pass-through funding once accreditation is achieved.
PharmAcademic™ Update

New Resident Pre-Enrollment Process Implemented

PharmAcademic introduced a new process for the 2016-2017 residency year to “pre-enroll” residents who went through the early commitment process or who were matched from the ASHP Residency Match (both Phase I and II). The pre-enrolled residents were added to their designated residency program in PharmAcademic with their name and validated email address listed on the “Residents” tab. RPD/Designees only need to edit their program, click on the Residents tab, click “Enroll New Resident,” and then click “Enroll” next to the resident’s name to complete the enrollment process, including the scheduling of any entering interest forms/evaluations. This new process is easier and quicker for RPD/Designees, with less data entry and fewer undelivered email messages due to incorrect email addresses.

Once your residents have started in July, they can update their email address, if needed, after logging in to PharmAcademic by selecting the “My Profile” link on the upper-right hand side of any PharmAcademic page. If the resident does not have access to the email account and cannot log in to PharmAcademic, please contact support@mccreadiegroup.com to update the email address.

ASHP Residency Showcase™ Information: Midyear 2016 Las Vegas

MARK YOUR CALENDAR! Booth Selection for the residency showcase will be open in mid-July. Be sure to watch your e-mail for the actual date as well as in July and August for Residency Showcase related newsletters that will be sent to residency program directors from the Educational Services Division of ASHP.

In preparation for registering your program for the showcase, please review your program listing in the on-line residency program directory for accuracy. If you have questions regarding the ASHP 2016 Midyear Clinical Meeting Residency Showcase, please contact Cheri Zollicoffer for assistance at czollicoffer@ashp.org.
Standards Revision Update

PGY2 Goals and Objectives Revision Update

The updates to the PGY2 goals and objectives are in progress. The drafts for the first four areas were discussed at the March meeting of the Commission on Credentialing. This includes critical care, oncology, pediatrics, and psychiatry. The Commission decided that these four drafts should be revised for increased consistency among PGY2 areas. The results of this effort will then be rolled into the other areas as they are revised. The drafts will return to Commission for the August meeting. The next drafts for consideration by the Commission will be ambulatory care, infectious diseases, internal medicine, solid organ transplant, pharmacotherapy, and cardiology.

Guidance Documents Update

The guidance document for the new PGY2 Standard is now available on the accreditation webpage. The April updates to guidance for the PGY1 Standards have also been posted. Updates to the guidance documents are posted in April and September, the months after each Commission meeting.

News from the ASHP Foundation

Pharmacy Residency Excellence Awards

The Pharmacy Residency Excellence Awards program was created with the intent of recognizing excellence and leadership in the training and mentoring of pharmacy residents—training that is crucial to the development of future leaders and raising the level of practice.

This awards program will honor leading practice facilities and mentors in pharmacy residency training. The facilities that conduct residency training are the forerunners in excellence, leadership, innovation and training in the United States. Key decision makers in health-system practice are mentors for future leaders in pharmacy practice.

- Applications available on April 15, 2016
- Application deadline on June 20, 2016

Click for more information
Webinars: Focus on Improving Residency Programs

The 2015 Pharmacy Residency Excellence Award recipients share their knowledge and experience about creating high-quality residency experiences through these free webinars. Watch the recordings of all four webinars recorded this spring.

- From April 5, 2016: Residency Expansion: Greater Than the Sum of Its Parts
- From April 27, 2016: Creating and Sustaining an Innovative Culture in Your Residency Program
- From May 17, 2016: Be More Than Just an “Accidental” Preceptor: Strategies for Developing Your Precepting Skill
- From May 31, 2016: Residency Expansion: Impact and Anecdotes

View webinars

Practice Advancement Demonstration Grant

This grant program supports practice-based research related to the ASHP/ASHP Foundation PPMI Summits held in 2010 and 2014. The awarded research project(s) is conducted by residents in ASHP-accredited pharmacy residency programs or programs that have submitted an application for ASHP accreditation.

Mark your calendars—Applications available this summer!

