**Pharmacy Technician Education and Training Program**

**Strategic Plan**

**Short term/Long Term Goals**

**Program Director:** Click here to enter text.

**Fundamentals:**

***Department Mission Statement:***

Click here to enter text.

***Program Purpose Statement:***

***Departmental Strengths:***

**Personnel:**

***Departmental faculty members, full-time/part time:***

Strategic Plan Updated: March 2016

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| --- | --- | --- | --- | --- | --- |
| Goal/Objectives | Plan/Strategies | Who | Schedule | Current Progress | Completion |
| Maintain 100% Pass Rate on PTCE | **Continue to update curriculum to stay current with new standards and trends** |  | **Continuous** | **Class of 2015 = 90% Pass rate** | **Never** |
| Maintain 100% Placement Rate | **Work with pharmacies in the state to post job openings available in classroom.** |  | **Continuous** | **Class of 2015- 100% placement rate** | **Never** |
| Improve response rate on employer satisfaction surveys | **Encourage graduates to ask employer to complete the survey** |  | **Continuous** | **No current statistics** | **Never** |
| Maintain graduation/completion rate at 80% | **Work with AC on admission criteria, improve student advisement/resources** |  | **Continuous** | **Class of 2015- 70% completion rate** | **Never** |
| Implement ACPE IV Certification for all program graduates | **Get lab instructor certified as an ACPE IV instructor and complete paperwork on every student enrolled in PHTK 1610** |  | **All graduates by 2017** | **Lab instructor is now certified as an ACPE IV instructor** | **2017** |
| Work with Advisory Committee to explore ideas to increase number of graduates | **Look at ways to shorten length of program to increase interest of prospective students but maintain quality outcomes** |  | **1-2 years** | **Faculty are working with AC to explore options** | **Implementation for Fall semester of 2017** |
| Community Involvement | **Activities that students may participate in: career fairs, pharmacy technician day (Oct 2016), drug take back programs, community service projects** |  | **Continuous** | **Students participated in Parkway Plaza Career Fair in Feb 2016** | **Never** |
| Obtain a POS system from QS1 to enhance retail laboratory activities | **Equipment request was turned in Feb 2016- If not approved the program may be able to come up with part of money to buy it and dean would contribute funds to this.** |  | **1 year** |  | **Implementation Fall 2016** |
| Update TPN compounder in IV lab | **This piece of equipment was not included on this years equipment requests due to the dollar amount available school wide for purchases** |  | **3-5 years** | **Communication with local pharmacies** | **Implementation Fall 2019** |
| Construct an OTC area in laboratory & stock with appropriate equipment and meds | **Program director will put in work order in April 2016** |  | **6 months** | **Work order will be placed for work to be complete in Summer 2015** | **Implementation Fall 2016** |
| Explore the possibility of adding PTCE testing to requirements to receive a grade in last practicum | **Adding to grading scale**  **Can we include it in the tuition?** |  | **1 year** | **Planning will begin April 2015** | **Implementation Spring 2017** |