



Competence Assessment Tools for Health-System Pharmacies 5th Edition
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[REVIEWER'S EXPERT OPINION]

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****Description****

This book contains a wealth of competency assessment tools for the health system pharmacy. It separates the different areas of pharmacy competency into easy to read chapters with examples and includes a companion CD. The previous edition was published in 2008.

****Purpose****

The purpose is to provide an in-depth resource for competency assessment, accreditation compliance, and medication safety in the health system pharmacy.

The book strives to meet the changing needs of pharmacy directors and staff, with tools to assess competence as staff models become more complex and specialized. This is a major contribution to the field and absolutely needed.

****Audience****

The intended audience is pharmacy managers and directors. The author is a pioneer in the field who has helped more than 1,000 hospitals prepare for accreditation surveys as well as for implementation of best practices and competency assessment.

****Features****

The book starts with the basics: competence assessment, designing and managing a competence assessment program, and educating pharmacy staff. It then breaks these basics into more detailed areas including job descriptions and new employee assessment tools ranging from the director of pharmacy through specialized staff and pharmacy technicians. The book covers basic competencies including confidentiality, safety, and security. This is followed by pharmacy care competencies, which include all areas a hospital pharmacy manages, such as oncology, geriatrics, and obstetrics, to name a few. Finally, the book covers pharmaceutical care competencies for technicians as well as compounding and dispensing competencies. The CD that accompanies the book has copies of all job descriptions and competencies illustrated in the book. The book has a wealth of tables, examples, and suggested readings to further assist readers and provide clarity. The only shortcoming I would note is the fact that most of the contributors are from the same site in Houston. It would be nice to have a more diverse

approach with contributors from a vast array of sites. Also, the book does not cover competencies for pharmacy students, residents, and clinical specialists, which would add to its value.

****Assessment****

This is an essential book for health system pharmacy, an area that is often overlooked and for which there are not many useful publications. The author and contributors explain each area very clearly, in great detail, with excellent illustrations and examples.

Weighted Numerical Score: 85 - 3 Stars