Click here for more information

Commission on Credentialing Meeting Highlights

The following actions were taken by the Commission on Credentialing:

Length of Accreditation Granted at the March 2016 COC meeting

<table>
<thead>
<tr>
<th>Residency Programs</th>
<th>Total # Deny Accreditation</th>
<th>Conditional Accreditation</th>
<th>1yr</th>
<th>2yr</th>
<th>3yr</th>
<th>4yr</th>
<th>5yr</th>
<th>6yr</th>
<th>Continue Accreditation</th>
<th>Defer Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>86</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>37</td>
<td>0</td>
<td>0</td>
<td>43</td>
<td>X</td>
<td>0</td>
</tr>
<tr>
<td>Reaccreditation</td>
<td>92</td>
<td>0</td>
<td>1</td>
<td>4</td>
<td>32</td>
<td>0</td>
<td>0</td>
<td>55</td>
<td>X</td>
<td>0</td>
</tr>
<tr>
<td>Midterms</td>
<td>33</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>33</td>
<td>0</td>
</tr>
<tr>
<td>Special Cases</td>
<td>87</td>
<td>0</td>
<td>3</td>
<td>12</td>
<td>10</td>
<td>61</td>
<td>1</td>
<td>0</td>
<td>X</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL Residencies</td>
<td>298</td>
<td>1</td>
<td>4</td>
<td>21</td>
<td>10</td>
<td>129</td>
<td>1</td>
<td>0</td>
<td>96</td>
<td>33</td>
</tr>
</tbody>
</table>
The following voted actions by the COC were recently approved by the ASHP Board of Directors:

VOTED: To approve the new PGY2 guidance document with the edits included from the PGY1 document as approved.

VOTED: To approve requested changes to the PGY1 guidance document under standard 6.3 [The pharmacist executive must provide effective leadership and management for the achievement of short- and long-term goals of the pharmacy and the organization for medication-use and medication-use policies].

VOTED: To approve criteria for the evaluation of applications for accreditation of PGY2 residency programs in a new advanced area of pharmacy practice. Applications for accreditation of PGY2 residency programs in a new advanced practice area must be accompanied by an evaluation against these criteria along with a set of developed competency area statements, goals, and objectives for review by the COC.

a. demonstrates that the clinical care of patients and their safety will be improved through recognition of education in that discipline;
b. is sufficiently distinct from other ASHP-approved advanced areas of pharmacy practice based on major concepts in medical science and the delivery of patient care;
c. represents a new or well-defined field of pharmacy practice not currently represented by existing accredited residency programs;
d. offers educational content that cannot be incorporated within existing accredited residency programs;
e. will generate sufficient interest and resources to establish the critical mass of quality residency programs with long-term commitment for successful integration of the graduates in the health care system nationally;

The next meeting of the ASHP Commission on Credentialing occurs August 14 – 16, 2016. Programs surveyed for accreditation between December 1, 2015 and May 13, 2016 will be reviewed at this meeting.
March 2016 Top Areas of Partial Compliance with PGY1 Pharmacy Residencies:

2014 PGY1 Standard: Top 5 Citings by Frequency Cited

<table>
<thead>
<tr>
<th>Standard Number</th>
<th>Standard Verbiage</th>
<th>Percent of Time Cited</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.4c(1)</td>
<td>At the end of each learning experience, residents receive, and discuss with preceptors, verbal and written assessment on the extent of their progress toward achievement of assigned educational goals and objectives, with reference to specific criteria.</td>
<td>79%</td>
</tr>
<tr>
<td>3.3c(1)(d)</td>
<td>For each objective, the learning experience contains a list of learning activities that will facilitate its achievement.</td>
<td>68%</td>
</tr>
<tr>
<td>1.6</td>
<td>Requirements for successful completion and expectations of the residency program are documented and provided to applicants invited to interview, including policies for professional, family, and sick leaves and the consequences of any such leave on residents’ ability to complete the residency program and for dismissal from the residency program.</td>
<td>64%</td>
</tr>
<tr>
<td>6.6k</td>
<td>The medication system includes a system ensuring accountability and optimization for the use of safe medication-use system technologies.</td>
<td>62%</td>
</tr>
<tr>
<td>6.8a(2)</td>
<td>Professional, technical, and clerical staff complement is sufficient and diverse enough to ensure that the department can provide the level of service required by all patients served.</td>
<td>51%</td>
</tr>
</tbody>
</table>

2005 PGY 1 Standard: Common Areas of Partial Compliance

COC March 2014

<table>
<thead>
<tr>
<th>Standard Number</th>
<th>Standard Verbiage</th>
<th>Percent of Time Cited</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.9</td>
<td>Preceptors do not meet 4/7 criteria for commitment and contribution to pharmacy.</td>
<td>77%</td>
</tr>
<tr>
<td>4.1d</td>
<td>Learning experience descriptions not adequately developed.</td>
<td>76%</td>
</tr>
<tr>
<td>4.1e(3)</td>
<td>Preceptor and learning experience evaluations not scheduled at end of the learning experience or at least quarterly for longitudinal learning experiences</td>
<td>64%</td>
</tr>
<tr>
<td>4.2d(1)-4.2d(3)</td>
<td>Preceptors do not complete all aspects of the assessment</td>
<td>61%</td>
</tr>
</tbody>
</table>

2014 PGY1 Standard: Top Items Cited Related to Program Policies

<table>
<thead>
<tr>
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</tr>
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<tbody>
<tr>
<td>1.6</td>
<td>Requirements for successful completion and expectations of the residency program are documented and provided to applicants invited to interview, including policies for professional, family, and sick leaves and the consequences of any such leave on residents’ ability to complete the residency program and for dismissal from the residency program.</td>
<td>64%</td>
</tr>
<tr>
<td>1.5</td>
<td>Consequences of residents’ failure to obtain appropriate licensure either prior to or within 90 days of the start date of the residency are addressed in written policy of the residency program.</td>
<td>36%</td>
</tr>
<tr>
<td>2.4b</td>
<td>Residents’ acceptance of these terms and conditions, requirements for successful completion, and expectations of the residency program is documented prior to the beginning of the residency.</td>
<td>36%</td>
</tr>
<tr>
<td>2.2</td>
<td>The program complies with the ASHP Duty-Hour Requirements for Pharmacy Residencies.</td>
<td>32%</td>
</tr>
</tbody>
</table>
### Experience the ASHP Resident Visit Program

Attend the Live Resident Visit Program this October and November to meet ASHP staff and network with peers from other residency programs. Please note that online reservations for the 2016 Resident Visits will be accepted starting July 15, 2016.

Visit [www.ashp.org/LiveResidentVisit](http://www.ashp.org/LiveResidentVisit) or contact Rachael McGarry at newpractitioners@ashp.org or 301-664-8789 to learn more.

#### 2016 Resident Visit Dates:

- Friday, October 14
- Friday, October 21
- Tuesday, November 1
- Friday, November 4

### 2014 PGY1 Standard: Top Cited Items - Program Structure & Preceptors

<table>
<thead>
<tr>
<th>Standard Number</th>
<th>Standard Verbiage</th>
<th>Percent of Time Cited</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.4c(1)</td>
<td>At the end of each learning experience, residents receive, and discuss with preceptors, verbal and written assessment on the extent of their progress toward achievement of assigned educational goals and objectives, with reference to specific criteria.</td>
<td>79%</td>
</tr>
<tr>
<td>3.3c(1)(d)</td>
<td>For each objective, the learning experience contains a list of learning activities that will facilitate its achievement.</td>
<td>68%</td>
</tr>
<tr>
<td>3.3c(1)(a)</td>
<td>Learning experiences include a general description, including the practice area and the roles of pharmacists in the practice area</td>
<td>49%</td>
</tr>
<tr>
<td>3.4d(2)</td>
<td>On a quarterly basis, the RPD or designee assesses residents’ progress and determines if the development plan needs to be adjusted.</td>
<td>47%</td>
</tr>
<tr>
<td>4.4e</td>
<td>The RPD serves as the organizationally authorized leader of the residency program and has responsibility for creating and implementing a preceptor development plan for the residency program.</td>
<td>45%</td>
</tr>
</tbody>
</table>
AJHP Residents Edition

ASHP cordially invites submissions for publication in the new *AJHP Residents Edition*, a quarterly, online supplement to *AJHP* that made its debut in June 2015 (see link below). The *AJHP Residents Edition* is the premier forum for pharmacy residents and recent residency graduates to showcase projects carried out during their residency training. Authors are invited to submit manuscripts that describe the results of research projects or rigorous quality improvement programs that were undertaken while they were residents. All manuscripts should be submitted through *AJHP’s online manuscript submission system*, and authors should consult *AJHP Instructions for Authors* for guidelines on manuscript submission and preparation. Instructions for submission of manuscripts can be found on the *AJHP website*. Authors who have questions about submitting manuscripts to *AJHP Residents Edition* or *AJHP* are encouraged to contact the journal’s editorial staff at 301-664-8601 or ajhp@ashp.org.

Click here for Current Issue

Accreditation Services Office News

Accreditation Service Office is pleased to announce the hiring of six new lead surveyors who will assist with the accreditation surveys for Residency Training Programs throughout the United States: Michael Edwards PharmD, MBA, BCOP; Mitsi Lizer PharmD, BCPP; Mary Kate McGinty MS, RPh; Darryl Rich PharmD, MBS, FASHP; Leah Smith PharmD, BCPS, CGP and Sue Wong PharmD.

**Michael Edwards**

Michael Edwards is a graduate of the University of the Pacific School of Pharmacy receiving a PharmD in 1975. He received an MBA from Western New England College in 1993 and was oncology board certified (BCOP) in 2008. He was in the first graduating class of the oncology pharmacy residency at Walter Reed Army Medical Center. The Walter Reed Oncology Residency was accredited in 1984 which was the very first year that oncology residencies received accreditation. His professional career included 20 years in the military culminating with assignments as the Army Pharmacy Consultant to the European Medical Command and the Assistant Director of Walter Reed Army Medical Center. Positions after the military encompassed the National Cancer Institute, two director of pharmacy positions, John Hopkins Medical Institutes, and concluded with 10 years as Oncology Residency Program Director at Walter Reed National Military Medical Center. Michael has served as president, board member, and delegate for the Washington Metropolitan Society of Health-System Pharmacists, finance committee member for the Hematology Oncology Pharmacy Association, expert panel member of the oncology section of the United States Pharmacopeia, and as a guest oncology surveyor for ASHP. In addition to many military awards he was named the Mel Liter Clinical Pharmacy Award recipient in 2012 and received his fellowship to the ASHP in 2011. Currently he serves as a contract lead surveyor of pharmacy residencies throughout the United States.
Mitsi Lizer

Mitsi H. Lizer is an Accreditation Services Associate with the American Society of Health-System Pharmacists in the Accreditation Services Office. Mitsi has been employed since January 2016 as a lead surveyor, conducting accreditation site surveys for pharmacy residency programs throughout the United States. Mitsi received her Doctor of Pharmacy degree from the University of Michigan College of Pharmacy. Dr. Lizer comes to ASHP from the Iowa City VA where she was a clinical pharmacy specialist in mental health from 2014-2015. Prior to joining the VA, Dr. Lizer was professor of pharmacy practice at Shenandoah University School of Pharmacy in Winchester, Virginia for over 15 years where she maintained an acute care mental health practice at Winchester Medical Center.

Dr. Lizer developed and was director of an ASHP accredited PGY2 Psychiatric Residency Program at Shenandoah University/Winchester Medical Center. She provided didactic instruction on neurologic and psychiatric disorders, precepted pharmacy students and PGY1 residents at Winchester Medical Center and mentored both pharmacy students and residents for over 15 years. In addition to clinical and residency responsibilities, Mitsi served on various university-wide, hospital-wide, community and national committees. Mitsi is a board certified Psychiatric Pharmacist and a member of CPNP and ASHP.

Mary Kate McGinty

Mary Kate McGinty joined the Accreditation Services Division of ASHP in 2015 as an Accreditation Services Associate. As a Lead Surveyor, she conducts accreditation site surveys throughout the United States. Mary Kate received her BS in Pharmacy from the Philadelphia College of Pharmacy and Science and began her professional career as a hospital pharmacist. She practiced at multiple academic medical centers including Thomas Jefferson University Hospital, The Ohio State University Hospitals, and Penn State/Milton Hershey Medical Center before returning to the Office of Professional Programs at her alma mater in 1997. Throughout her career at University of the Sciences (formerly the Philadelphia College of Pharmacy), Mary Kate held multiple leadership positions in the areas of continuing pharmacy education, accreditation, strategic planning, government and community affairs, and economic development. She also served as adjunct faculty and has a keen interest in teaching.

In addition to her degree in pharmacy, Mary Kate also holds a Master of Science in Biomedical Writing.
Darryl Rich

Darryl S. Rich, Pharm.D., M.B.A., FASHP, is currently a Medication Safety Specialist for the Institute for Safe Medication Practices (ISMP). Dr. Rich received his Doctor of Pharmacy degree from the University of California at San Francisco and a Master’s in Business Administration in Health Care Management from Bryant University in Rhode Island, while completing an ASHP-accredited pharmacy practice residency at Rhode Island Hospital (RIH), in Providence, RI. He served at RIH in other progressive positions leading up to Assistant Director for Clinical Pharmacy where he was the residency coordinator for both the pharmacy practice residency and a specialized residency in clinical pharmacy practice. Afterwards, he became the Director of Pharmacy Services at Boston Medical Center, and Clinical Assistant Professor of Pharmacy at Northeastern University, where he was responsible for starting an ASHP-accredited pharmacy practice residency and served as the Residency Program Director. Dr. Rich then served as National Director of Pharmacy Services for Critical Care America, Inc., a national home infusion company before working for almost 20 years at The Joint Commission (formerly JCAHO) both as a surveyor in for hospital, ambulatory, and home care accreditation, and as a field director for surveyor management and development. During that time, he was the Joint Commission’s primary internal resource on pharmacy and medication management issues, including standards development and interpretation. Dr. Rich chaired various committees of the Rhode Island Society of Health-System Pharmacists, the Massachusetts Society of Health-System Pharmacists and the New England Council of Health-System Pharmacists, where he also served as its president. He has received numerous awards, including a Certificate of Appreciation (now call the Award of Excellence) from the Board of ASHP in 2004, and a Lifetime Achievement Award in 2009 from ISMP for his “ongoing contributions to patient safety and having had a major impact on safe medication practices” while working at the Joint Commission.

Leah S. Smith

Leah S. Smith is an Accreditation Services Associate with the American Society of Health-System Pharmacists (ASHP) in the Accreditation Services Office. Leah has been employed with ASHP since January 2016 as a lead surveyor, conducting accreditation site surveys for pharmacy residency programs throughout the United States.

Leah received her Doctor of Pharmacy degree from Howard University College of Pharmacy in Washington, DC. She then completed an ASHP-accredited Pharmacy Practice Residency at Grady Health System in Atlanta, Georgia.
Prior to joining ASHP, Leah was a Clinical Pharmacist at Grady Health System, with a practice including patients admitted to the Neurology service. She also practiced in the Diabetes Clinic managing medication therapy for underserved members of the community. During her tenure at Grady Health System, Leah served as a preceptor for the ASHP-accredited PGY-1 Pharmacy Residency Program. Subsequently, Leah joined Humana, Inc. as a Clinical Pharmacist in the Medication Therapy Management (MTM) Program. During her career with Humana, her primary role was within the MTM program. However, she also spent time within the Clinical Pharmacy Review (coverage determination) and Retrospective Drug Utilization teams and collaborated closely with the Patient Safety, HEDIS, and Comprehensive Health Insights (outcomes research) teams. In addition, she served as a Clinician Educator, a member of the PQA MTM workgroup, and a preceptor for the ASHP-accredited PGY-1 Managed Care Residency program. Her last role at Humana, Inc was the Clinical and Quality Consultant for the MTM Program.

Leah is a Board-Certified Pharmacotherapy Specialist and a Certified Geriatric Pharmacist.

Susan Wong

Sue received her Doctorate in Pharmacy from the University of California, San Francisco. She most recently retired from Kaiser Permanente, Santa Rosa as the Drug Education Coordinator where she was actively involved in student and resident training. While the majority of her career was working for Kaiser Permanente, she has also worked at community hospitals such as Petaluma Valley and Sonoma Valley, as well as the Children’s Hospital at the Medical University of South Carolina in Charleston.

Sue has held academic affiliations at the University of the Pacific, Touro University, University of Michigan, Medical University of South Carolina, Midwestern University, Chicago, and Massachusetts College of Pharmacy. She developed and served as residency program director and preceptor for the PGY1 pharmacy residency program at Kaiser Permanente Marin-Sonoma. She has served in several offices at the local level: North Coast chapter of the California Society of Health System Pharmacists: Secretary, Treasurer, President, Clinical Affairs, and Continuing Education committees, at the state level: Membership, Nominations, Delegate, and as an ASHP delegate. Sue has been actively engaged with the Western States Conference of Pharmacy Residents as treasurer and Board of Directors member. Sue has participated as a volunteer practitioner surveyor for over four years and is a contract lead surveyor for pharmacy residency program accreditation surveys.
New from ASHP

Institutional rates for the Teaching Certificate Program are available. For rates please call Chris Jezowski, Institutional Sales Rep in Marketing at 847-245-3850 or CJezowski@ashp.org

Click here for more information

You might also like...

ACT: Pharmacy Ambulatory Care Tracker

PACT stands for Pharmacy Ambulatory Care Tracker, and is a data reporting system developed to help ambulatory care pharmacists log the full detail of their patient encounters down to the individual interventions they make, with “de-identified” reports that give you unprecedented...

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ASHP Resident Reward and Recertification Program

Residents and new practitioners considering the BCPS credential can register for the Resident Reward & Recertification Program and access our live or online Pharmacotherapy Review Course and the practice test at no cost. In return, you will complete your recertification cycle with ASHP for only $10/month. You can also choose the add-on option of a discounted ASHP membership subscription. Learn more